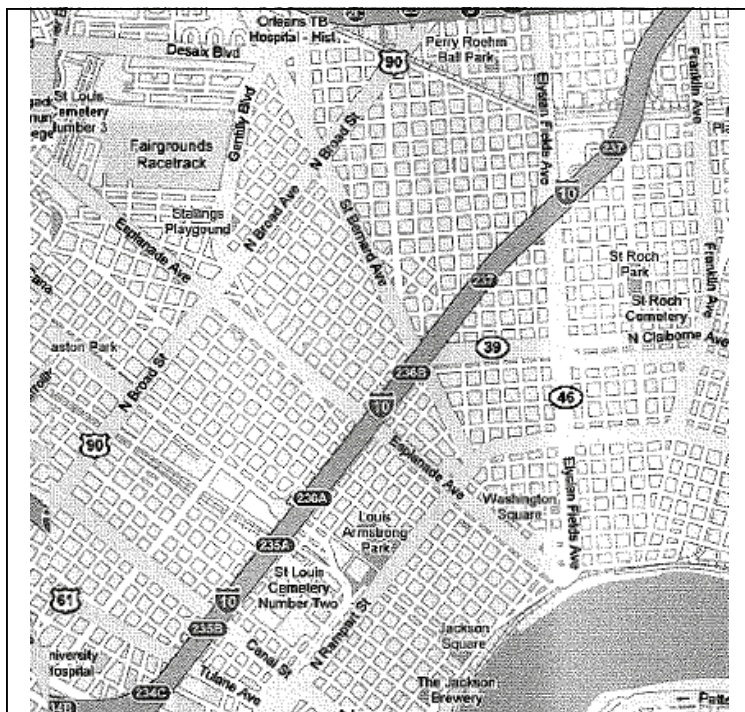


This resource guide is a publication of REACH NOLA, the Common Ground Health Clinic, St. Anna's Medical Mission and the Tulane University Community Health Center at Covenant House.

Download additional copies & check for updates on our websites:

www.reachnola.org, www.cghc.org, & www.tuchc.org



Please direct comments, updates and inquiries to Coleen Murphy
Community Resource Specialist
CGHCguide@gmail.com
504-365-8800

Updated January 2009

NEW ORLEANS



**TREME - 7th WARD
RESOURCE GUIDE**
**Compiled by the Tulane
University Community Health
Center at Covenant House,
Common Ground Health Clinic
& St. Anna's Medical Mission**
Updated: January 2009

Table of Contents

Basic Needs Assistance	Page 3
Primary Health Care Clinics	Page 7
Mental Health	Page 9
Dental & Eye Care	Page 12
HIV / AIDS & STIs	Page 13
Reproductive Health	Page 15
Hospitals	Page 17
Prescription Assistance	Page 18
Addiction Services	Page 19
Anti-Violence Resources	Page 20
Shelters & Housing	Page 21
Special Needs	Page 22
Community Support & Education	Page 24
Justice & Legal Aid	Page 29
Recovery & Rebuilding	Page 30
Map	Back Cover

Using This Guide

This edition of the resource guide was compiled for use in the Treme – 7th Ward community and includes some resources beyond their historic borders. The area covered extends roughly from Canal, Franklin, N. Broad & the Mississippi River. We have also included some listings for statewide & national agencies that assist people in connecting with local services. Out of area listings are marked with an asterisk (*).

Our intention with our resource guides is to increase public access to services that are free or low-cost. Most agencies that state they have a sliding scale require proof of income (i.e. check stubs, W2 forms, letter from person supporting you and their check stub, etc.). Usually they will require an ID and/or a utility bill to verify your address. If you have a question about costs, services or eligibility, call ahead.

www.fema.gov

M-F 7-7

Call to apply for federal aid or check on the status of your application related to disaster assistance-tornado, hurricane, flooding. Provides assistance to those who are eligible-rental assistance, personal property, small business administration-low interest loan.

Free; *Spanish spoken? Y, Se habla espanol*

Phoenix of New Orleans (PNOLA)

504-342-4399, www.pnola.org

310 S Broad, New Orleans

M-F 9-5

Provides free volunteer labor on Katrina-affected homes between Claiborne-Broad, St. Louis- Poydras (Lower Mid-City).

Homeowners need to provide supplies and disclose any funds received from insurance or Road Home.

Free; Call for info

Spanish spoken? Y, ask for Rachel, Se habla espanol

Rebuilding Together/ PRC

504-636-3061 to apply, 504-636-3077 admin, <http://prcno.org/programs/rebuildingtogether/>

923 Tchoupitoulas St., New Orleans

M-F 9-5

Provides free volunteer and contract labor for home rebuilding in the following neighborhoods: Holy Cross, St. Roch, Esplanade Ridge/Treme, Holly Grove, Broadmoor. Must be low income and either 62+yrs, disabled or a first responder in order to qualify.

Salvaged materials available at their low-cost warehouse, 2801 Marais St.

Free; Call for info

Spanish spoken? Y, Se habla espanol

Louisiana Civil Justice Center*

800-310-7029, Baton Rouge

M-Th 9-5, F 9-12

Legal service hotline, referrals.

Free; *Spanish spoken? Y, Se habla espanol*

Orleans Public Defenders

504-821-8101

2601 Tulane Ave, Ste. 700, New Orleans

Independent legal office providing legal representation to indigent defendants accused of committing crimes in Orleans Parish.

Call for info; *Spanish spoken? N*

Patient Advocate Foundation*

800-532-5274; www.patientadvocate.org

M-F 8-5

Offers assistance to patients with specific issues they are facing with their insurer, employer and/or creditor regarding insurance, job retention and/or debt crisis matters relative to their diagnosis of life threatening or debilitating diseases. Mediation on behalf of patient. Case management, assisting with transportation, housing and other costs.

