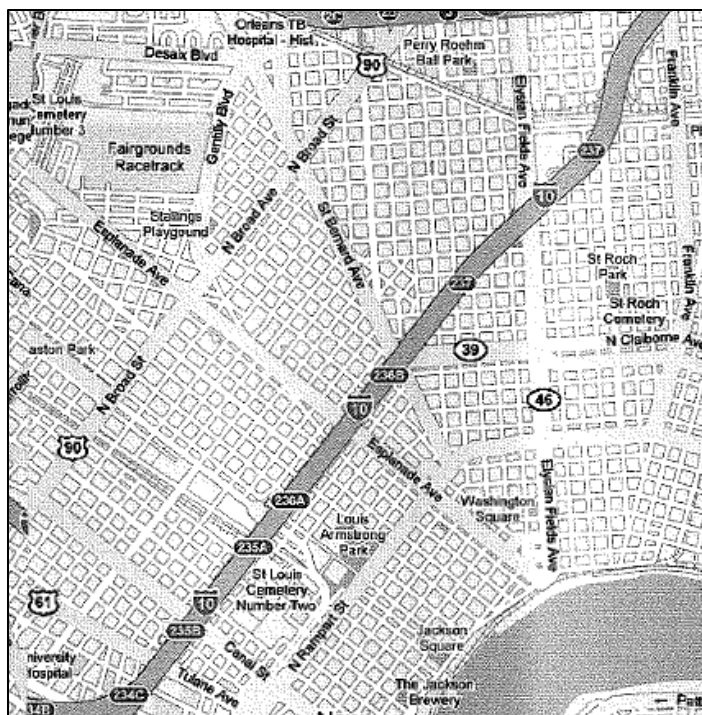


This resource guide is a publication of
the Common Ground Health Clinic, REACH NOLA,
and the Tulane University Community Health Center at Covenant House

Download additional copies & check for updates on our websites:

www.reachnola.org, www.commongroundclinic.org & www.tuchc.org



Please direct comments, updates and inquiries to
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Updated: January 2011

NEW ORLEANS



TREME - 7th WARD RESOURCE GUIDE

Compiled by the Tulane University Community
Health Center at Covenant House,
Common Ground Health Clinic & REACH NOLA

Updated: January 2011

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Using This Guide

This edition of the resource guide was compiled for use in the Treme - 7th Ward community and includes some resources beyond their historic borders. The area covered extends roughly between Canal & Franklin, and from N. Broad to the Mississippi River. We have also included some listings for statewide & national agencies that assist people in connecting with local services. Out of area listings are marked with an asterisk (*).

Our intention with our resource guides is to increase public access to services that are free or low-cost. Most agencies that state they have a sliding scale require proof of income (i.e. check stubs, W2 forms, letter from person supporting you and their check stub, etc.). Usually they will require an ID and/or a utility bill to verify your address. If you have a question about costs, services or eligibility, call ahead.

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Assistance with Basic Needs (Food, Clothing, etc.)

Armstrong Family Services

504-899-2995, 1-888-899-2995, <http://armstrongfamily-no.org/programs.htm>

2658 Ursulines Ave., New Orleans (Treme), 70119

Rent & Utility assistance, transitional housing program; Call and leave message - case managers will call back to confirm eligibility.

Free;

Spanish spoken? N

Children & Family Services for LA*

225-342-3947, 504-838-5634

1010 Common St. 10th Fl., New Orleans, 70112

M-F 8-4:30 NO Office, www.dss.state.la.us

Information about services and local offices for federal & state social programs, including food stamps, Medicaid, WIC, SSI, unemployment, mental health, FEMA/missing persons, child support, foster care. Safe Haven Law info & locations for safely dropping of infants under 31 days old: 1-800-CHILDREN

Free;

Spanish spoken? Y, at Parish office

Feed the Multitude at Holy Faith Temple Baptist Church

504-525-0856 (church office)

1325 Gov. Nicholls (at the back), New Orleans, 70116

Food bank T, W, Th: 10-3:30; Hot lunch Th 12-2

Free; Walk in

Spanish spoken? Y

Food Bank

709 N. Robertson (Masonic Temple), New Orleans, 70116

M-Th 10-2

Food bank: ID & proof of income required (technically for residents of 70112, 70116 and 70119 only, occasional exceptions made).

Free; Walk in

Spanish spoken? N

Food Stamp Program (SNAP)*

1-888-LAHELPU (1-888-524-3578)

Call for info on LA Food Stamps.

Spanish spoken? N

St. Augustine

504-943-0594 (Beverly Curry of St. Vincent De Paul)

1210 Gov. Nicholls, New Orleans, 70116

Utility assistance T & Th; Come to Parish Hall 10-2, outreach after that. Serves residents between Elysian Fields, Orleans, N. Rampart & N. Claiborne.

Free; Call or Walk-In

Spanish spoken? N

St. James Methodist Church of Louisiana

1925 Ursulines, New Orleans, 70116

Hot meal 4th Sat 9:30 AM; Free clothing for all ages.

Free; Walk in

Spanish spoken? N

St. Jude's

504-522-8825

400 N. Rampart, New Orleans, 70112

M-Th 8-12, 1-2

Daily food bank, case management, hot meals 7 AM & 12 noon, GED classes M-Th 8:30-12 noon, Assistance with utilities & rent from St. Vincent de Paul Wed: call 504-525-1551 or 504-940-1904 for appt.

Free; Call to confirm services or schedule case management.

Spanish spoken? N

St. Luke's Episcopal Church Loaves & Fishes Feeding Ministry

504-821-0529

1222 N Dorgenois, New Orleans, 70119

M-F 10-2, office hours

Hot breakfast Saturdays 10 AM-12 noon.

Free; Walk in

Spanish spoken? N

St. Peter Claver Church

504-822-8059, fax 504-822-9251

1910 Ursulines Ave., New Orleans, 70116

Direct assistance & Food Pantry available to residents with boundaries of N.Claiborne to Broad, Ursulines to Esplanade.

Food Pantry T & Th 10-2 at Sankofa Center, 107 Prieur St.

Free; Walk in

Spanish spoken? N

Sweet Home New Orleans

Services 504-948-1809, Admin 504-943-9671,

Fax 504-943-9672, www.sweethomeneworleans.org

831 Elysian Fields, New Orleans, 70117

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Social services, financial assistance, and relocation assistance to the city’s musicians, Mardi Gras Indians, and Social Aid & Pleasure Club members. Services include financial assistance to help pay for medical or utility bills, referrals for mental health care and legal assistance, rental assistance, assistance in booking gigs.

Free; Call ahead

Spanish spoken? N

Total Community Action*

General Info 504-872-0337, www.tca-nola.org

Connects people to many assistance programs, including:

Utilities, weatherization, transportation, counseling, food pantries, employment, tax assistance.

WIC - Women Infants & Children Nutritional Program*

1-800-251-2229, LA Office 225-342-7893,

www.dhh.louisiana.gov

WIC supplies supplemental nutritious foods, nutrition education and counseling at WIC clinics, and screening and referrals to other health, welfare and social services, for pregnant women, from the beginning of pregnancy until up to 6 months after the baby is born or one year after the baby is born in women who are breastfeeding, and children up to the age of 5 years old. WIC centers closest to Treme-7th Ward area listed below.

Spanish spoken? Y, language line

Orleans Parish WIC Clinic- Central City*

504-658-2895, Fax 504-565-7493

2222 Simon Bolivar Ave., 2nd Fl. (in Central City Health Clinic building, Edna Pilsbury Clinic), New Orleans, 70113

M-F 8-4

Free; Call for appt.

Spanish spoken? Y, Se habla espanol

Orleans Parish WIC Clinic- MidCity*

504-826-2562

3308 Tulane Ave. (in Orleans Health Unit), New Orleans, 70119

M-F 7:30-4:30

Free, \$10 admin fee for vaccinations & STD testing;

Spanish spoken? Y, Se habla espanol

Primary Care Clinics

Children's Hospital Kids First Tiger Care Pediatric Clinic

504-299-9980

1661 Canal Street, Suite 1200, New Orleans, 70112

M-F 9-5

Comprehensive pediatric care.

Sliding Scale for uninsured (\$25-100), Medicaid, private insurance; Appts preferred

Spanish spoken? Y, Medical Assistant M, T, W, F; Physician M-F, language line

Daughters of Charity Health Center-Saint Cecilia

504-941-6041, Pharmacy 504-207-6287, Dental 504-941-6067,

Fax 504-207-1082 <http://www.thedcsno.org/>

1030 Lesseps St., New Orleans, 70117

M-Th 8-5, F 8-2

Adult, pediatric, adolescent and geriatric primary care services including immunizations, physicals, diabetes & cholesterol care, PAP smears, and STI & HIV testing.

