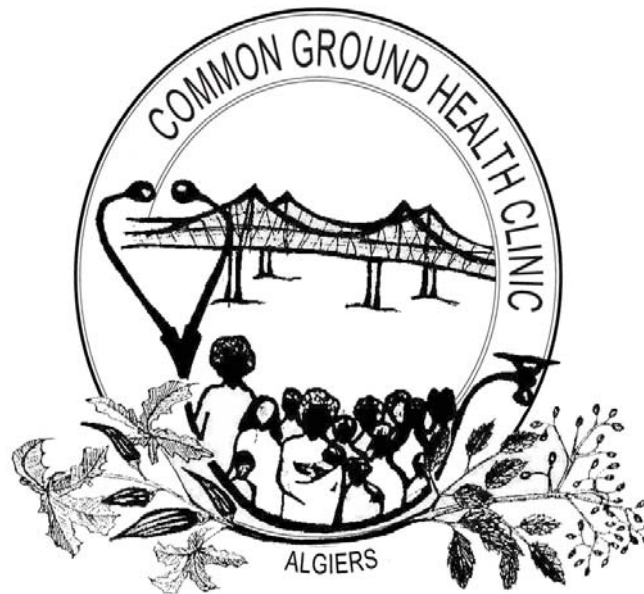


NEW ORLEANS COMMUNITY RESOURCE GUIDE



Updated: January 2010

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About Using This Guide

Our intention with our resource guides is to increase public access in the New Orleans area to services that are free or low-cost. Most of our listings are for locations in Orleans & Jefferson Parishes. Our staff & volunteers check the information for all of the listed services for accuracy every 2-6 months.

Most agencies that state they have a sliding scale require proof of income (i.e. check stubs, W2 forms, letter from person supporting you and their check stub, etc.). Usually they will require an ID and/or a utility bill to verify your address.

If you have a question about costs, services or eligibility, call ahead.

Basic Needs Assistance (Food, clothing, direct assistance, case management, etc.)

Armstrong Family Services

504-899-2995, 1-888-899-2995, <http://armstrongfamily-no.org/programs.htm>

2658 Ursulines Ave., New Orleans (Treme), 70119

Rent & Utility assistance; Call and leave message - case managers will call back to confirm eligibility.

Free;

Spanish spoken? N

Boat People SOS

504-433-8668, www.bpsos.org/offices/new-orleans

113 Behrman Hwy., Unit 103, Gretna

M-F 10-5 (last client at 4 PM)

Case management for Vietnamese population, including education on workplace safety, immigration, personal accounting & financial literacy; interpreting/translation & Medicaid applications.

Free;

Spanish spoken? N, Vietnamese spoken.

CCANO (Catholic Charities Archdiocese of New Orleans) Community Centers

(504)523-3755, www.ccano.org/community_centers.htm

1000 Howard Ave. Suite 1000, New Orleans

M-F: 8:30AM-5PM

Operates 14 community centers throughout New Orleans area with case management and referrals to many rebuilding and social service programs, including food, after school programs, domestic violence shelters, housing, healthcare, counseling. New clients for long term case management taken on 1st or 2nd day of each month; appointments required. List of community center locations follows.

Free; Call specific locations for information about services currently offered.

Spanish spoken? Y, through Hispanic Apostolate: 504-310-6909, Se habla espanol

Chinchuba/Hope Haven CCANO

(504)371-7747 Community Center, (504)347-5581 Independent Living Skills Program for Children

1101 Baratavia Blvd., Marrero

M-F 8-4

Serves zip codes in west bank of Jefferson Parish (70053, 70056, 70058, 70072, 70094, 70037). Case management, food bank. JeffCare starting up in January. School provides behavioral services for children based on court referrals.

Gert Town Community Center CCANO

(504)488-4818

3425 Audubon Ct., New Orleans

M-F 9-4

Serves zip codes 70118, 70119, 70125. Case management, food program for seniors.

St. Gabriel the Archangel (combined with New Orleans East) CCANO

(504) 286-0875, 504-286-0829, 504-756-2973, 504-214-0521

4700 Pineda St., New Orleans

M-F: 9-4

Serves zip codes 70122, 70126, 70127, 70148. Case management.

St. John the Baptist Community Center CCANO

(504) 581-4987

1920 Clio Street, New Orleans

M-F 8-4, Food bank 8-12

Serves zip codes 70113, 70114, 70114, 70130, 70131.