Free; *Spanish spoken? N*

Southern Poverty Law Center - Immigrant Justice Project*

800-613-0342; 800-591-3656; www.splcenter.org/legal/ijp.jsp

M-Th, 8-8; F, 8-5; Sat, Sun, 2-6 pm; Leave a message 24 Hours a Day

Manages migrant-worker cases, dealing with wages, health and safety.

Free, Call for appointment

Spanish spoken? Y, Se habla espanol

Recovery & Rebuilding**FEMA General Information***

800-621-FEMA

Basic Needs Assistance (Food, clothing, social services)**Armstrong Family Services**

504-899-2995, 1-888-899-2995

<http://armstrongfamily-no.org/programs.htm>

2658 Ursulines Ave., New Orleans (Treme)

Rent & Utility assistance. Call and leave a message, case managers will call back to confirm eligibility.

Free; *Spanish spoken? N*

Baptist Friendship House

505-949-4469

813 Elysian Fields Ave., New Orleans

T, Th: 9-12 & by appt.

Snack pack distribution; GED & computer classes by appt. for women & children

Free; Walk in *Spanish spoken? N*

Broad Street Mission

504-822-1342

138 N. Broad St., New Orleans

M-Sat

Hot lunch weekdays 11:30; Mon: basketball 5 PM; Wed: men's addiction recovery group; Sat: learning center 1-3 (for ages 4-12, math, English, and reading).

Free; Walk in

Spanish spoken? Y, Se habla espanol, ask for Shirley

Feed the Multitude at Holy Faith Temple Baptist Church

504-525-0856 (church office)

1325 Gov. Nicholls (at the back), New Orleans

Food bank T, Th: 10-4; Hot lunch Th 12-2

Free; Walk in *Spanish spoken? N*

Food Bank

709 N. Robertson (Masonic Temple), New Orleans

M-Th: 10-2

Food bank: ID & proof of income required
Free; Walk in *Spanish spoken? N*

Food for Families

1-800-522-3333, 504-341-2265
7649 Townsend Pl., New Orleans
M-F 8:30-5 (office hours)
Food boxes for senior citizens & mothers of children under 6 years old who are not on WIC. Thursdays 8-12 and 1-4 at Our Lady of Sacred Heart at 1720 St. Bernard.
ID and proof of income required.
Free; Walk in *Spanish spoken? N*

Rebuild Center at St Joseph's Church (CCANO program)

504-273-5577, 504-522-3186
www.stjosephchurch-no.org/rebuild.htm
1803 Gravier St., New Orleans
M-F 8 -2:30
Drop-in services including: Lunch served promptly at 1 PM daily (line 12:45); Financial help (for neighborhood residents only); Showers: last one in at 12:45 PM; Laundry: last load in at noon; Toiletries: 10-12 noon daily while they last; Restroom facilities daily. Seniors Food Program: once a month for those who qualify. Legal services: M & W 8 AM for legal aid; T, W, Th 12:30 PM for notaries; M & T, 8-12 noon for ID's & birth certificates (for homeless only). Medical: W 10 AM-1 PM, Mental health & prescriptions daily. Food Pantry: Th & F (for neighborhood residents only). Financial Literacy (by appt. only). Tulane Canal Neighborhood Development Corp. provides affordable housing for qualified first time home buyers, by application. Mail services available M-F 8:30-9:30, 1:30-2:30
Free if qualified; Walk-in OK
Spanish spoken? Y, Hispanic Apostolate provides English lessons & legal aid, Se habla espanol.

Services will include case management, family advocacy, information and referral services, employment (vocational assessment and referrals, some in-house training), education (including tutoring, GED assistance and prep), youth development, wealth & asset development (including financial literacy), and health & wellness programming.
*Operating hours are subject to change based on community needs and program capacity. (Saturday and after hours events will also be offered based on resident/community needs and desires.)
Free; Call ahead to confirm services
Spanish spoken? N

Stay Healthy Louisiana*

1-888-419-4325, www.stayhealthyla.org
Up to date info on open hospitals, clinics, pharmacies and other health resources in LA; call hotline or visit website.
Spanish spoken? Y, Se habla espanol

Treme Community Center

1600 St. Philip St. (@ N Villere), New Orleans
Various after school & evening activities. Currently hosting adult free-play basketball M-F 8:30-10 PM, weights available M-Sat 12-8:30 PM. T 1-9 PM sewing, W/Th 1-6 PM piano, F 1-6 PM choir. Also youth basketball.
Free; Walk-in for info after 5 PM, ask for Coach Stewart
Spanish spoken? N

Justice & Legal Aid

Katrina Legal Aid Clinic*

504-861-5600, www.katrinalegalaid.org
A project of the Loyola Law Clinic that provides assistance with and a comprehensive guide to legal issues facing Katrina survivors. Call back time varies.
Spanish spoken? Y

with the struggles to end gender-based violence and organizing for sexual and reproductive justice and violence-free communities. Focuses on ending gender-based violence, promoting sexual health and reproductive justice, integrating the struggles for economic justice, housing affordability and just sustainabilities.

Free; *Spanish spoken? Y, Se habla espanol*

North Rampart Community Center at St. Mark's

504-529-1681

1130 N Rampart, New Orleans

M-F 3-6:30

After-school program for K-12. Includes African American art, fitness, homework help, computer literacy. Daily snacks. Hot meals available W & F. Annual summer camp.

Free; Call or Walk-in, ask for Coach Parker.

Spanish spoken? N

The Porch 7th Ward Cultural Center

504-401-1836

1941 Pauger, New Orleans

10-3 or by appt.