Sliding Scale for uninsured (\$25 minimum), Medicare, Medicaid, Private Insurance; Appt and some Walk-in (if available).

Spanish spoken? N (Spanish language interpreting at Metairie location: 504-482-0084; can get interpreter through Medicaid)

Drop-in Clinic at Covenant House (Tulane University)

504-584-1112, www.tulane.edu/~dropin/

611 N. Rampart St. (front entrance), New Orleans, 70112

M-F 9-12 kids, 1-5 adolescents up to age 23.

Primary care services for infants, children, and adolescents (up to 24th birthday). Services include well-baby exams, vaccinations, urgent care, PAP smears, family planning, and STI screening and treatment for HIV, Herpes, Gonorrhea, Chlamydia, and Syphilis. Family planning clinic for ages 14-23 M, W 5-9 PM & Sat 9 AM-1 PM.

Sliding scale, Medicaid; fees for adult vaccinations; Appts. Only

Spanish spoken? Y, Physician M 9-12, Interpreter F 9-12.

Family Medical Clinic

504-943-9222

1553 N. Broad, New Orleans, 70119

M-F 9-5

Family practice healthcare for children 2+, adolescents, adults.

EKGs, bloodwork, PAP smears, referrals to specialists.

Recovery & Rebuilding

FEMA General Information*

800-621-FEMA (3362)

www.fema.gov,

M-F 7-7

To apply for federal aid or check on the status of your application related to disaster assistance. Provides assistance to those who are eligible- rental assistance, personal property, small business administration-low interest loan.

Free;

Spanish spoken? Y, Se habla espanol

Phoenix of New Orleans (PNOLA)

504-322-3327, www.pnola.org

310 S Broad, New Orleans, 70119

M-F 9-5

Volunteer labor on Katrina-affected homes between Claiborne-Broad, St. Louis- Poydras (Lower Mid-City). Homeowners need to provide supplies and disclose any funds received from insurance or Road Home. Homeowners cover cost of all materials and skilled labor (electrical, plumbing, etc.).

Free; Call for info

Spanish spoken? N

Rebuilding Together/ PRC*

504-636-3061 to apply, 504-636-3060 program manager,

www.rtno.org

923 Tchoupitoulas St., New Orleans, 70130

M-F 9-5

Volunteer and contract labor for home rebuilding in the following neighborhoods: Holy Cross, St. Roch, Esplanade Ridge/Treme, Hollygrove, Broadmoor, Gentilly, MidCity & McClendonville. Must be low income and either 60+yrs, disabled, single guardian with custody of minors or a first responder in order to qualify. Salvaged materials available at their low-cost warehouse, 2801 Marais St.

Free, asks for fees from Road Home or insurance; Call for info

Spanish spoken? Y, Se habla espanol

Southern Poverty Law Center - School-to-Prison Reform Project

504-486-8982, www.splcenter.org

4431 Canal Street, New Orleans, 70119

M-F 9-5; Leave a message 24 Hours a Day

Provides legal and advocacy services to at risk youth on education related matters.

Free; Call for consultation

Spanish spoken? N

\$75 for uninsured, cash only, some sliding scale available; Medicaid, Medicare, Private Insurance; Appt., Walk-in until 1 PM (sometimes until 3 PM if capacity has not been met).

Spanish spoken? N

New Orleans Children's Health Project (aka The Blue Bus)

504-988-0545

Mon: MLK Charter School 1617 Caffin Ave (Lower 9th Ward)

Tues: Esperanza Charter 4407 S Carrollton Ave

Wed: Medical bus at Esperanza Charter, Mental Health bus at Chalmette Elementary, 78 E Chalmette Circle

Thurs: Capdau Elm 3821 Franklin Ave, New Orleans

M-Th 9-4

Comprehensive medical and mental health care for children and young adults, up to age 18, and their families (family services for mental health only). Medical services include full exams/physicals, PAPs/pelvics, immunizations, blood work, allergy testing

Sliding scale fee based on income, \$5 minimum billed to you (not collected at time of appointment); No ID or proof of income needed; Appts. usually for same day

Spanish spoken? Y, call (504)858-0155 to make an appt in Spanish, Se habla espanol.

New Orleans Musicians' Clinic

504-412-1366, www.neworleansmusiciansclinic.org

2820 Napoleon Ave., Ste. 890, New Orleans

M-Th 9-5, F 9-12

Members of the Musicians Mutual Protective Union Local No. 174-496, professional musicians, and their families living in the greater metro New Orleans area are eligible for the following medical services: health assessments, primary care, including OB/GYN, adolescent care, pediatric care, STI and HIV testing, and social services information and referrals.

\$10 per person; Appt only. *Spanish spoken? Y, Call 412-1521*

Odyssey House Health Clinic

504-378-7816 Clinic, -504-821-9211 Odyssey House,

www.ohlinc.org/medical-clinic

1125 N Tonti St. (& Gov. Nichols St.), New Orleans, 70119

M, W, F 1-5 walk-ins; M, T, Th by appt; Th AM women's health by appt; 1st & 3rd Th free HIV testing
Primary adult health care, including labs, women's health w/ PAP smears, STI testing, flu vaccinations and mental health. Mental health services focus on addiction recovery for both adults and children.

Free to those in treatment, homeless or w/out income (proof required); new patients \$20, established patients \$10, no one turned away. TB tests \$20, pregnancy tests \$10, physical \$20, well woman visit \$35 including STI screen, lab costs vary; Walk-in OK. Must have appt. for PAP smears, STI testing, and mental health services.

Spanish spoken? Y, nurse practitioner, Se habla espanol

St. Anna's Medical Mission

504-232-4403, www.stannanola.org/samm.php

1313 Esplanade Ave., New Orleans, 70116

W 5:30-7:45 PM at St. Anna's Church with acupuncture & massage; Mobile clinics at times & locations listed on website calendar, includes: Treme (N. Claiborne at Esplanade);

Community Center of St. Bernard (1107 LeBeau St., Arabi); All Souls Church (St. Claude & Caffin Aves); H. Tompson Center (1803 Gravier); Monte de los Olivos (1405 David Dr., Kenner).

Basic medical services, including referrals, blood pressure and glucose screenings, prescriptions when MD/NP at clinic.

Counseling sessions by appt; referral for Drum Circle stress relief groups.

Free; Walk-in

Spanish spoken? N

Tulane University Community Health Center at Covenant House

504-988-3000, fax 504-988-3001, www.tuchc.org

611 N. Rampart St. (entrance at back of Covenant House), 70112

M, Th 8-7; T, W, F 8-5; 1st, 2nd and 4th Sat of the month 8-12;

Fleur de Vie Clinic (Tulane medical student-run FREE clinic) on 2nd & 4th Sat of the month.

Adult primary health care services, including behavioral & women's health. Support signing up for services such as Medicaid (call for times). Specialty referrals to University Hospital and Tulane University Hospital and Clinic.

New Orleans Legal Assistance - Orleans Parish*

504-529-1000, www.lawhelp.org/la

1010 Common Street, Suite 1400-A, New Orleans

Legal information and referrals for civil matters, no criminal law. Free; *Spanish spoken? Y, Se habla espanol, Vietnamese spoken*

Orleans Public Defenders*

504-821-8101

2601 Tulane Ave, Ste. 700, New Orleans, 70119

Independent legal office which provides legal representation to indigent defendants accused of committing crimes in the Orleans Parish. Call for info *Spanish spoken? N*

Patient Advocate Foundation*

800-532-5274; www.patientadvocate.org

M-Th 7-7, F 7:30-6

Assistance to patients with specific issues they are facing with their insurer, employer and/or creditor regarding insurance, job retention and/or debt crisis matters relative to their diagnosis of life threatening, chronic or debilitating diseases. Mediation on behalf of patient. Case management, assistance with transportation, housing and other costs.

Free; *Spanish spoken? Y, upon request*

Southeast Louisiana Legal Services

504-529-1000, 504-529-1008, www.nolac.org

Civil legal aid for people with low incomes. On-site at Tulane Community Health Center at Covenant House (Tue mornings). Call for other locations.

Free; Call for appt.

Spanish spoken? Y, interpreters available at Covenant House

Southern Poverty Law Center - Immigrant Justice Project*

800-591-3656, 404-521-6700; www.splcenter.org/legal/ijp.jsp

M-Th 9-8; F 9-6; Sat, Sun, 2-6 pm; Leave a message 24 Hours a Day

Manages migrant-worker cases, dealing with wages, health and safety, sexual harassment.