Sojourner Truth Community Center CCANO

(504) 827-9963

2200 Lafitte, New Orleans, 70119

M-F, 8:30-6

Serving Tremé/Tulane Broad & Gravier communities, as well as all former residents of the Lafitte Housing Project. Family Stabilization Services (case management, family advocacy, family & youth group counseling, info & referrals), Family Strengthening Services (employment, education & training, HUD Lafitte redevelopment Section 3 services & community staffing services, youth programs Saturdays & after school, financial literacy, entrepreneurship, credit counseling, tax clinics, health & wellness programs, senior club), Community Building (meeting & event space, Lafitte resident council community & resident support, advocacy & policy workshops & initiatives, neighborhood conferencing circles & mediation services, restorative circle groups, race & diversity workshops & training, cultural & arts events). Center membership is free & encouraged. Free; Call ahead to confirm services

Community Center of St. Bernard

504-281-2512; www.ccstb.org

1107 LeBeau St., Arabi

M-F, 10-5

Many services including internet access. Medical care through St. Anna's Tue 10-1:30, Mom & Baby care Tue 9-4. Food pantry M, T, Th 11-2, Clothing bank M-F, 10-3, Counseling T & Th 10-4, Road Home T 10-4, Yoga W 6 PM, Food stamp assistance T & Th 10-12, Legal aid T 10-12, Senior employment assistance T & Th 10-2, Disability assistance Th 10-12, Case management Th 10-1, NA meeting Sat 7:30 PM.

Free for low income; Walk in or call for calendar of events

Each One Help One Food Bank (Waymaker Ministries)

504-328-8794

804 1st Ave, Harvey

M & F 10 - 2

Food bank twice a week

Free; Walk in

Spanish spoken? N

Emergency Assistance Program of Hispanic Apostolate/Catholic Charities

(504) 457-3462

4309 Williams Blvd., Kenner

M-F 9-12, 1-5

Assists families and persons in crisis with basic needs, including financial assistance, food, counseling, welfare and legal referrals, assistance with rent and utilities, and referrals to other private and public entities. Immigration services with education about residency/citizenship. English classes (call ahead).

Free; Call to confirm services and schedules

Spanish spoken? Y, Se habla español

Federal Dep. Of Social Services

Main line 225-342-3947, Orleans 504-568-7413

1010 Common St. 10th Fl., New Orleans, 70112

M-F 8-4:30 NO Office, www.dss.state.la.us

Information about services and local offices for federal & state social programs, including food stamps, Medicaid, WIC, SSI, unemployment, mental health, FEMA/missing persons, child support, foster care. Safe Haven Law info & locations for safely dropping of infants under 31 days old: 1-800-CHILDREN

Free;

Spanish spoken? Y, Se habla español

Feed the Multitude at Holy Faith Temple Baptist Church

504-525-0856 (church office)
1325 Gov. Nicholls (at the back), New Orleans, 70116
Food bank T, W, Th: 10-3:30; Hot lunch Th 12-2
Free; Walk in

Spanish spoken? N

Food Bank

709 N. Robertson (Masonic Temple), New Orleans, 70116
M-Th: 10-2
Food bank: ID & proof of income required
Free; Walk in

Spanish spoken? N

Food Stamp Program (SNAP)

1-888-LAHELPU (1-888-524-3578)
Call for info on LA Food Stamps.
Free;

Spanish spoken? N

Food Under Claiborne N.O.

fucno@riseup.net
Tuesdays 5 & 5:30
Hot dinner served Tuesdays in two locations: 5:30 under the CCC overpass near the Mission (corner of OC Haley & Calliope); 6:30 riverside across from Jackson Square (“riverwalk”).
Free; Walk in

Spanish spoken? N

Gretna United Methodist Church

504-366-6685
1309 Whitney Ave, Gretna
For residents of 70053 & 70056. Second Harvest drive-up food bank every 1st Saturday of the month, from 10 AM until supplies run out; Dry goods pantry M-Th 10 AM - 1 PM .
Free; Call or Walk in

Spanish spoken? N

Harry Tompson Center at Rebuild Center (CCANO program)

(504) 273-5547, Rebuild Main line 504-273-5577, www.stjosephchurch-no.org/rebuild.htm
1803 Gravier St., behind St. Joseph's, New Orleans, 70112
M-F 8 -2:30
Showers: M-F 8AM-12:30 PM; Laundry: M-F 7:45 AM (once a week by lottery); Phone room daily 8AM-12:30PM; Restroom facilities daily; Legal Aid: M & W 8-9 AM; Notary Services: T, W, Th 12:30PM; Medical Services coordinated MTWF 10-1 (for the homeless only; not a clinic); TB tests MWF 9-11 AM; Mental health services coordinated W 10AM-1PM; Hygiene kits distributed daily at 8AM (one/week; 30 distributed daily).
Free if qualified; Walk-in OK

Spanish spoken? Y, Hispanic Apostolate provides English lessons & legal aid, Se habla espanol.