Community-based cultural organization that is committed to the 7th Ward and seeking to promote the cultures of the neighborhood, city, region and exchange between cultural groups. Programs include Little Seven Players Youth Theater, film nights, spoken word nights, 7th Ward Arts Alive summer camp, Original Big 7 Brass Band, "7th Ward Speaks" oral history project, annual 7th Ward festival, 7th Ward Heroes art project, run/walk & exercise class and community garden activities.

Free; Drop in or call for appt., ask for Ed Buckner

Spanish spoken? N

Sojourner Truth Community Center - Opening January 2009

504-827-9963

501 N. Galvez St, New Orleans

M-F, 8:30-5:30*

St. Augustine

504-943-0594 (Beverly Curry of St. Vincent De Paul)

1210 Gov. Nicholls, New Orleans

Utility assistance T & Th; Come to Parish Hall from 10-2, outreach after that. Serves residents between Elysian Fields, Orleans, Rampart & Claiborne.

Spanish spoken? N

St. James Methodist Church of Louisiana

1925 Ursulines, New Orleans

Hot meal 4th Sat 9:30 AM; Clothing available for all ages.

Free; Walk in *Spanish spoken? N*

St. Jude's

504-553-5790

400 N. Rampart, New Orleans

M-Th: 8-12, 1-2

Daily food bank, hot meals 7 AM & 12 noon, limited case management with Ms. Deborah, GED classes M-Th 8:30-12. Assistance with utilities & rent from St. Vincent de Paul every Wed: call Ms. Diana at 504-245-2788 for appt. Soon to expand case management & begin counseling services.

Free; Call to confirm services or schedule case management.

Spanish spoken? N

St. Luke's Episcopal Church - Loaves & Fishes Feeding Ministry

504-821-0529

1222 N Dorgenois, New Orleans

M-F 10-2 (office hours)

Hot lunch served T & Th, 12 noon.

Free; Walk in *Spanish spoken? N*

St. Peter Claver Church

504-822-8059, fax 504-822-9251

1910 Ursulines Ave., New Orleans

Direct assistance and Food Pantry available to residents with

boundaries of N. Broad to Esplanade, N. Claiborne to Lafitte.
Food Pantry T & Th 10-2 at Sankofa Center, in the 1000 block of
N. Prieur between St. Philip & Ursulines.
Free; Walk in *Spanish spoken? N*

Sweet Home New Orleans

504-596-4098, www.sweethomeneworleans.org
1201 St. Philip, New Orleans
Social services, financial assistance, and relocation assistance to
the city's musicians, Mardi Gras Indians, and Social Aid &
Pleasure Club members. Services include financial assistance to
help pay for medical or utility bills, referrals for mental health
care and legal assistance, rental assistance, and more.
Free; Call ahead *Spanish spoken? N*

WIC - Women Infants & Children Nutritional Program*

1-800-251-2229
National call line; call for information about local access to WIC.
WIC supplies supplemental nutritious foods, nutrition education
and counseling at WIC clinics, and screening and referrals to
other health, welfare and social services, for pregnant women,
from the beginning of pregnancy until up to 6 months after the
baby is born or one year after the baby is born in women who are
breastfeeding, and children up to the age of 5 years old. WIC
centers closest to Treme & 7th Ward area listed below.

Orleans Parish WIC Clinic- Central City*

504-658-2895
2222 Simon Bolivar Ave., 2nd Fl. (in Central City Health Clinic
building, Edna Pilsbury Clinic), New Orleans
M & Th
Free; *Spanish spoken? N*

Orleans Parish WIC Clinic- Mid City*

504-826-2562
3308 Tulane Ave. (in Orleans Health Unit), New Orleans
Free; *Spanish spoken? N*

Women's Health Advocate training for health promotion and
social support.
Free; Call to inquire about services and programs
Spanish spoken? Y, limited interpreting available

New Orleans Council On Aging*

504-821-4121 ext. 120 for questions about services;
www.nocoa.org
2475 Canal St., Ste 400, New Orleans
M-F 8-4
Non-profit corporation responsible for seeing that a
comprehensive and coordinated assortment of social, recreational,
educational, employment and nutritional services are made
available for all persons aged 60 and over in the City of N.O.
Programs include direct information, advocacy and referrals, low-
cost comprehensive dental services, legal services, mental health
support services, caregiver support groups, Meals on Wheels,
personal care assistance, light home maintenance assistance,
utility assistance, minor home repairs, retired & senior volunteer
programs, senior companion program & more.
Free; Call for information, *Spanish spoken? N*

New Orleans Parents Guide to Public Schools*

504-274-3668, www.nolaparentsguide.org
200 Broadway Ave., Suite 108, New Orleans
M-F, 8-4:30
Comprehensive & frequently updated information to assist
parents in researching New Orleans area public schools.
Free; *Spanish spoken? N*

New Orleans Women's Health & Justice Initiative

504-524-8255 (also # for INCITE! & N. O. Women's Health
Clinic), whji_info@yahoo.com
M-F, 9-5
A multi-dimensional community-based organizing project
centered on improving women of color access to quality,
affordable and safe health care services, integrating healthcare

kindergarten. Children with disabilities included. Referral by self/family or social service agency. Applicants must meet income guidelines and requirement.
Free if qualified; Call for information
Spanish spoken? Y, Se habla espanol

Iberville Resident's Council

504-914-7393

Non-profit organization created to support residents of Iberville. Services include after-school tutoring, senior outreach. For information, call Kim Piper at the above number.
Spanish spoken? N

Latino Resource Guide*

www.lahap.org

Comprehensive, online resource guide for Spanish speakers in greater New Orleans.
Free; *Spanish spoken? Y, Se habla espanol*

Louisiana Community Prisoner Restoration

504-270-7388

1125 N. Tonti @ Gov. Nicholls, New Orleans
Employment and housing assistance for adults on probation or parole (if non-violent, non-sex offenses). Job developers help with job placement. Strong mentoring component.
Spanish spoken? N

Mary Amelia Douglas-Whited Community Women's Health Education Center*

504-988-6269; www.tulane.edu/~tuxcoe/NewWebsite/com_womens_health/index.html

143 S. Liberty St. TW-19, New Orleans
M-F, 8-5

Mission is to improve health and well-being of women in LA. Supports women to take action toward health in their lives and communities. Offering health education seminars to community members and groups in a range of topics and Community

Primary Care Clinics

Adolescent Drop-in Clinic at Covenant House (Tulane University)

504-584-1112, www.tulane.edu/~dropin/

611 N. Rampart St. (front entrance), New Orleans

M-F: 9-12 young children, 1-5 adolescents up to age 23.