Free; Call for consultation

Spanish spoken? Y, Se habla espanol, also Malayalam, Hindi

Health Law Advocates of Louisiana*

504-267-9156 or 888-890-7989, www.hlalouisiana.org
4640 S Carrollton Ave, Suite 250, New Orleans, 70119
M-F 9-5

Provides direct legal services for people who struggle with barriers to accessing necessary health care. Areas of service include (but not limited to) denials of coverage by private or public insurance, refusals to treat by providers, and medical debt. Anyone who resides or works in Louisiana and is at or below 300% FPL eligible. Also provide community education and outreach on health care justice issues.

Call for info

Spanish spoken? N, but will arrange for interpreters upon request

Innocence Project New Orleans*

504-943-1902 (also # for Resurrection After Exoneration),
www.ip-no.org

3301 Chartres St., New Orleans, 70117

Represents innocent prisoners serving life sentences in LA & southern MS and assists them with transitioning into the free world after their release. Assists with casework, policy & reform, exonoree advocacy.

Free, only represents applicants who cannot pay; Call for info

Spanish spoken? N

Juvenile Regional Services*

504-207-4JRS (4577), At Court: 504-658-9586, Fax: 504-267-4789, <http://jrsla.org/home/>

1820 St. Charles Avenue, Suite 205, New Orleans

Orleans Parish Juvenile Court public defenders. Services include Trial Representation, Dispositional Planning, Appellate Representation, Social Work, Employment Referrals, Advocacy, Service Referrals.

Call for info

Spanish spoken? Y, Se habla espanol

Louisiana Civil Justice Center*

800-310-7029

M-Th 10-5

Legal service hotline, referrals, counseling on civil cases.

Applications must be filled out over the phone to determine eligibility.

Free;

Spanish spoken? Y, Se habla espanol

All forms of insurance, Medicare, Medicaid, NOCHC waiver (possibility of 100% discount). Sliding scale for uninsured, \$20 minimum for office visit; Appt. only

Spanish spoken? Y, Se habla espanol

Mental Health

Chartres-Pontchartrain Behavioral Health Center

504-942-8101, www.mhsdla.org
719 Elysian Fields, New Orleans, 70117
M-Fri 8-4:30

Mental health services provided, including medication, crisis counseling, outpatient mental health services for adults, addictive disorders counselors, and developmental disorders counselors.

Preliminary screening visit required for each new patient before psychiatrist or counseling visit scheduled. Same day psychiatrist visits can sometimes be arranged for acute patients.

Medicaid, Medicare; Fees on sliding scale with proof of income; Appts. Recommended *Spanish spoken? Y, Se habla espanol*

Children's Bureau

504-525-2366
400 Lafayette St., Suite 140, New Orleans
M-F 9-5

Provides individual counseling for children (under 18) affected by grief & trauma, domestic violence, SIDS or disaster in Orleans and Jefferson Parishes and surrounding areas.

Free; *Spanish spoken? N*

Cope Line by Via Link*

504-269-COPE (2673) or 800-749-COPE (2673) or 211; Also Nat'l Suicide Prevention Lifeline 800-273-8255; www.vialink.org
24 hours

Information & social services for persons in crisis including counseling, referrals and connecting to community resources.

Free; *Spanish spoken? Y, using ATT translation*

Family Services GNO

(Main Line) Eastbank: 504-822-0800, Westbank: 504-361-0926, East Jeff: 504-733-4099; St. Bernard: 504-271-3781
www.fsgno.org
Eastbank: 2515 Canal St., New Orleans, 70119; Westbank: 1799 Stumpf, Suite 7, Bldg 2, Gretna; St. Bernard: 8354 Lafitte; East Jeff: 201 Evans Rd., Bldg 3, Ste 311,
M-F 8:30-5

Individual, couples and family counseling. Programs include anger management, substance abuse, sex offender, domestic

Justice & Legal Aid

Anti-Public Corruption*

504-524-7000
1615 Poydras, Suite 1060, New Orleans
Program seeks to hold public officials accountable. Accepts reports of corruption, mismanagement, and unethical behavior by government. Call hotline to make reports or for more info.
Spanish spoken? N

Community Justice Clinic*

504-861-5600, www.law.loyno.edu/clinic
Loyola law student legal clinic providing legal services to the indigent of New Orleans.
Free; Call for appt. *Spanish spoken? Y, Se habla espanol*

Critical Resistance Community Legal Clinic

504-304-3784, www.criticalresistance.org
930 N. Broad St., New Orleans, 70119
T-F 2-7, Sat 10-3
Assistance in clearing criminal records and free criminal legal advice, last Saturday of each month. To volunteer, participate, or otherwise support the CR-NOLA Community Legal Clinic, please contact the office. Meetings held each Th at 4. Also takes complaints of police misconduct.
Free; Walk-in or Appt *Spanish spoken? N*

Friends & Families of Louisiana's Incarcerated Children*

504-522-5437 ext 248, 504-522-5430 fax, www.ffflic.org
1600 Oretha C. Haley Blvd, New Orleans
Advocacy and education for families & friends of children involved in or targeted by the juvenile justice system, advocacy for youth in New Orleans public schools facing expulsion or suspension. New Orleans Chapter Meetings are held monthly in the office. For dates and times, please call Mr. Johnsons at 504/522-5437 ext 239.
Call for more info *Spanish spoken? N*

Support for Formerly Incarcerated People

Broad Street Mission

504-822-1342

138 N. Broad St., New Orleans, 70119

Shelter for women who have recently gotten out of prison. See listing under Community Support & Education for additional services.

Free; Walk in

Spanish spoken? N

Critical Resistance New Orleans

504-304-3784, www.criticalresistance.org

930 N. Broad St., New Orleans, 70119

T-F 2-7, Sat 10-3

Resources and support for prisoners, former prisoners, their friends & family. Assistance in clearing criminal records and free criminal legal advice, last Saturday of each month.

Free; Walk-in or Appt

Spanish spoken? N

Louisiana Community Prisoner Restoration

504-270-7388, Fax 504-371-5372

1125 N. Tonti @ Gov. Nicholls, New Orleans, 70119

Office hours M-F 8-5

Employment assistance for adults on probation or parole (if non-sex offenses). Job developers help with job placement. Strong mentoring component. Must have been released at least 6 months prior.

Spanish spoken? N

VOTE (Voice of the Ex-Offender)*

504-943-1901, fax 504-943-1905, www.vote-nola.org

3301 Chartres St., New Orleans, 70117

M-F 9-5

Advocacy and education by/with/for formerly incarcerated people, with a focus on: Voter mobilization, Economic empowerment, Legal education, Community education, and Leadership Development. Ongoing projects include street-law/know-your-rights classes and paralegal trainings.

Call for schedule of events *Spanish spoken? Y, Se habla espanol*

violence, Victims of Criminal Acts (VOCA), active parenting and children in crisis. Must be assessed at first visit.

Sliding Scale, no one turned away; Appt. Only

Spanish spoken? Y, call to confirm

Holistic Concepts

504-822-4054, fax 504-822-4059

1836 Bayou Rd., New Orleans, 70116

M-F 8:30-5

Psychosocial skills groups 5 days/week, PCA, PC NOW, PC SIL (waiver programs for mental development problems such as cerebral palsy and Down's syndrome), counseling, community support (in homes), medication management (psychiatrists, social workers & RN on staff).

Medicaid, Medicare; Call for appt. or Walk-in

Spanish spoken? N. some sign language

Integrated Family Services

504-822-4333

2714 Canal St., Suite 314, New Orleans, 70119

M-F 8-4

Individual and family counseling; Children ages 6-17 with behavioral problems in school or at home.

Medicaid only; Appt. Only

Spanish spoken? N

Louisiana Spirit Coastal Recovery Counseling Program*

1-866-310-7977

24 Hours a day

Crisis counseling for people affected by the Gulf oil disaster.

Louisiana Youth Enhanced Services

Main 504-483-7240, Clinic 504-483-1985, Fax: 504-483-7264,

www.layes.org, reginald.parquet@la.gov

3801 Canal St., Ste 301, New Orleans, 70119

M-F 8-5

Mental health clinic for children, program for children and youth with emotional and behavioral disorders. LA Office of Mental Health coordinates referrals to appropriate services. Website serves as resource for child/youth mental health.

Free, Medicaid, private insurance; Call or visit website for complete info

Spanish spoken? N

National Alliance on Mental Illness*

Main Number: 504-896-2345; West Bank: 504-368-1944
www.namineworleans.org
1538 Louisiana Ave., New Orleans
M-F 8:30-4:30 Office Hours, Drop-In Center T & Th 2-5, W 2-4:30, Sat & Sun 12-5

National Alliance on Mental Illness (NAMI) - New Orleans, provides mental health day treatment, supported housing services and supportive employment services to adults with chronic mental illnesses.