Hope House

(504) 525-2561
916 Saint Andrew St., New Orleans (Irish Channel)
M:9-1; T-F:9-4:30, lunch 12:30-1:30
Emergency Assistance: Food, rent and utility assistance; Clothes, bus tokens, shelter vouchers; Advice and referrals. Common Grounds Resource and Coffeehouse: Free coffee and pastries; Newspapers, magazines and books; Computers and internet access. Adult Learning Center: Literacy, GED, computer training; ACT, SAT preparation. Family Transitional Housing. After-school youth program:

Recreation, field trips, homework help, Tulane University volunteer. Prison Ministry: Visits with people at Orleans and Angola prisons. Education for Justice: Workshops on poverty and justice. High school, college, church, and civic groups.

Free; Call for more info

Spanish spoken? N

Jefferson Presbyterian Church

(504)309-9763

4450 Jefferson Hwy, Jefferson

2nd & 4th Saturdays, 9-11 AM

Food pantry twice monthly. ID, proof of residency & proof of income required.

Free; walk-in

Spanish spoken? N

JeffCAP (Jefferson Community Action Programs) Community Centers

504-736-6900

1221 Elmwood Park Blvd., Suite 402, Jefferson

Centers assist residents of Jefferson Parish with: emergency food assistance, housing counseling, low income rent/mortgage & utility assistance, elderly & indigent transportation services, youth programs and first time homebuyer training. Must meet eligibility & income requirements, and provide proof of income & ID. Center locations listed below.

Free if qualified; Call for appointment or walk-in

Spanish spoken? Y, Se habla espanol

JeffCAP- Avondale Multipurpose Center

(504) 349-5414

4008 US Hwy. 90W, Avondale

M-F 8:30-4:30; food bank 9-12

For residents of Avondale, Waggaman and Westwego. Food bank, assistance with utilities, housing & Medicaid applications.

Free; Call for appointment or walk-in

Spanish spoken? N

JeffCAP- Bridge City Multipurpose Center

(504) 349-5464

301 Third Emanuel St., Bridge City

M-F 8:30-4:30; Food bank M W F 9-12

For residents of Waggaman and Bridge City. Assistance with utilities, weatherization, transportation to & from Dr. appts.

Free; Call for appointment.

Spanish spoken? N, can call for interpreter

JeffCAP- Dorothy Watson Multipurpose Center

(504) 736-6480

1300 Myrtle St., Metairie

M-F 8:30-4:30; Food bank M-F 12:30-3

For residents of Metairie, River Ridge and Harahan.

Free; Call for more info

Spanish spoken? Y, Se habla espanol

JeffCAP - Gretna Community Center

(504)376-2130

1700 Monroe St., Gretna

M-F 8:30-4:30

For residents of Gretna and surrounding areas. Counseling, utility assistance, transportation for elderly, computer classes, weatherization assistance, food pantry, housing counseling, support for first time home-buyers.

Free; Call for info

Spanish spoken? Y, Se habla espanol

JeffCAP- Hazel R. Hurst Multipurpose Center

504-838-4277

1121 S. Causeway Blvd., Metairie

M-F 8:30-4:30, Food Bank 9-1

For Eastbank Jefferson Parish residents in 70001, 70002, 70005, 70006 and 70121. Utility assistance & Food Bank.

Free; Call for appointment

Spanish spoken? N

JeffCAP- Harvey Multipurpose Center

(504) 227-1221

1501 Estalote Ave., Harvey

M-F 8:30-4:30; Food bank M-F 9-12

For residents of 70058 & 70059. Assistance with weatherization for homeowners, transportation to Dr. appointments with Dr.'s orders.

Free; Call for appointment

Spanish spoken? N

JeffCAP- Marrero Multipurpose Center

504-349-5940

1861 Ames, Marrero

M-F 8-4; Distribution M-F 9-1

For residents of Marrero and surrounding areas. Utility assistance, housing counselor, enrollment for Medicaid & LaCHIP.