Free primary care services for infants, children, and adolescents (up to age 23). Services include well-baby exams, vaccinations, urgent care, PAP smears, family planning, and STI screening and treatment for HIV, Herpes, Gonorrhea, Chlamydia, and Syphilis. Family planning for age 14-23: M, W: 5-9 PM & Sat 9 AM-1 PM. Free, Medicaid also accepted; Appts. preferred, Walk-ins OK for family planning clinic.

Spanish spoken? N

Children's Hospital Kids First Tiger Care Pediatric Clinic

504-299-9980

1661 Canal Street, Suite 1200, New Orleans

M-F: 8-5

Comprehensive pediatric care.

Sliding Scale for uninsured (\$85-\$95). Medicaid, private insurance; Walk-in or Appt.

Spanish spoken? Y, Med. Assistant 5 days a week, Dr. on some days, Se habla espanol

Daughters of Charity Health Center-Saint Cecilia

504-941-6041, <http://www.thedcsno.org/communityofcare.html>

4201 N. Rampart, New Orleans

M-Th: 8-5, F 8-2

Primary care services for all ages, including immunizations, physicals, PAP smears, STI & HIV testing.

Sliding Scale for uninsured (\$25 minimum), Medicare, Medicaid, Private Insurance

Appt and some Walk-in (if available).

Spanish spoken? N

Latino Health Outreach Project of the Common Ground Health Clinic*

504-377-7281, www.cghc.org/lhop.html

T 9-11AM at 2514 Elysian Fields (across from Lowe's); Th 7-9 AM at MLK & Claiborne.

Mobile clinic with basic primary care, vaccinations, first aid & wound care, herbal medicine, health education, and distribution of personal protective equipment along with trainings on how to properly use such equipment (respirators, coveralls, and the like).

Free; *Spanish spoken? Y, Se habla espanol*

Odyssey House Health Clinic

504-821-9211, www.ohlinc.org/medical-clinic

1125 N Tonti St. (& Gov. Nicholls St.), New Orleans

M, W, F: 1-5; T, Th by appt.

Offers primary adult health care, including labs, Women's Health w/ PAP smears, STI testing, vaccinations and mental health.

Mental health services focus on addiction recovery for both adults and children. HIV testing offered 2-4p on Friday's. Women's health by appt. T & Th.

Free; Walk-in OK. Must have appt. for PAP smears, STI testing, and mental health services.

Spanish spoken? Y, nurse practitioner, Se habla espanol

Orleans Parish Health Unit

504-826-2562, 504-826-2560

3308 Tulane Ave, New Orleans

M-F: 7:30-4:30

Provides complete prenatal care, family planning, STI and HIV testing, WIC and vaccinations for children.

Medicaid, Fees on sliding scale, child vaccinations \$10; Appts. only. *Spanish spoken? N*

St. Anna's Medical Mission

504-232-4403, www.stannanola.org/samm.aspx

1313 Esplanade Ave., New Orleans

Wed. 4-6pm and 7-8:30pm at St Anna's (mobile clinic sites and

screenings, house rehabilitation targeting lead remediation, volunteer program, leadership training. Regular neighborhood chapter and housing group meetings.

Free; *Spanish spoken? Y, limited*

Drop-In Center

504-948-6701, (Drop-In Clinic: 504-584-1112)

www.tulane.edu/~dropin/

1428 N. Rampart, New Orleans

M-F, hours change seasonally (see below for current hours).

Serving homeless and at-risk youth ages 13-23. Harm reduction philosophy. Day center with food & clothing closets, daily counseling & mental health services, case management, mail, laundry, internet, crisis management. Therapy groups and individual counseling available (social worker on site).

Elizabeth Jones, Director; Frank Lockett, Outreach Coordinator.

M: Drop-in 9:30-11, 3-7, Clay Group 11-12, Drum Circle 6-7

T: Needle exchange 12:30-2:30, Drop-in hours 3-7

W: Drop-in 9:30-11, 3-7

Th: Drop-in 9:30-11, psychiatrist on site 12-5

F: Drop-in 9:30-1, Art Group every other week 1-2:30, Needle exchange 2:30-4:30

Free; Walk-in, *Spanish spoken? N*

Harmony House at St. Luke's Episcopal Church

1222 N Dorgenois, New Orleans

Programs for seniors (60+) M-Th, 9-1, hot meal served. Stop by or call and ask for Norman Smith.

Spanish spoken? N

Head Start New Orleans*

504-736-6850

List of Head Start locations is available online at:

<http://eclkc.ohs.acf.hhs.gov/hslc/HeadStartOffices#center-list>

Preschool program for children age 3-5 who come from low-income or disadvantaged homes and need enrichment, life-skills and school readiness training to prepare them for entry into

3042 Old Forge Drive, Baton Rouge

M-F 8-5

Helps LA residents access devices, technology and aids that allow a person to be more independent, through reduced-interest, fixed-rate, extended-term loan program.