Drop-In Center is free; Medicaid and other insurance accepted for additional services; Walk-In or Call for Appointment

Spanish spoken? N

National Suicide Prevention Hotline*

800-273-8255 (English & Spanish), 888-628-9454 (Spanish), 800-799-4889 for hearing & speech impaired with TTY, www.suicidepreventionlifeline.org

24 Hours

Counseling and support. *Spanish spoken? Y, Se habla espanol*

Project Rising Sun

504-261-1920, www.projectrisingsun.net
427 Esplanade Ave, New Orleans, 70116

Drumming circles specifically for: youth in need of anger management, coping and good choice skills; people who work with these youth to keep their coping skills fresh; people/kids attending health and wellness fairs; people affected by the BP oil spill.

Free; Appt. Only

Spanish spoken? N

Tulane Behavioral Health Center - Tulane Medical Center

504-988-4794, 988-4677
1415 Tulane Ave, 4th Floor of Hospital, New Orleans, 70112
M-F 8:30-5

Outpatient services for all psychiatric disorders serving children, adolescents, and adults. Services include medication management, therapy, and counseling.

Medicare accepted by faculty physicians; For residents, \$50 first visit, sliding scale after that; Appt. Only *Spanish spoken? N*

Youth Link*

504-895-2550, www.vialink.org/youth.html
24 Hour Call Line

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violence prevention and public education. WHJI is a local affiliate of INCITE! Women of Color Against Violence. Free; Call for info

events). Center membership is free & encouraged.

Free; Call ahead to confirm services

Spanish spoken? N

Treme Community Center

504-658-3160

900 N Villere (at St. Philip), New Orleans, 70116

After school & evening activities. Currently hosting adult free-play basketball & weights M-F 9 AM-3PM, 8:30-10 PM (busier time). T 1-9 PM sewing lessons every hour, W/Th 1-6 PM piano practice rooms available by sign-up, F 1-6 PM youth choir. Youth basketball 3-8:30 PM daily, W/Th 1-6 PM piano, F 1-6 PM choir.

Free; Walk-in or call for info

Spanish spoken? N

Urban League New Orleans College Track*

504-390-2500, www.urbanleagueneworleans.org/collegetrack

2322 Canal St., New Orleans, 70119

Support for high school students working towards a goal of earning a college degree. Application period is during 8th grade year, students must attend Orleans Parish school.

Free; Call or visit website for info

Spanish spoken? N

Women's Health & Justice Initiative*

504-524-8626, www.whji.org, info@whji.org

P.O. BOX 51325, New Orleans, LA 70151

M-Th 9-5

WHJI is a radical feminist of color, anti-violence, justice-based grassroots organization that engages in public education campaigns, research projects, and grassroots organizing activities to improve the social and economic health and well being of women of color and their communities. WHJI advocates against punitive social policies, practices, and behaviors that restrict, exploit, regulate, and criminalize the bodies and lives of low-income and working class women of color most vulnerable to violence, poverty, and population control policies of blame, displacement and social neglect.

Programming incorporates grassroots organizing, advocacy, multi-media strategies, art and healing justice, and community-based participatory action research. Current projects include: (1) the formation of the Women of Color Resource & Organizing Center; (2) gender and social vulnerability research & advocacy; (3) reproductive justice & sexual health organizing; and (4) gender

Emergency counseling, referral service and talk line for anyone feeling suicidal or depressed, geared toward teens and young adults.

Free;

Spanish spoken? Y, Se habla espanol

Dental & Eye Care

Louisiana State University Dental School Clinic

Adults: 504-619-8770 (often a waiting list); Children 6 & under: 504-941-8201; Children 7-13: 504-941-8196;

www.lsusd.lsuhs.edu

1100 Florida Ave, New Orleans, 70119

M-F 8-5

Dentistry at a discounted rate.

Fees are 1/3 the cost of a regular dentist; Medicaid accepted for children & pregnant women; Assistance in filing for reimbursement from private insurance; Appts only. Call or check website to be referred to specialty depts. such as orthodontics or root canals.

Spanish spoken? N

LSU Mobile Dental Van

504-903-7307

2601 Tulane Ave, New Orleans

8:30-3:30 M-Th

Basic dental services for HIV+/AIDS infected persons.

Free; Referral Only

Spanish spoken? N

Medical Center of Louisiana Dental Clinic*

504-903-3083

2021 Perdido St., 4th Floor, New Orleans, 70112

M-F, 8-4

Dental work done for "medically compromised" patients (ex: HIV, heart or cancer patients).

\$15 co-pay for LA residents, \$75 co-pay for non-LA residents, billed for the rest unless qualify for Free Care; Appt. only

Spanish spoken? Y, interpreter by appointment

The Tooth Bus

504-342-7874

200 Henry Clay (Children's Hospital), Call for bus locations

M-F 8:30-5

Provides mobile pediatric dental care (21 yrs. or younger).

Free for those who qualify; Based on income, household size; if under a certain amount need to have Medicaid or can apply for Medicaid; Appt only with 2 month wait typical; emergencies seen same day or referred to Children's Hospital.

Spanish spoken? Y, language line

Community-based cultural organization committed to the 7th Ward and seeking to promote the cultures of the neighborhood, city, region and exchange between cultural groups. Programs include Little Seven Players Youth Theater, film nights, 7th Ward Arts Alive summer camp, Original Big 7 Brass Band, "7th Ward Speaks" oral history project, annual 7th Ward festival, 7th Ward Heroes art project, run/walk & exercise class and community garden activities.

Free; Drop in or call for appt., ask for Director Ed Buckner

Spanish spoken? N

RUBARB (Rusted Up Beyond All Recognition Bikes)

<http://rubarbike.com>

Check website for new location, New Orleans

Volunteer-run educational bike project, focused on youth, with regular classes and field trips.

Free;

Spanish spoken? N

Sojourner Truth Neighborhood Center (CCANO)

(504) 827-9963

2200 Lafitte, New Orleans, 70119

M-F 9-6, Sat 10-4

Asset/strengths based approach to service delivery and client/resident engagement and learning organization model for organizational structure. Serves residents of the Treme & Tulane-Gravier/Lower Mid-City communities of New Orleans & former Lafitte Public Housing Residents. Services offered at STNC include: Wealth & Asset Development (financial literacy, home-ownership counseling, credit counseling, employment assistance & career counseling, resume development, employment information and resource sessions, GED & literacy referrals); Youth Development (Saturday youth club, behavioral & educational referrals & advocacy, after-school & summer programs); Community Technology Learning Lab; and Health & Wellness (senior citizen club, health workshops, health referrals, exercise classes, nutrition discussion groups, parenting classes, etc); Family Stabilization services include case management & basic needs information & referral. Community Building (meeting & event space, Lafitte resident council community & resident support, advocacy & policy workshops & initiatives, neighborhood conferencing circles & mediation services, restorative circle groups, race & diversity workshops & training, cultural & arts

New Orleans Public Library*

504-596-2570, www.neworleanspubliclibrary.org
219 Loyola Ave., New Orleans, 70112 (Main Branch)
Public library system of New Orleans. Access to all kinds of media (books, movies, etc.), computer use, classes and tutoring programs at 12 locations around GNO. See website for full listing of locations, hours & programs.

Free; *Spanish spoken? N*

NORD (New Orleans Recreation Department)*

504-658-3000, www.nola.gov/RESIDENTS/NORD
800 Race St., New Orleans, 70130
M-Th 8-6

Many programs for Orleans Parish children & youth, including aquatics, ballet, music lessons, football. Must register each season.

Free; Call or check website for schedule. *Spanish spoken? N*

New Orleans Worker Center for Racial Justice*

504-309-5165, www.NOWCRJ.org
217 N Prieur, New Orleans (6th Ward)
M-F 9-5

Defends the rights of immigrant and African American workers. Organizes and defends the rights of Guest Workers who arrive on the H2B and H2A visa programs. Organizes and defends the rights of day laborers, working with Congress of Day Laborers, STAND for Dignity and Alliance of Guest Workers for Dignity.

Free; *Spanish spoken? Y, Se habla espanol, Hindi spoken*

North Rampart Community Center at St. Mark's

504-529-1681 Coach Parker
1130 N Rampart, New Orleans, 70116
M-F 3-6:30

After-school program for K-12. Includes African American art, gym, swimming, homework help, computer literacy. Daily snacks & hot meals W & F. Kindergarten open program. Annual summer camp, 8 AM - 3 PM, 8 weeks, includes breakfast & lunch.

Free for after school, summer camp is \$100; Call or Walk-in, ask for Coach Parker. *Spanish spoken? N*

The Porch 7th Ward Cultural Center

504-401-1836
1362 St. Anthony St., New Orleans, 70116
10 AM -8 PM

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HIV / AIDS & STIs

AIDS Law

504-568-1631, www.aidslaw.org
3801 Canal St., Ste 331, New Orleans, 70119
M-F 9-4

Legal services for people who meet the following requirements: Have HIV or AIDS; are Louisiana residents; Have an HIV-related legal problem; and Receive Supplemental Security Income, Social Security Disability, or Aid to Families with Dependent Children, or otherwise meet our financial eligibility requirements. Also handles immigration law for HIV+ Spanish speakers.