Free; Call for appointment

Spanish spoken? N

Just the Right Attitude Food Bank

6838 Bundy Rd, New Orleans

M-F 10-1:30 Food bank, one pick up per week; M-F 12-1:30, hot lunch

Food bank and hot lunch weekdays

Free; Walk in

Spanish spoken? N

Kingsley House - Adult and Senior Center

(504) 523-6221 ext. 131; www.kingsleyhouse.org

1600 Constance St., New Orleans

Activities and recreation for adults and seniors; breakfast, lunch and snacks provided, United Way agency, community based services network-referral services, resettlement services (ext 173), early head start (ext 139), family life services-counseling (ext 168), Health Care For All program-Medicaid enrollment service, referral health care and community assessment- food stamps, and state IDs (ext 172), preschool (ext 135), youth services-after school programs, and summer camp (ext 197).

Medicaid waivers, Sliding Scale; Appt. Only

Spanish spoken? Y, Se habla espanol

Lantern Light at Rebuild Center (CCANO program)

(504) 273-5577, 504-522-3186, www.stjosephchurch-no.org/rebuild.htm

1803 Gravier St., New Orleans

M-F 8 -2:30

Birth Certificate Assistance M 8AM-11AM; ID Assistance T 7:45 AM for lottery; Lunch served 12:45 PM daily; Prescription Assistance Daily 1:30; Mail Daily 8:30-9:30 AM and 1:30-2 PM; Mortgage Readiness classes for first time home buyers (call for times); Emergency financial assistance M, T 8:30 -11:30 AM (call for eligibility); Groceries for area residents Th, F 8-10 AM (call for eligibility).

Free; Walk-in

Spanish spoken? Y, Hispanic Apostolate provides English lessons & legal aid, Se habla espanol.

Ozanam Inn

504-523-1184

843 Camp Street, New Orleans

Meals served to the public at 6 AM, 2 PM & 6 PM daily. AA & CA meetings, work program, transitional housing, chapel services. Clothing distribution M-F 10:15-11:15 AM for women & children, T, Th, F 2 PM for men. See listing under Shelters & Housing for info about other services.

Free; Walk in

Spanish spoken? Y, sometimes

St. Augustine

504-943-0594 (Beverly Curry of St. Vincent De Paul), Church 525-5943

1210 Gov. Nicholls, New Orleans, 70116

Utility assistance T & Th; Come to Parish Hall 10-2, outreach after that. Serves residents between Elysian Fields, Orleans, Rampart & Claiborne.

Free; Call or Walk-In

Spanish spoken? N

St. George Episcopal Church

504-899-2811

4600 St. Charles Ave, New Orleans

W & Th 4-6, Sun 8:30-9:30 AM

Hot meals served.

Free; Walk in

Spanish spoken? N

St. James Methodist Church of Louisiana

1925 Ursulines, New Orleans, 70116

Hot meal 4th Sat 9:30 AM; Free clothing for all ages.

Free; Walk in

Spanish spoken? N

St. Jude's

504-522-8825

400 N. Rampart, New Orleans, 70112

M-Th: 8-12, 1-2

Daily food bank, case management with Ms. Deborah, hot meals 7 AM & 12 noon, GED classes M-Th 8:30-12 noon, Assistance with utilities & rent from St. Vincent de Paul Wed: call Ms. Diana at 504-245-2788 for appt.

Free; Call to confirm services or schedule case management.

Spanish spoken? N

St. Luke's Episcopal Church Loaves & Fishes Feeding Ministry

504-821-0529

1222 N Dorgenois, New Orleans, 70119

M-F 10-2, office hours

Hot lunch served T & Th, 12 noon.

Free; Walk in

Spanish spoken? N

St. Peter Claver Church

504-822-8059, fax 504-822-9251

1910 Ursulines Ave., New Orleans, 70116

Direct assistance & Food Pantry available to residents with boundaries of Claiborne to Broad, Ursulines to Esplanade. Food Pantry T & Th 10-2 at Sankofa Center, in the 1000 block of N. Prieur between St. Philip & Ursulines.