Spanish spoken? N

Louisiana Disability*

504-838-5000, fax 1-866-444-2216

PO Box 5916, Metairie, 70009

M-F 8-4:30

Process SSI/Disability Claims. It takes approx. 120 days to process a claim and an average of 3 attempts to receive benefits.

Free; *Spanish spoken? N*

Medicare*

800-633-4227, www.medicare.gov

24 hour automated service

Health Insurance program for citizens of 65+ years or those receiving SSI or disability benefits for 2+ years. Individuals with Lou Gehrig's disease (ALS) or end-stage renal disease also qualify. Enrollment through Social Security Office 800-772-1213, which also has a "Low SS Program" that qualifies individuals who need extra help paying for medicine.

Free; *Spanish spoken? Y, Se habla espanol*

Community Support & Education

ACORN

504-943-0044, 1-800-239-7379, www.neworleans.acorn.org

2609 Canal (Main Office), 1024 Elysian Fields Ave (for some events), New Orleans

M-F 9-9, Sat 10-2

Membership-based neighborhood organization designed to help low to mid-income families in New Orleans. Mission is to build neighborhood associations and public representation. Services include free tax filing, first home buyers class, public benefits

times listed below)

Provides basic medical services including referrals, prescriptions, blood pressure and glucose screenings.

Free meal, music, acupuncture and occasionally massage during 7-9pm Wed. clinic, provided in part by New Orleans Musicians Foundation. Counseling, Drum Circle stress therapy groups, Victims of Violence Groups available by appointment.

Mobile unit sites: M 10am-1pm The Porch (1941 Pauger); Tu 9am-12pm Community Center of St. Bernard (1107 Le Beau St. Arabi) and 1-4pm All Soul's Church (corner St. Claude & Caffin Aves.); W 9am-1pm H. Thompson Center (1803 Gravier); Tr 10am – 2pm Monte de los Olivos Church (4105 David Dr., Kenner); F 10am – 1pm Grace Episcopal Church (3700 Canal St). Free; Walk-in, *Spanish spoken? Y (some locations)*

Tulane University Community Health Center at Covenant House

504-988-3000, www.tuchc.org

611 N. Rampart St. (entrance at the back of Covenant House), New Orleans

M, Th: 8-7; Tues, Wed, Fri: 8-5; 1st Sat of the month 9AM-1 PM. Fleur de Vie Clinic (Tulane medical student-run FREE clinic) on 2nd & 4th Sat of the month, 9AM-1PM.

Adult primary health care services including behavioral and women's health. TB skin tests offered on T, W & F 10-12.

Specialty referrals to University Hospital and Tulane University Hospital and Clinic.

No one turned away for inability to pay. \$10 fee requested for new patients & PAP smears, \$5 for follow up appts.

Medicaid and other insurance accepted; Appointment Only

Spanish spoken? Y, Se habla espanol

Mental Health

Chartres-Pontchartrain Behavioral Health Center

504-942-8101; www.mhsdla.org

719 Elysian Fields, New Orleans

M-Fri, 8-4:30

Full mental health services provided, including medication, crisis counseling, outpatient mental health services for adults, addictive disorders counselors, and developmental disorders counselors.

Preliminary screening visit required for each new patient before psychiatrist or counseling visit scheduled. Same day psychiatrist visits can sometimes be arranged for acute patients.

Medicaid, Medicare, Private Insurance; Fees on sliding scale with proof of income.

Walk-in OK, appts. recommended

Spanish spoken? Y, Se habla espanol

Cope Line by Via Link*

504-269-COPE (2673) or 800-749-COPE (2673) or 211;

www.vialink.org

24 hours

Emergency social services for persons in crisis including counseling and connecting to community resources immediately.

Counseling and referrals.

Free; *Spanish spoken? Y, using ATT translating*

Family Services GNO

504-822-0800; www.fsgno.org

2515 Canal St., New Orleans

M-Th 8-6, F 8:30-5

Individual, couples and family counseling. Programs include anger management, substance abuse, sex offender, domestic violence, Victims of Criminal Acts (VOCA), active parenting, NO TASK (truancy) and children in crisis. Must be assessed at first visit.

Sliding Scale, no one turned away. Appt. Only

Spanish spoken? N

Holistic Concepts

504-822-4054, fax 504-281-4235

1836 Bayou Rd., New Orleans

M-F, 8:30-5

low income, elderly or disabled, those under HFA loans, or other qualifying demographics.

Free; *Spanish spoken? Y, Se habla espanol*

7th Ward Neighborhood Center/Neighborhood Housing Services

504-373-5117

1941 Pauger (enter around the side on Urquhardt), New Orleans

Referral services to Neighborhood Housing Services' first time home buyer & financial literacy programs. Hosts events for women and youth.

Contact director Stephanie McKee: stephaniemckee@nhsnola.org

Free; *Spanish spoken? N*

Traveler's Aid Society of Greater New Orleans (in Covenant House)

504-584-1111, 504-584-1107

611 N Rampart St, New Orleans

M,T,W,F 7:30-3:30; Th 8:30-3:30

Assists homeless or displaced individuals in crisis.

Spanish spoken? N

Special Needs

Families Helping Families*

504-943-0343, Jefferson 504-888-9111

www.fhfla.org/fhfcenters.php

4118 Franklin Ave, New Orleans

M-F 9-4

Provides education resources for children with disabilities, provides workshops for families with disabilities & assistance, education and support to young (up to age 26) mothers with newborns.