Free; Appt Only *Spanish spoken? Y, Se habla espanol*

Belle Reve

504-945-9455, Social Work 504-942-2671, Fax 504-942-2660
3029 Royal St., New Orleans, 70117
M-F 9-5 (office hours)

Transitional and permanent housing and full support services to adults/families living with HIV and AIDS. Recovery readiness substance abuse group, healthy lifestyles training, hospice care, mental health therapy and group therapy, safe place to live, assistance with taking medication, access to case management, home health-occupational/physical therapy.

Fees: Sliding scale (not more than \$350) or free for no income; Referral by NO AIDS Task Force, N'R Peace or other Ryan White funded case manager required;

Spanish spoken? Y, Se habla espanol

Brotherhood Incorporated

504-566-7955, www.brotherhoodinc.org
4032 Canal Street, Ste. C1-A, New Orleans, 70119
M-F 9-5 office hours; Testing T & Th 10-12, 2-4; Youth testing Sat 1-3

HIV/AIDS education for everyone, including preventative services, counseling, and testing; Housing information services for individuals with HIV and AIDS. No ID required. **My House** program for male youth (13-24 years, MSM identified) with computer access, laundry, testing, counseling and education. Capacity building training for other organizations.

Free; Walk-in for HIV testing & counseling; Appt. only for other services. *Spanish spoken? N*

Delgado Personal Care Clinic

504-658-2540, Fax 504-599-5874

517 N Rampart St, New Orleans, 70012

M-F 7:30-3:00

STI testing and treatment for HIV, Syphilis, Chlamydia and Gonorrhea, vaccines for Hep A & B, free medications (except herpes & scabies) & prescriptions. First come first serve.

Free; Walk-in *Spanish spoken? Y, Se habla espanol*

FACES (Family Advocacy Care Educational Services)

504-821-4611, Fax 504-822-2084

4640 S Carrollton, Ste 130, New Orleans, 70119

M-F 8-5

A program of Children's Hospital. Coordinated, quality services to HIV infected/affected families, with special attention to pregnant women, children and adolescents, including: Medical case management, mental health, medical transportation, peer support, client drop-in center, other support services. HIV testing available to general public on Wednesdays from 1-3, appointments required.

Free; Walk-in or appt. *Spanish spoken? Y, Se habla espanol*

HIV Outpatient Program (HOP) Clinic

504-903-6959, Fax 504-903-6842

136 S. Roman St., 4th Floor, New Orleans, 70112

M-F 7:30-4

Services for patients with HIV/AIDS, infectious diseases. Partner testing only at this facility. Must bring test results for information on eligibility for services. No longer operating Hep-C clinic; Hep-C patients referred to GI department of hospital 903-5700.

Picture ID & Social Security card suggested; Call 903-6563 to check eligibility for free care. Free if qualified, otherwise accepts Medicaid, Medicare, Private Insurance; Walk-in or appt.

Spanish spoken? Y, on call. Interpreting support through hospital.

In This Together (ITT)

504-962-3245, www.inthistgetherinc.org

1661 Canal St., Ste 3107, New Orleans, 70119

M-F: 8:30-4:30

Medicaid enrollment, senior citizen case management & support coordination, Tobacco Free Living support, HIV education.

Free; Walk-in *Spanish spoken? N*

Mary Amelia Douglas-Whited Community Women's Health Education Center*

504-988-6269, www.womenshealth.tulane.edu

143 S. Liberty St. TW-19, New Orleans, 70112

M-F 8-5

Health education seminars for community members and groups in a range of topics and Community Women's Health Advocate training for health promotion and social support.

Free; Call to inquire about services and programs
Spanish spoken? Y, limited interpreting available

New Orleans Council On Aging*

504-821-4121 ext. 120 for questions about services;

www.nocoa.org

2475 Canal St., Ste 400, New Orleans, 70119

M-F 8-4

Non-profit corporation responsible for seeing that a comprehensive and coordinated assortment of social, recreational, educational, employment and nutritional services are made available for all persons aged 60 and over in the City of N.O. Programs include direct information, advocacy and referrals, low-cost comprehensive dental services, legal services, mental health support services, caregiver support groups, Meals on Wheels, personal care assistance, light home maintenance assistance, utility assistance, minor home repairs, retired & senior volunteer programs, senior companion program & more.

Free; Call for info *Spanish spoken? N*

NOLA Free Health Care Guide*

www.nolafreehealthcare.com

Searchable online info on free healthcare resources in New Orleans, emphasizing access for homeless people.

Free; *Spanish spoken? Y, Se habla espanol, Portuguese spoken.*

New Orleans Parents Organizing Network*

504-684-4512, www.nolaparentsguide.org, nolapon.org

2115 Carondelet, New Orleans, 70130

Publishes NO Parents Guide to Public Schools, comprehensive & frequently updated information to assist parents in researching New Orleans area public schools. Works with parents to organize around public education issues and to conduct parent reviews of schools.

Free; *Spanish spoken? N*

green card renewals, work authorization, and application for family visas. They also translate legal documents like birth and marriage certificate, divorce and school documents. Includes worker's rights initiative and Latino Health Access Network. Call for appt. *Spanish spoken? Y, Se habla espanol*

Kids Rethink New Orleans Schools*

504-208-2813, www.therethinkers.com
338 Baronne St., 300, New Orleans, 70112
Citywide program for youth in grades 6-8, working to evaluate & improve New Orleans public schools. Meets afterschool during the school year, holds intensive work sessions during summer months.
Free; Call for schedule *Spanish spoken? N*

Latino Farmers Cooperative of Louisiana*

504-322-3341, 333-3611, Fax: 815-333-3614,
www.latinofarmerscoop.org
4640 S. Carrollton, Ste 200, New Orleans
Demand-driven, grassroots nonprofit organization planned and incorporated under the Louisiana Agriculture Cooperative Law. LFCL serves emerging farmers, enthusiastic gardeners and conscientious consumers by working together to provide access to farmland, resources, education and training so members can grow healthy food in urban sustainable farms, foster entrepreneurship and address the socioeconomic issues of the Latino community.
Call for info *Spanish spoken? Y, Se habla espanol*

Latino Resource Guide*

www.lahap.org
Comprehensive, online resource guide for Spanish speakers in the greater New Orleans area.
Free; *Spanish spoken? Y, Se habla espanol*

LGBT Community Center of New Orleans*

504-945-1103 Fax: 504-945-1102, www.lgbtccno.org
2114 Decatur St., New Orleans, 70116
Information, advocacy, resources, lending library, referrals & support for lesbian, gay, bisexual and transgender people in New Orleans. Regular support groups and events.
Free; Call or visit website for schedule *Spanish spoken? N*

NO/AIDS Task Force - Main Office*

Office 504-821-2601, hotline 504-309-AIDS (2437),
www.noaidstaskforce.org
2601 Tulane Ave, New Orleans
Office hours M-F 8:30-5; HIV testing W 5-7, F 1-3
Case management, assistance with primary medical care & medications, counseling, volunteer services, education, HIV testing (w/ 30 minute result) and support services, Food for Friends program and assistance with housing placement.
Outpatient substance abuse treatment program for HIV+ people, M-Th 10-2 and M & W 2-3. Call for Care Van and outreach locations.
Free; Walk-in or appt.; Clinic by appt. only
Spanish spoken? Y, with appt.

NO/AIDS Task Force - CAN Office location

504-945-4000
507 Frenchmen St, New Orleans, 70116
M 12-5, T & Th 2-8, F 12-5, Sat 12-3:30
Counseling, education, HIV testing (w/ 30 minute result) and prevention services.
Free; Walk-in *Spanish spoken? Y, Se habla espanol*

Reproductive Health

Exhale: After-Abortion Counseling*

1-866-4 EXHALE, www.4exhale.org

SF Bay Area, CA

Central time: M–F 7PM–12AM; Sat–Sun 2 PM–12AM

National talk-line & resources for abortion recovery

Free; *Spanish spoken? Y, Se habla espanol*

Healthy Start New Orleans*

504-658-2600 (receptionist) 504-658-2680 (fax)

1515 Poydras St., Suite 1150, New Orleans, 70112

M-F 8:30-5

Community based program designed to give babies the best possible start in life by improving all families' access to health-care, social services, job training and other resources which will improve their quality of life. Provides women who are currently pregnant or have children under the age of 2 the following: prenatal and parenting classes, mental health counseling, breastfeeding education, free pregnancy test referrals, infant and children's services referrals, housing information, job services, WIC and nutrition education, transportation, community health referrals, support services referrals and more.