Free; Walk in

Spanish spoken? N

Sweet Home New Orleans

Services 504.948.1809, Admin 504.943.9671, Fax 504-943-9672, www.sweethomeneworleans.org
831 Elysian Fields, New Orleans, 70117

Social services, financial assistance, and relocation assistance to the city's musicians, Mardi Gras Indians, and Social Aid & Pleasure Club members. Services include financial assistance to help pay for medical or utility bills, referrals for mental health care and legal assistance, rental assistance, assistance in booking gigs.

Free; Call ahead

Spanish spoken? N

United Churches of Algiers

504-361-1661

111 Newton St (in Arthur Monday Bldg.), Room 109, Algiers

M,T,Th,F 9 - 12 noon

Assists families and persons in crisis with basic needs, including financial assistance, food, counseling, welfare and legal referrals, and referrals to other private and public entities. Food bank for persons 65 and older (1 visit per month). Thrift shop.

Free; Walk in, Only first 15 people seen.

Spanish spoken? N

WIC - Women Infants & Children Nutritional Program

1-800-251-2229, www.dhh.louisiana.gov

WIC supplies supplemental nutritious foods, nutrition education and counseling at WIC clinics, and screening and referrals to other health, welfare and social services, for pregnant women, from the beginning of pregnancy until up to 6 months after the baby is born or one year after the baby is born in women who are breastfeeding, and children up to the age of 5 years old. Orleans and Jefferson Parish WIC centers listed below.

Spanish spoken? N

Orleans Parish WIC Clinic- Central City

(504) 658-2895

2222 Simon Bolivar Ave., 2nd Fl. (in Central City Health Clinic building, Edna Pilsbury Clinic), New Orleans, 70113

M-F 8-4

Short wait list for appointments as of November 09.

Free;

Spanish spoken? N

Orleans Parish WIC Clinic- MidCity

(504)826-2562

3308 Tulane Ave. (in Orleans Health Unit), New Orleans, 70119

M-F 7:30-4:30

Free;

Spanish spoken? Y

Orleans Parish WIC Clinic- W. Bank

504-658-2795

1111 Newton. St. (in Arthur Monday Building, Algiers Comm. Clinic), New Orleans (Algiers)

T & Th, 8-4:30

Free; Appt. only

Spanish spoken? N

Kenner WIC Clinic- St. Charles Community Health Center

504-464-8737

200 W Esplanade Ave, Kenner

M-F, 8-4:30

Spanish spoken? Y

Children's Medical Center WIC Clinic

504-363-4899

515 Westbank Expressway Suite 1 (WB Expwy. & Stumpf, near Sports Academy), Gretna

M-F, 8-5 (patients until 3)

Free; Appt. only

Spanish spoken? N

Kid West WIC Clinic

504-348-7327

7017 Lapalco Blvd., Marrero

M-F, 8:30-5:30

Free; Appt. only

Spanish spoken? N

Jefferson Parish Health Unit WIC Clinic - Marrero

504-349-8802

1855 Ames Blvd., Marrero

M-F, 8-4:30

Free; Appt. only

Spanish spoken? N

Jefferson Parish Health Unit WIC Clinic - Metairie

504-838-5100

111 N Causeway Blvd, Metairie

M-F, 8-4:30

Free;

Spanish spoken? N

Primary Health Care Clinics

Algiers Community Health Clinic

(504)658-2771 appt line, (504)658-2550 office
1111 Newton St. (Arthur Monday Bldg.), Algiers
M-F: 8-4

Complete adult and pediatric primary care, including women's health, mental health (psychiatry), STI testing, laboratory services, vaccines, podiatry, and HIV testing (free on FRI). WIC office is located in same facility and operates T&Th.

\$25 for first visit and \$15 thereafter for uninsured. \$10 co-pay for Medicaid and Medicare; Appts/
Some Walk-ins accepted in emergencies *Spanish spoken? N*

Central City Health Clinic

(504) 571-1607
2222 Simon Bolivar, 1st Fl., New Orleans
M-Th: 8-6

Provides pediatric and adult primary care services, including physicals, laboratory tests, TB tests (\$15), PAP smears, family planning, STI and HIV testing and podiatry referrals.

Minimum payment \$60 first visit, \$40 thereafter. Medicaid, Medicare only; Walk-in or Call for Appt.
Spanish spoken? N

Central City- Edna Pillsbury Baby Health Clinic

(504)658-2825
2222 Simon Bolivar Ave, 2nd Fl., New Orleans
M-F: 8-4

General pediatric health services.