Free ; *Spanish spoken? N*

LATAN (Louisiana Assistive Technology Access Network)*

225-925-9500, 800-270-6185, fax: 225-925-9560, www.latan.org

333 Burgundy St., New Orleans
Housing for men only. 24 hr. access. Laundry service available.
Partial kitchen. Drug & alcohol free. Employed preferred.
\$125 per week with \$25 one-time non-refundable deposit.
Spanish spoken? N

Christopher Inn

504-949-0312
2110 Royal Street, New Orleans
M-F, 8:30-5
Subsidized, independent housing for persons 62 or older. Strictly
housing, no nursing care provided. 2-3 yr. wait list as of 12/05/08.
Cost is 30% of income.
Spanish spoken? N

Covenant House

504-584-1111, www.covenanthouseno.org
611 N. Rampart St., New Orleans
Open 24 Hours
Offers shelter to homeless youth 16-21. Education, case
management, drop-in clinic medical facilities, job readiness
program, gardening and restaurant work programs, daycare/
nursery, food and clothing in structured environment, GED
programs, Rites of Passage program. Rent required on sliding
scale. Services on an individual basis but will take families if
necessary. No facilities for couples.
Free or sliding scale, Medicaid, Insurance.
Spanish spoken? N

HUD Housing*

800-225-5342 single family applicants, 504-589-7201 for multi-
family applicants, www.hud.gov
500 Poydras Street, 9th Floor, New Orleans
M-F 8-4:30
Provides assistance and advice on home ownership and renting,
section 8/public housing, community development, fair housing,
protecting lender against foreclosure. All HUD programs are for

Mental health agency with medication management 1st & 3rd Th,
individual and group counseling for adults and children daily.
Personal care services also available. Groups held, lunch served
daily. NOLA home health on-site 3rd Th from 8-5 - open to the
public (with Medicaid) - free diabetes, dental & eye screenings.
Medicaid and other insurance accepted; Medicare for
medications, but not counseling.
Call for appt. or Walk-in.
Spanish spoken? N; Sign language available

Integrated Family Services

504-822-4333
2714 Canal St., Suite 314, New Orleans
M-F, 8-4
Individual, group and family counseling; Children ages 6-17 with
behavioral problems in school or at home.
Medicaid; Appt. Only *Spanish spoken? N*

Louisiana Spirit*

866-891-2210; 24 Hour Talk Line 1-800-273-(TALK) 8255;
<http://louisianaspirt.org>
M-F 8:30-5, phones answered 24/7
Crisis counseling for hurricane survivors with referrals to other
mental health services.
Free; Call for info *Spanish spoken? Y, Se habla espanol*

National Suicide Prevention Hotline*

800-273-8255
24 Hours
Provides counseling and support for people in crisis.
Spanish spoken? Y, Se habla espanol

Talk It Out Van

504-595-5020, 504-232-4496
M 10 AM-2 Jefferson Parish Care Center (1108 Baratavia,
Marrero); T 9 AM-12 noon Community Center of St. Bernard
(1107 Le Beau St, Arabi) and 1-4 PM All Soul's Church (corner

St. Claude & Caffin Aves.); Th 10 AM-2 New Orleans Free Academy (3600 Camp St).

Counselors available to talk about problems such as depression, anxiety, grief, anger, school, drug/alcohol use and other issues. Individual and couple counseling may also be available.

Free; Walk-in or Appt. *Spanish spoken? N*

Tulane Behavioral Health Center - Tulane Medical Center

504-988-4794, 504-988-4677

1415 Tulane Ave, 4th Floor of Hospital, New Orleans

M-F 8:30-5

Outpatient services for all psychiatric disorders serving children, adolescents, and adults. Services include medication management, therapy, and counseling.

Medicare accepted by faculty physicians; For residents, \$50 for first visit, sliding scale after that; Appt. Only

Spanish spoken? N

Youth Link*

504-895-2550, www.vialink.org/youth.html

24 Hour Call Line

Emergency counseling, referral service and talk line for anyone feeling suicidal or depressed, geared toward teens and young adults.

Free; *Spanish spoken? Y, Se habla espanol*

Dental & Eye Care

Louisiana State University Dental School Clinic

504-941-8374 / 941-8375/ 941-8432/ 941-8436/ 941-8437/ 941-8441 (adults), 504-941-8196 / 941-8198/ 896-1337 (children), Root Canal appts. (referral required): 504- 941-8402, fax 504-941-8400, Orthodontics appts.: 504-235-7349/ 235-7382,

www.lsusd.lsuhs.edu

1100 Florida Ave, New Orleans

M-F 9-5

Dentistry at a discounted rate.

hub for INCITE's work. Ask for Shana or Mandisa.

Spanish spoken? Y, Se habla espanol

Metropolitan Center for Women and Children*

504-837-5400, Statewide Rape Crisis line: 1-888-995-7273, LA state hotline 1-888-411-1333 (call goes directly to them), www.metrobatteredwomen.com

Location confidential, Call 24 hours a day

Provides emergency shelter for women and children who are survivors of domestic violence, provides legal advocacy, medical advocacy, services for victims of sexual assault, residential and nonresidential counseling for domestic violence, human trafficking or sexual assault.

Free; Call for more info

Spanish spoken? Y, Se habla espanol

Shelters & Housing

Baptist Friendship House

504-949-4469, www.bfh.lifewaylink.com

813 Elysian Fields Ave., New Orleans

Transitional housing program for women with children. Wait list, call to check for space. GED classes, computer classes by appt. on T & Th.

Free; *Spanish spoken? N*

Boystown, LA

504-949-9248, www.boystown.org

700 Frenchmen St., New Orleans

Residential treatment for youth with emotional/behavioral problems. Teaches youth social, academic, and self-help skills. For boys and girls, ages 12-17. Must be referred from courts or parent/guardian.