Free; *Spanish spoken? Y, Se habla espanol, call 504-658-2630*

Hispanic Prenatal Helpline*

For prenatal information & women's issues: 800-504-7081, For general health info (su familia): 866-783-2645, pregnancy@hispanichealth.org, www.hispanichealth.org

M-F 8-5 Central time

Call or visit website for referral to Spanish-speaking prenatal care providers and for info on prenatal health in Spanish. Call "su familia" line for general health info, mental health, environmental health.

Free; *Spanish spoken? Y, Se habla espanol*

Institute of Women & Ethnic Studies

504-484-0410, fax 504-484-0498, www.iwesnola.org

4038 Canal St., New Orleans, 70119

Public health organization in reproductive and sexual health (including HIV prevention education) communication, education and advocacy for women and youth of color. Check for new programs on website, including Making Proud Choices.

Call or visit website for info

Spanish spoken? Y, sometimes

Harmony House Senior Center

504-267-3333, Fax 504-267-3340

2201 Barracks St, New Orleans, 70119

M-F 9-2

Program for seniors (aged 60+). One hot meal served. Activities include field trips, arts and crafts, birthday parties. For a ride, you must live between Canal, Moss, Franklin, and Decatur streets.

Call John at 504-756-5973 between 8 and 8:30 to be picked up.

Call or walk in

Spanish spoken? N

Head Start New Orleans*

Jeff Parish 504-736-6850, Orleans Parish 504-529-2557

List of Head Start locations is available online at: <http://eclkc.ohs.acf.hhs.gov/hslc/HeadStartOffices#center-list>,

Preschool program for children age 3-5 who come from low-income or disadvantaged homes and need enrichment, life-skills and school readiness training to prepare them for entry into kindergarten. Children with disabilities included. Referral by self/family or social service agency, application.

Free if qualified;

Spanish spoken? Y, Se habla espanol

Hispanic Family Health Helpline*

1-866-SU-FAMILIA (783-2645), sufamilia@hispanichealth.org, www.hispanichealth.org

M-F 9-6 EST, voicemail after hours

Health info (including mental health) in Spanish and English, assistance in finding low cost Spanish speaking services.

Spanish spoken? Y, Se habla espanol

Iberville Resident's Council

504-914-7393

1425 Iberville St., New Orleans, 70112

Non-profit organization created to support residents of Iberville.

Services include after-school tutoring, senior outreach, karate classes, summer camp. For information, call Kim Piper at above number.

Spanish spoken? N

Immigration & Refugee Services at Hispanic Apostolate Community Services/Archdiocese of New Orleans*

504-310-6909, 504-464-5478; www.ccano.org/immigration.htm

4309 Williams Blvd., Kenner

Serves mainly low-income persons through consultation, assistance in filling out forms for citizenship, visa extension,

Call or visit website for details
Spanish spoken? Y, ask for Rocio

Food & Farm Network (NOFFN)*

504-864-2009, www.nffn.org
PO Box 13185, New Orleans, 70185-3185
Focused on increasing access to healthy food. Offers regular classes and programs on gardening techniques, composting, urban farming, etc.
Call or visit website for schedule *Spanish spoken? N*

Girls First*

504-553-5382, www.girlsfirst.info
201 St. Charles Ave., 4411, New Orleans, 70170
Year-long program for girls, meets monthly and includes a residential summer camp. Confidence building through sports. Ages 6-16 years old, or ages 6-9 for new campers. Participants are accepted in March. Space is limited and acceptance is based on need.
Free; *Spanish spoken? N*

GNO Community Data Center*

www.gnocdc.org
Online system-wide maps of New Orleans schools, child care centers, afterschool programs, regional hospitals and community clinics; geared toward non-profit organizations but available to anyone with internet access. *Spanish spoken? N*

GNO Community Healthcare Centers*

504-872-0750, www.gnocommunity.org
Database of detailed info on quality, affordable healthcare centers in Orleans, Jefferson, St. Bernard & Plaquemines parishes, searchable by zip code, parish and service type.
Spanish spoken? Y, Se habla espanol

GNO Info*

www.gnoinfo.com
Website with comprehensive resource listings on rebuilding lives in post-Katrina - oil spill LA (childcare, jobs, healthcare, etc.) including calendar of events.
Free; *Spanish spoken? N, links to resources in Vietnamese*

LA Breast and Cervical Health Program*

1-888-599-1073
LSUHSC School of Public Health, 1615 Poydras St Ste 1400, New Orleans, 70112
M-F 8-4:30
Referrals for free breast exams, pelvic exams, PAP smears and mammograms to qualifying low-income women age 40-64.
Free if eligible; Appt Only *Spanish spoken? Y, Se habla espanol*

Medicaid Enrollment Line (for LACHIP, LAMOMS, TAKE CHARGE)*

877-252-2447, www.lamedicaid.com
Enrollment for State Children's health Insurance (LACHIP), Louisiana Moms (LAMOMS), Family Planning (Take Charge).
Spanish spoken? Y, Se habla espanol & Vietnamese

Na'Zyia Doula Collective / Birthing Project USA

504-482-6388, nazia@birthingprojectusa.org,
nola@birthingprojectusa.org, www.birthingprojectusa.org
4205 Canal St., New Orleans
Community based labor support group made up of Women of Color who have chosen to unite to offer support to sisters & their families and work as a collective to decrease the high infant mortality rate among African-American & Latina women, through providing care & support to mothers during & after pregnancy.
Free; Call or email for info *Spanish spoken? Y, Se habla espanol*

National Network of Abortion Funds

617-267-7161, www.nnaf.org, www.fundabortionnow.org
PO Box 170280, Boston, MA 02117
National network of grassroots organizations that raise money to directly help women cover the cost of abortion services. Call or visit the website to seek assistance. NNAF will connect women to independent organizations that distribute funds in their area. Funds are based on each individual's eligibility requirements. Leave a message if no answer. Begin process as soon as possible.
Free; *Spanish spoken? Y, limited*

Partners for Healthy Babies Hotline*

800-251-2229 hotline, 504-988-2015 admin,
www.1800251baby.org
24 hours

Helps mothers find resources and care in their area anywhere in Louisiana.

Free;

Spanish spoken? N

Planned Parenthood*

504-897-9200, plannedparenthoodlouisiana.org

4018 Magazine St., New Orleans

M 11-7, T-F 9-5, Sat 9-1

Comprehensive women's health services, including family planning, PAP smears, STI testing & treatment for women & men, pregnancy and HIV testing.

Medicaid (Take Charge), cash, credit, check; Appt recommended,

Walk-in OK for HIV & pregnancy testing

Spanish spoken? Y, by appt.

Safe Haven Program*

1-800-CHILDREN, www.dss.louisiana.gov

Crisis intervention/Parent education hotline open 8-8, 7 days a week

Under Louisiana's Safe Haven Law, parents who are unable to care for a baby can bring their baby less than 31-days old to an emergency designated facility, or Safe Haven. By leaving the baby in the care of an employee at a Safe Haven facility, parents can give up custody of a baby with no questions asked. Parents can seek to reclaim parental rights within 30 days by contacting the local parish Office of Community Services.

Free; Call or visit website for Safe Haven locations & details of parental rights under the Safe Haven Law.

Take Charge Family Planning Services*

1-888-342-6207 to apply, 1-877-455-9955 for list of doctors;

www.dhh.louisiana.gov/offices/?ID=291

P.O. Box 91278, Baton Rouge, LA 70821

Program to aid LA women ages 19-44 in accessing family planning services, including physical exams, lab tests, medications and birth control.

Spanish spoken? Y, Se habla espanol, Vietmanese

Women's Healthcare Center, Inc.*

504-899-6010, www.womenshealthcarecenter.com

2701 General Pershing St., New Orleans, 70115

Office hours M-F 9-4:30; Clinic hours W-Sat by appt.

Abortion services.

Termination fees range \$395-\$850 based on # of weeks; Appt only

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Community Support & Education

American Cancer Society*

504-833-4024

2605 River Rd, New Orleans

M-F 8:30-4:30

Free support groups throughout New Orleans area; Call for times and locations.

Spanish spoken? Y, on call line M-F 7-9, Sat 8:30-5, Sun 9-5:30; ATT language line available at other times; no interpreting for groups.

Broad Street Mission

504-822-1342, 822-1341

138 N. Broad St., New Orleans, 70119

Mon. Basketball 5 PM; Sat learning center 1-3 (for ages 4-12, math/English/reading); Rehab shelter for women who have recently gotten out of prison, 10-15 month program.

Free; Walk in

Spanish spoken? N

Drop-In Center

504-948-6701, Clinic: 504-584-1112, www.tulane.edu/~dropin/
1428 N. Rampart, New Orleans, 70116

M-F, hours change seasonally, most days 9:30-5; Call or drop in for current schedule.