Minimum \$25 first visit, \$15 thereafter. Medicaid, Medicare, uninsured.; *Spanish spoken? N*

Central City- Health Care for the Homeless Clinic

(504)658-2785
2222 Simon Bolivar Ave, New Orleans
M-F: 8-4

Comprehensive program offering primary medical care, dental care for homeless individuals ONLY. Services free if homeless and connected with homeless services agency; otherwise \$25 first visit, \$15 after; Dental fees same as for medical. No new paying patients at this time; Appt ONLY.

Spanish spoken? N

Children's Clinic

(504) 887-2616-Metairie
5037 Veterans Blvd. Suite 2E, Metairie
M-F: 8:30-5, Sat: 8:30-12 (for both offices)

General pediatric and adolescent (up to age 18) care

Sliding Scale for uninsured (\$60-\$80). Medicaid, private Insurance; Appts and Walk-in OK.

Spanish spoken? Y, Se habla espanol

Children's Hospital Outpatient Clinic

(504)896-9532 Metairie, (504) 832-4033 New Orleans
3040 33rd St., Metairie; 2000 Henry Clay, New Orleans,
M-F: 8-4:30

Pediatric care for anyone 17 & under.

Uninsured patients can get assistance from Children's Hospital. Medicaid, private insurance; Appt only.
Spanish spoken? Y, some staff but not consistent

Children's Hospital Kids First Tiger Care Pediatric Clinic

(504) 299-9980

1661 Canal Street, Suite 1200, New Orleans, 70112

M-F: 8-5

Comprehensive pediatric care.

Sliding Scale for uninsured (\$85-\$95). Medicaid, private insurance; Walk-in or Appt.

Spanish spoken? Y, Medical Assistant 5 days a week, Physician on some days, language line

Common Ground Health Clinic

Clinic 504-361-9800, Admin 504-365-8800, fax 504-368-9836

1400 Teche St., New Orleans (Algiers), 70114

M 8-3, T 8-12, W 8-3; Saturdays twice monthly.

Adult primary care services, including physicals, prescriptions, lab tests, herbal medicine, social work, Medicaid enrollment, Wellness & educational events, and vaccinations. \$20 fee requested for work/school physicals; no one turned away.

Free; Walk-in only on weekdays; Appt. only Saturdays; Call for updates on changing hours

Spanish spoken? Y, Se habla espanol

Daughters of Charity Neighborhood Health Partnership

504-482-0084, <http://www.dcsno.org/communityofcare.html>

1111 N. Causeway Blvd. (same bldg. as the Jeff. Parish Health Unit), Metairie

M-F: 8-5

Adult, women's and pediatric primary care including vaccinations, lab tests, TB testing, HIV and STI testing, mental health, discounted pharmacy and podiatry services.

Sliding Scale for uninsured (\$25 minimum), Medicare, Medicaid, Private Insurance; Appt and some

Walk-in, if established patients.

Spanish spoken? Y

Daughters of Charity Health Center-Carrollton

(504)207-3060, <http://www.dcsno.org/communityofcare.html>

3201 S. Carrollton, New Orleans (Mid City)

M-F: 8-5, S 8-2

Adult, pediatric, adolescent and geriatric primary care services including immunizations, physicals, PAP smears, and STI and HIV testing.

Sliding Scale for uninsured (\$25 minimum), Medicare, Medicaid, Private Insurance; Appt and some

Walk-in (if available).

Spanish spoken? Y

Daughters of Charity Health Center-Saint Cecilia

(504)941-6041, <http://www.thedcsno.org/>

4201 N. Rampart, New Orleans, 70117

M-Th: 8-5, F 8-2

Adult, pediatric, adolescent and geriatric primary care services including immunizations, physicals, PAP smears, and STI and HIV testing.

Sliding Scale for uninsured (\$25 minimum), Medicare, Medicaid, Private Insurance; Appt and some

Walk-in (if available).

Spanish spoken? N (Spanish language interpreting at Metairie location: 504-482-0084)

Dowman Urgent Care Clinic

(504)246-5227

4543 Dowman Rd., New Orleans

M-F: 9-5, Sat, 9-1

Basic adult and pediatric urgent care, primary care and referral services, including routine labs, immunizations, PAP smears, and STI and HIV testing.