Spanish spoken? Y, Se habla espanol

Bunk House

504-915-1604

Anti-Violence Resources

CCANO Project Save*

504-310-6872, www.ccano.org
1000 Howard Ave Suite 200, New Orleans
Emergency legal representation for survivors of domestic violence in Orleans Parish. Staff attorneys help with legal orders to keep survivors safe and to protect their legal rights. Our legal services may include temporary restraining and protection orders, temporary child support, custody, and use of property.
Free; *Spanish spoken? Y, through Hispanic Apostolate*

Crescent House Healing Center*

Crisis Line 504-866-9554, www.ccano.org
24 hours
Safe space. Services for women survivors of domestic abuse and their children, including temporary housing, meals, counseling, legal assistance and temporary restraining orders. Also provides empowerment counseling, comprehensive case management services, and intervention services for children including music, art and play therapy to break the cycle of abuse. Sexual assault crisis counseling program serves women, men, children and caregivers, and includes individual and group counseling, medical advocacy, referrals, outreach and education.
Free; *Spanish spoken? Y, ask for Rosio, Se habla espanol*

INCITE! Women of Color Against Violence New Orleans

504-524-8255 (also # for N.O. Women's Health Clinic & N. O. Women's Health & Justice Initiative), www.incite-national.org
PO Box 70151, New Orleans, 70151
M-F, 9-5
Community-based volunteer collective of radical women of color feminists, survivors, mothers, organizers, workers and activists organizing to end violence in the lives and on the bodies of women and girls of color in the New Orleans area. Currently working to establish The New Orleans Women of Color Resource Organizing Center, which will serve as a resource and organizing

Fees are 1/3 of the cost of a regular dentist; Medicaid & insurance also accepted; Appts only.
Spanish spoken? Y, Se habla espanol

LSU Mobile Dental Van

504-903-7307
2614 Tulane Ave at Dorgenois (M,W), 611 N. Rampart (T, Th), New Orleans
8:45-3:30 M-Th
Basic dental services for HIV/AIDS infected persons or non-infected persons referred from Covenant House, HIV Service Agencies or St. Anna's Medical Mission.
Free; Appt Only, *Spanish spoken? Y, Se habla espanol*

Medical Center of Louisiana Emergency Dental Clinic

504-903-3482
2021 Perdido St., 4th Floor, New Orleans
T-Th, 8-4
Dental work done for "medically compromised" patients (ex: HIV, heart or cancer patients).
\$15 co-pay for LA residents, \$75 co-pay for non-LA residents, billed for the rest unless qualify for Free Care.; Appt. only
Spanish spoken? Y, interpreter on request

HIV / AIDS & STIs

Belle Reve

504-945-9455, 504-942-2671
3029 Royal St., New Orleans
M-F: 9-5, (office hours)
Transitional and permanent housing and full support services to adults/families living with HIV and AIDS. Recovery readiness substance abuse group, healthy lifestyles training, hospice care, contract home health-occupational/physical therapy when necessary, mental health therapy and group therapy, safe place to live, assistance with taking medication, case management.
Currently open only to adults, plans to be open to families with

children in the future.

Fees: 50% of income (not more than \$350) or free if no income;
Referral preferred, *Spanish spoken? Y*

Brotherhood Incorporated

504-566-7955, www.brotherhoodinc.org

4032 Canal Street, Suite. C1-A, New Orleans

M-F: 9-5 office hours; Testing T & Th 10-12, 2-4; Youth testing
Sat 1-3

HIV/AIDS education for everyone in Greater N.O. area, including
preventative services, counseling, and testing; Housing
information services for individuals with HIV and AIDS. No ID
required. Safe Haven program for male youth (13-24 years, MSM
identified) with computer access, laundry, testing, counseling and
education. Capacity building training for other organizations.

Free; Walk-in for HIV testing & counseling; Appt. only for other
services. *Spanish spoken? N*

Delgado Personal Care Clinic

504-658-2540

517 N Rampart St, New Orleans

M-F 7:30-10:30, 11:30-3:00

STI testing and treatment for HIV, Syphilis, Chlamydia and
Gonorrhea. Takes 30 patients in morning and afternoon, first
come first serve.

Free; Walk-in *Spanish spoken? Y, Se habla espanol*

HIV Outpatient Program (HOP) Clinic

504-903-2137, Nurse station: 504-903-6959

136 Roman St., New Orleans

M-Th 7:30-4; F 7:30-2

Provide services for patients with HIV/AIDS, infectious diseases.
No testing at this facility: must bring test results for information
on eligibility for services. No longer operating Hep-C clinic; Hep-
C patients referred to GI department of hospital 903-5607.

Picture ID & Social Security card required; Pay stubs required to
apply for free care. Free if qualified, also accepts Medicaid,

God's Kingdom Builders (Timothy House/ Mary Magdalene House)

504-821-1151, fax 504-821-9238

2229 Ursulines Ave., New Orleans

Faith-based, 15 month recovery & housing program for adults.

Also offering GED prep and job training.

Free; Call for info, *Spanish spoken? N*

The Louisiana Tobacco Quitline*

1-800-QUIT NOW; www.tobaccofreeliving.org

24 hours

Call line to help with quitting smoking. Counseling & referrals to
other agencies.

Free; *Spanish spoken? Y, Se habla espanol*

Narcotics Anonymous*

504-899-6262 (helpline), 504-883-8228 (Freedom helpline),

504-889-8840 (Unity helpline); www.neworleansareaofna.org

P.O. Box 13801, New Orleans

M-Sun

Group classes for dealing with and ending addiction to narcotics
held 7 days a week. Call helplines or check website for current
schedule.

Free; *Spanish spoken? N*

Odyssey House

504-821-9211; www.ohlinc.org

1125 N Tonti St. @ Gov. Nichols St., New Orleans

M-F, 9-5

Long-term (up to 6 months) substance abuse residential program
for adult males and females (with children OK). Includes job skill
training, health care and aftercare. Day care available. Counseling
and psychotherapy for adolescents. Transitional housing program
available for HIV+ people.

Free; Call admissions to set up an assessment.