Serving homeless and at-risk youth ages 13-23. Harm reduction philosophy. Day center with food & clothing closets, daily counseling & mental health services, case management, mail, laundry, internet access, sports groups, crisis management. Therapy groups and individual counseling available (social worker on site).

Free; Walk-in

Spanish spoken? N

Faith Health Alliance

504-486-8585, www.nofha.org

3401 Canal St. (Grace United Methodist Church), Ste. 200NE, New Orleans, 70119

Office hours M-F 9-5; Health Center hours W 2-6, F 8-12, Sat 10-2

Faith-based low cost healthcare program for employed, uninsured people between the ages of 18-64. 40 minute orientation session is part of application process.

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Employment

City of New Orleans Employment Directory*

<http://www.nola.gov/RESIDENTS/Residents-Resources/Employment/>

Website maintained by city government, includes listings for Job1, Workforce Recovery, etc.

Free;

Spanish spoken? N

Liberty's Kitchen

504-822-4011 ask to speak with a member of the program team, www.libertyskitchen.org

422 1/2 S. Broad St., New Orleans, 70119

On the job training program for youth ages 16-20, includes case management, education & job placement services.

Call for info

Spanish spoken? N

Unemployment Insurance/LA Workforce Commission*

866-783-5567, www.laworks.net

Info about and help applying for unemployment insurance benefits. Need to be (1) out of work due to no fault of your own (2)able to work (3)available to work (4) actively seeking work. Amount awarded depends on previous wages earned. Takes at least 3wks to receive benefits.

Free;

Spanish spoken? Y, Se habla espanol

Spanish spoken? Y, Se habla espanol

Women With a Vision, Inc.

504-301-0428, www.wwav-no.org,
wwavinc@wwav.nocoxmail.com

215 N. Jeff Davis Pkwy, Upstairs, New Orleans, 70119

M-F 10-6, with some late evening & weekend outreach

Health education and promotion agency specializing in reproductive health advocacy, prevention, outreach, community based research, and referrals.

Services include: 1- Provide culturally competent support and referrals for women (Trans-identified included), especially those formerly or currently incarcerated and/or engaged in solicitation of Prostitution, or sex work, and convicted and/or at risk of Solicitation of a Crime Against Nature Conviction, 2- Provide Free Rapid Oral HIV Testing & Counseling (Anonymous or Confidential) an referrals to care or support, 3- Assistance with Medicaid, Take Charge or La CHIP applications, 4- Assistance with Louisiana Department of Children and Family Services Applications: SNAP (Food stamps) and Childcare Assistance, 5- Small group sessions, Story Circles, presentations, health fairs, workshops, one on one sessions, community based grassroots organizing and advocacy. Topics covered include: Birth Control, Family Planning, Sexually Transmitted Infections (STI's), HIV/ AIDS, Breast and Cervical Cancer, Reproductive health and self-care, Women's rights to culturally appropriate care, harm reduction, human rights, economic empowerment, improving services for currently or formerly incarcerated women, women's (including Trans-identified) empowerment.

Free; Appts taken, Walk-Ins welcome, All genders welcome

Spanish spoken? N

Hospitals

Emergency 911

911; 504-671-3969

24hrs

Pre-hospital emergency healthcare.

Medicaid, Medicare, Private Insurance, Private pay;

Spanish spoken? N

Medical Center of Louisiana NO (University Hospital)*

504-903-3000 main line, 504-903-2373 & 903-5700 Clinic

Appointments

2021 Perdido St., New Orleans, 70112

Level 1 Trauma Center, 24 Hr. ER, adult medicine, general and orthopedic surgery, obstetrics, psychiatry. Orleans Parish rape assessments. Inpatient psychiatry referred to De Paul (1040 Calhoun St., New Orleans, 70018). No pediatrics.

LA residents, \$15 co-pay; out-of-state, \$150 co-pay; Medicare, no co-pay; Medicaid, \$15 co-pay; private insurance; Walk-in OK

Spanish spoken? Y, for walk-in emergency services

Tulane University Hospital Downtown*

Main line 504-988-5263, Clinic Appointments 504-988-5800

1415 Tulane Ave, New Orleans, 70112

24 hrs.

ER, adult medicine, pediatrics, general and orthopedic surgery, psychiatry, transplants and other specialty care. No inpatient psychiatry or obstetrics: See Tulane-Lakeside.

Medicare, private pay, Medicaid OK for established patients, won't be turned away at ER; Walk-in OK

Spanish spoken? Y, Se habla espanol

Processes SSI/Disability Claims. It takes approx. 120 days to process a claim and an average of 3 attempts to receive benefits. Go to local SS office for assistance with signing up - call for locations.

Free;

Spanish spoken? N

Medicare*

800-633-4227, www.medicare.gov

Health Insurance program for citizens of 65+ years or those receiving SSI or disability benefits for 2+ years. Individuals with Lou Gehrig's disease (ALS) or end-stage renal disease also qualify. Enrollment through Social Security Office 800-772-1213, which also has a "Low SS Program" that qualifies individuals who need extra help paying for medicine.

Free;

Spanish spoken? Y, Se habla espanol

New Directions Adult Day Health Care Center

504-943-9418

1523 N Dorgenois St., New Orleans, 70119

M-F 7-4:30

For mentally impaired adults who need daytime care. Includes care and supervision; health screenings and preventative care; group, individual and social activities; nutritious meals and snacks; information and referrals; medical and social evaluation; recreation and exercise; personal care training; education; counseling and reality orientation; community based transportation.

\$57/day; Call for info

Spanish spoken? Y, upon request

Touro Diabetes Management Center*

504-897-8813

3600 Prytania, Ste. 18, New Orleans

M-F 8:30-4:30

Outpatient diabetes education and training w/ MD order.

Physician's order needs to be completed, signed and faxed to 504-894-8586.

Medicare, Medicaid, private insurance, sliding scale for uninsured (60% off); Appt. only, or call for schedule

Spanish spoken? Y, language line

Special Needs

Families Helping Families*

Orleans 504-943-0343, Jefferson 504-888-9111, www.fhfsela.org
4118 Franklin Ave, New Orleans, 70112

M-F 9-4

Information referral agency for individuals with disabilities and their family members.

Free;

Spanish spoken? N in New Orleans office, Y in Jefferson office

Goodwill of Southeast Louisiana*

504-456-2622; www.goodwillno.org

3400 Tulane Ave, Ste 1000, New Orleans, 70119

Career Development services for people with disabilities, skills training, GED prep, job placement and job retention, supported employment. 8-12 week culinary arts program for people who are homeless or have a disability, youth mentoring program.

Free;

Spanish spoken? N

Lighthouse for the Blind*

504-899-4501 Toll-Free: 888-792-0163, www.lhb.org

123 State Street, New Orleans

M-F 8-4:30

Serves people in the region who are blind or visually impaired by providing employment opportunities and other services.

Most services are free; Call for info or appt. *Spanish spoken? N*

Louisiana Answers Aging & Disability Resource Center*

504-827-7843, 504-821-4121, www.louisianaanswers.com

2475 Canal St., Ste. 400, New Orleans

M-F 8-4

Prescription assistance for people aged 21+. One day filings for some prescriptions and emergency equipment (wheelchairs, etc.).

Referrals to utility & rental assistance. Help applying for and managing Medicare & Medicaid. Must have basic contact info available.

Free; Walk-In

Spanish spoken? N

LA Office of Disability Determinations*

504-838-5000, fax 866-444-2216

PO Box 5916, Metairie, 70009

M-F 8-4:30

Prescription Assistance

CMAP (Cenla Medication Access Program)*

888-443-7494, www.cmaprx.org

Assistance finding prescription medications for people in need. Must be Louisiana resident, 18 or over, within income guidelines and without any other program that covers prescriptions (insurance, Medicaid, Medicare).

Free

Spanish spoken? N

Lantern Light (at Rebuild Center)*

504-273-5573

1803 Gravier St. (behind St. Joseph's Church), 70112

Prescription assistance weekdays at 1:30; see listing under Basic Needs Assistance for other services.

Free

Spanish spoken? Y, Se habla espanol

Louisiana Answers Aging & Disability Resource Center*

504-827-7843, 888-922-8522

2475 Canal St., New Orleans

M-F 8-4

Prescription assistance for people aged 21+. One day filings for some prescriptions and emergency equipment (wheelchairs, etc.).

Must have basic contact info available; see listing under Special Needs for other services.

Spanish spoken? N

The Partnership for Prescription Assistance*

504-897-6110, 888-477-2669, www.pparx.org

M-Th 9-5, F 9-12

Assistance finding prescription medications for people in need.

Please know the names of your medications when you call. A specialist will help you apply for the program.

Fees based on out of pocket cost to patient, regardless of insurance or employment status.

Spanish spoken? Y, Se habla espanol, also Vietnamese & Portuguese, Call 888-477-2669

Addiction Services

Addiction Helpline*

1-877-947-5900 (can take many rings before someone answers)
24 hours
Counseling help with all kinds of substance addictions.
Spanish spoken? N

Alcoholics Anonymous*

504-838-3399; www.aaneworleans.org
Call or check website for information on times and places for daily, free meetings throughout NO area.
Spanish spoken? Y, call 504-444-2677, Se habla espanol

Cocaine Anonymous*

504-889-4357, www.no2caine.org
Group classes to deal with and end addiction to cocaine.
Free; Call for locations & times. *Spanish spoken? N*

God's Kingdom Builders (Timothy House/ Mary Magdalene House)

504-821-1151, fax 504-821-9238
2231 Ursulines Ave. (office), New Orleans, 70119
Faith-based, 15 month recovery & housing program for adults.
Also GED prep and job training.
Free; Call for info *Spanish spoken? N*

The Louisiana Tobacco Quitline*

1-800-QUIT NOW; www.tobaccofreeliving.org
6 AM - 2 AM, 7 days a week
Call line that provides smoking cessation counseling and referrals to other services in LA.
Free for LA residents; *Spanish spoken? Y, Se habla espanol*

Narcotics Anonymous*

504-899-6262 (helpline), 504-883-8228 (Freedom helpline),
504-889-8840 (Unity helpline), 504-391-2440 (W. Jeff),
877-554-8308 (Northshore); www.neworleansareaofna.org
Group classes to deal with and end addiction to narcotics held 7 days a week. Call helplines or check website for current schedule of meetings held through out GNO area. Option to speak with a recovering addict.
Free;

Spanish spoken? N

using drugs, and not suffering from any serious mental illnesses. Programs include art & yoga, capacity building partnership empowerment model. Call between 9AM-4PM to set up an intake appointment.
Free; *Spanish spoken? N*

Housing Authority of New Orleans (HANO)*

Info hotline 504-670-3333, fax 504-286-8788, Housing Choice Voucher Program 504-708-2800, 504-670-3352, Housing Choice Center 866-202-3487, www.hano.org
4100 Touro St., New Orleans
Main office: M-F 8-5 Voucher Program: M-Th 8:30-4
Section 8 vouchers for rental assistance.
Free; *Spanish spoken? Y, Se habla espanol*

New Orleans Women's Shelter*

504-962-6697, www.NOLAwomenshelter.org
PO Box 3520, New Orleans, LA 70117
Transitional housing for homeless single women 22 & older, and women with up to 4 children (boys under 11, girls of any age); programs for residents include case management, parenting classes, employment program.
Free; *Spanish spoken? N*

7th Ward Neighborhood Center/Neighborhood Housing Services

504-373-5117
1941 Pauger St., New Orleans, 70116
Referral services to Neighborhood Housing Services' first time home buyer & financial literacy programs. Hosts events for women & youth at the center.
Free; *Spanish spoken? N*

Traveler's Aid Society of Greater New Orleans

504-586-0010
1615 Canal St., Ste B, New Orleans
M,T,W,F 7:30-3:30; Th 8:30-3:30; last client at 3
Assists homeless or displaced individuals in crisis.
Spanish spoken? Y

Shelters & Housing

Baptist Friendship House

504-949-4469, www.bfh.lifewaylink.com

813 Elysian Fields Ave., New Orleans, 70117

Transitional housing program for women with children. Call to check for space. GED classes, literacy classes, ESL, computer classes by appt. T & Th (women only).

Free;

Spanish spoken? N

Boystown, LA

504-949-9248, www.boystown.org

700 Frenchmen St., New Orleans, 70116

Long term residential treatment for youth with emotional/behavioral problems. Teaches social, academic, and self-help skills. For boys and girls, ages 12-17. Must be referred from courts or legal guardian.

Spanish spoken? Y, Se habla espanol, ask for Linda Price

Christopher Inn

504-949-0312

2110 Royal Street, New Orleans, 70116

M-F 8:30-5

Subsidized, independent housing for persons 62 or older. Strictly housing, no nursing care provided. 1-2 yr. wait list typical.

Cost is 30% of income;

Spanish spoken? N

Covenant House

504-584-1111, www.covenanthouseno.org

611 N. Rampart St., New Orleans, 70112

Open 24 Hours

Shelter for homeless youth 16-21. Education, case management, drop-in medical clinic, job readiness program, gardening and restaurant work programs, daycare/nursery, food and clothing in structured environment, GED programs, Rites of Passage program. Rent on sliding scale. Services on an individual basis but will take families if necessary. No facilities for couples.

Free, sliding scale, Medicaid, Insurance;

Spanish spoken? N

Hagar's House for Women

504-210-5064, www.hagarshousenola.org

M-F 8-6 office hours

Long term transitional housing and 24 hour emergency shelter for single women (Transgender inclusive) who are 18 or older, and women with children (male children must be 8 or younger), not

Odyssey House

Main line 504-821-9211, Odyssey House Academy

504-324-8288; www.ohlinc.org

1125 N Tonti St. @ Gov. Nichols St., New Orleans, 70119

M-F 9-5

Long-term (up to 6 months) substance abuse residential program for adult males and females (with children OK). Includes job skill training, health care and aftercare. Day care available.

Transitional housing program for HIV+ people. Adolescent inpatient program: Odyssey House Academy, school and educational resources year round for youth ages 12-17 with primary diagnosis of substance abuse, must be clean and sober & have physical within 30 days of admittance. All services for LA residents or referrals only.

Free; Call to set up an assessment.

Spanish spoken? N

Smoking Cessation with the Cancer Association of GNO*

504-733-5539, www.cagno.org

824 Elmwood Park Blvd, Suite 240, New Orleans

Provides 8 week smoking cessation classes at various locations in the Greater New Orleans area.

Free; Call for schedules

Spanish spoken? N

Anti-Violence Resources

Crescent House Healing & Empowerment Center*

Crisis Line 504-866-9554, www.ccano.org

Call 24 hours a day

Safe space (not a shelter). Services for women survivors of domestic abuse and their children, including counseling & legal assistance. Also provides empowerment counseling, comprehensive case management services, and intervention services for children including music, art and play therapy to break the cycle of abuse. Sexual assault crisis counseling program serves women, men, children and caregivers, and includes individual and group counseling, medical advocacy, referrals, outreach and education.

Free; Call for info *Spanish spoken? Y, Se habla espanol*

INCITE! Women of Color Against Violence*

<http://inciteblog.wordpress.com>, www.incite-national.org

INCITE! is a national activist organization of radical feminists of color advancing a movement to end violence against women of color and our communities through direct action, critical dialogue, and grassroots organizing. INCITE! is made up of grassroots chapters and affiliates across the U.S., including the Women's Health & Justice Initiative and formerly the New Orleans Women's Health Clinic; a national collective that works to leverage this grassroots organizing on a national and trans-national platform; and thousands of members and supporters internationally. INCITE! works with groups of women of color and their communities to develop political projects that address the multiple forms of violence women of color experience in our lives, on our bodies, and in our communities.

Spanish spoken? Y, Se habla espanol

Metropolitan Center for Women and Children*

504-837-5400, statewide rape crisis 1-888-995-7273, LA state wide hotline 1-888-411-1333 (call goes directly to them), www.mcwcgno.org

Location confidential, Call 24 hours a day

Emergency shelter for women and children who are survivors of domestic violence, provides legal advocacy, medical advocacy, services for victims of sexual assault, residential and non-residential counseling for domestic violence, human trafficking or sexual assault.

Free; Call for more info *Spanish spoken? Y, Se habla espanol*

New Orleans Family Justice Center*

504-592-4005, 24 Hour Crisis Line 504-866-9554, Fax 504-4009
830 Julia St., New Orleans, 70113

M-F 8:30-5

Comprehensive one-stop center for survivors of family violence and their children. Co-locates agencies to provide coordinated and consolidated legal, law enforcement, social and health care services.

Free; Call for more info *Spanish spoken? Y, call ahead*

Project Save (CCANO)*

504-310-6872, www.ccano.org

1000 Howard Ave, New Orleans, 70113

Emergency legal representation for survivors of domestic violence in Orleans Parish. Staff attorneys help with legal orders to keep survivors safe and to protect their legal rights. Services may include temporary restraining orders, temporary child support, temporary custody, and temporary use of property.

Free; *Spanish spoken? Y, Se habla espanol*

Tulane Law School Domestic Violence Clinic*

504-865-5153

6329 Freret St. Ste 130, New Orleans

M-F 8:30-5

Provides civil legal services to survivors of domestic violence in the New Orleans Area.

Free; *Spanish spoken? N*