Spanish spoken? N

Tulane University Hospital Downtown*

Main Phone: 504-988-5263, Clinic Appointments: 504-988-5800
1415 Tulane Ave, New Orleans

24 hours

Emergency Room, adult medicine, pediatrics, general and orthopedic surgery, psychiatry, transplants and other specialty care. No inpatient psychiatry or obstetrics: See Tulane-Lakeside. Medicare, private pay, Medicaid OK for established patients, won't be turned away at ER.

Walk-in OK; *Spanish spoken? N*

Prescription Assistance

The Partnership for Prescription Assistance*

504-897-6110 or 888-477-2669; www.pparxla.org

3418 Coliseum St., New Orleans

M-Th: 9-5, F 9-12

Assistance finding prescription drugs for people in need. Fees based on out of pocket cost to patient, regardless of insurance or employment status.

Call or apply online.

Spanish spoken? Y, Se habla espanol

Addiction Services

Addiction Helpline*

1-800-622-HELP (4357)

24 hours

Call for counseling help with all kinds of substance addictions

Free; *Spanish spoken? N*

Alcoholics Anonymous*

504-779-1178, 504-838-3399; www.aa-neworleans.org

Call for information on times and places for daily, free meetings throughout NO area.

Free; *Spanish spoken? Y, call 504-913-6938, 504-329-1736, Se habla espanol*

Medicare, Private Insurance.

Walk-in or appt. *Spanish spoken? Y, Se habla espanol*

In This Together (ITT)

504-962-3245, www.inthistogetherinc.org

2511 Bayou Rd., Ste. B, New Orleans

M-F, 8:30-4:30

Medicaid enrollment, senior citizen case management.

Free; Walk-in, *Spanish spoken? N*

My House

504-566-7955, office: 504-947-4100, fax: 504-566-7956

4032 Canal St., Ste. 1-A, New Orleans

Tues-Sat, 12-7

HIV/AIDS education and prevention services for males between 13 and 24; provides showers, meals, laundry; outreach specialists on staff. HIV testing available.

Free; Walk-in or referrals, no one turned away

Spanish spoken? N

Reproductive Health

Exhale: After-Abortion Counseling*

1-866-4 EXHALE, www.4exhale.org

Central time: M-F:7pm – 12am; Sat-Sun: 2 pm-12am

National talk-line & resources for abortion recovery

Free *Spanish spoken? Y, Se habla espanol*

LA Breast and Cervical Health Program*

1-888-599-1073

1615 Poydras St Ste 1400, New Orleans

M-F, 8-4:30

Provides referrals for free breast exams, pelvic exams, PAP smears and mammograms to qualifying low-income women age 40-64.

Free *Spanish spoken? Y, Se habla espanol*

Medicaid Enrollment Line (for LACHIP, LAMOMS, TAKE CHARGE)*

877-252-2447

www.lamedicaid.com

24 hour automated service

Enrollment for State Children's health Insurance (LACHIP), Louisiana Moms (LAMOMS), Family Planning (Take Charge). Free, *Spanish spoken? Y, Se habla espanol. Vietnamese spoken.*

National Network of Abortion Funds*

617-524-6040, www.nnaf.org

National network of grassroots organizations that raise money to directly help women cover the cost of abortion services. Call or visit the website to seek assistance.

Free, *Spanish spoken? Y, Se habla espanol*

New Orleans Women's Health Clinic - Seeing patients again beginning January 2009

504-524-8255, Fax: 504-524-8285, www.nowhc.org

1406 Esplanade Ave, New Orleans (Treme)

T & W 9- 4 (Clinical Hours), M & Th 9-1 (Office Hours)

Comprehensive OB/GYN care, Family Planning, Referrals for Specialized Treatment and other Community Referrals. During office hours (M & Th), patients are welcome to schedule appointments, take pregnancy tests, obtain referrals and health information, use computers, pick up safer-sex materials.

Cost of services is discussed at the time of scheduled appointment. Sliding scale for uninsured; Medicaid & some insurance plans accepted. Every effort is made to assist patients in obtaining the services they need at a cost they can afford.

Spanish spoken? Y, on some days, call to confirm

Partners for Healthy Babies Hotline*

800-251-2229 hotline, 504-988-2015 administrative

24 hours

Helps mothers find resources & care anywhere in LA.

Free, *Spanish spoken? Y, Se habla espanol*

Take Charge Family Planning Services*

1-888-342-6207 to apply, 1-877-455-9955 for list of doctors;

www.dhh.louisiana.gov/offices/?ID=291

P.O. Box 91278, Baton Rouge, LA 70821

Program to aid LA women ages 19-44 in accessing family planning services, including physical exams, lab tests, medications and birth control. Free.

Spanish spoken? N

Hospitals

Emergency*

911

24 hours, Pre-hospital emergency healthcare.

Medicaid, Medicare, Private Insurance, Private pay

Spanish spoken? N

EMS Phone Center*

504-671-3969

24 hours, Non-urgent ER transport. Request the psych team in case of non-violent mental health emergency (as an alternative to NOPD).

Medicaid, Medicare, Private Insurance, Private pay

Spanish spoken? N

Medical Center of Louisiana - New Orleans (University Hospital)*

504-903-3000 main number, 504-903-3141 ER, 504-988-5300 for clinic appointments

2021 Perdido St., New Orleans

Level 1 Trauma Center, 24 hour Emergency Room, adult medicine, general and orthopedic surgery, obstetrics, psychiatry. Orleans Parish rape assessments. Inpatient psychiatry referred to De Paul (1040 Calhoun St., New Orleans, 70018). No pediatrics. LA residents, \$15 co-pay; out-of-state, \$150 co-pay; Medicare, no co-pay; Medicaid, \$15 co-pay

Walk-in OK; *Spanish spoken? N*