\$150 minimum cost for uninsured. Medicare, Medicaid, Private Insurance; Appt. or Walk-in

Spanish spoken? N

Drop-in Clinic at Covenant House (Tulane University)

(504) 584-1112, www.tulane.edu/~dropin/

611 N. Rampart St. (front entrance), New Orleans, 70112

M-F: 9-12 kids, 1-5 adolescents up to age 23.

Primary care services for infants, children, and adolescents (up to 24th birthday). Services include well-baby exams, vaccinations, urgent care, PAP smears, family planning, and STI screening and treatment for HIV, Herpes, Gonorrhea, Chlamydia, and Syphilis.

Free, Medicaid; Appts. only, Walk-ins OK for family planning clinic.

Spanish spoken? Y, interpreters via Covenant House

Family Medical Clinic

(504) 943-9222

1553 N. Broad, New Orleans

M-F: 9-5

Family practice healthcare for children 2+, adolescents, adults. EKGs, labs, PAP smears, referrals to specialists.

\$75 for uninsured, some sliding scale available; Medicaid, Medicare, Private Insurance; Appt., Walk-in until 1 PM (sometimes until 3 PM if capacity has not been met). *Spanish spoken? N*

Jefferson Community Health Care Center- Avondale

(504)436-2223, <http://jeffersoncommunityhealthcare.com/>

4028 US Highway 90 W, Avondale

M-F: 8-5

Adult and pediatric care, including vaccinations, PAP smears/family planning, STI and HIV testing.

Specialty services are podiatry, eye care, general dental and nutritional counseling. Must bring a picture ID, proof of where you are living (a bill), and proof of income.

Sliding scale for uninsured (\$20-\$65). Medicaid, Medicare, and Private insurance; Appt preferred, Walk-in OK. *Spanish spoken? Y, Se habla espanol*

Jefferson Community Health Care Center- Marrero

504-371-8958, Family Dental Services 504-341-4006, <http://jeffersoncommunityhealthcare.com/>

1855 Ames Blvd., Marrero

M-F:9-6; Sat 9-1

Adult and pediatric care, including vaccinations, PAP smears/family planning, STI and HIV testing.

Specialty services are podiatry, eye care, general dental and nutritional counseling. Must bring a picture ID, proof of where you are living (a bill), and proof of income.

Sliding scale for uninsured (\$20-\$65) not including lab costs. Medicaid, Medicare, and Private insurance; Appt or Walk-in OK *Spanish spoken? Y, Se habla espanol*

Jefferson Community Health Care Center- River Ridge

(504)463-3002, <http://jeffersoncommunityhealthcare.com/>

11312 Jefferson Hwy, River Ridge

M-F: 8-5

Adult and pediatric care for ages 6+, including vaccinations, PAP smears/family planning, STI and HIV testing. Specialty services are podiatry, eye care, and nutritional counseling. Must bring a picture ID, proof of where you are living (a bill), and proof of income.

Sliding scale for uninsured (\$20-\$65). Medicaid, Medicare, Private insurance; Appt or Walk-in OK.

Spanish spoken? N

Jefferson Parish Health Unit (A)

(504) 838-5100

111 Causeway Blvd., Metairie

M-F 7:30-4:30, F last appt. at 10:30

STD testing and treatment, immunizations, pregnancy testing, family planning, PAP smears, birth control, breast exams, environmental health services, WIC, TB and HIV/AIDS testing and treatment.

Must bring a picture ID, proof of where you are living (a bill), and proof of income.

Free or Sliding Scale depending on service; Appt. only *Spanish spoken? Y, language line*

Jefferson Parish Health Unit (B)

(504) 349-8802

1855 Ames Blvd., Marrero

M-F, 8-4:30

STD testing and treatment; immunizations; pre-natal care; pregnancy testing; family planning; PAP smears; birth control; breast exams; environmental health services; WIC; TB and HIV/AIDS testing and treatment.

Free & Sliding Scale depending on service; Mostly Appt., Some Walk-ins. *Spanish spoken? Y*

Latino Health Outreach Project of the Common Ground Health Clinic

(504) 377-7281, www.cghc.org/lhop.html

Th 7-9 AM at MLK & S. Claiborne; Last F of each month 8-10AM at 2514 Elysian Fields (across from Lowe's)

Mobile clinic with basic primary care, vaccinations, first aid and wound care, herbal medicine, health education, bilingual assistance with social work & referrals and distribution of personal protective equipment along with trainings on how to properly use said equipment.

Free; *Spanish spoken? Y, Se habla espanol*

LSU Community Clinics

<http://www.lsuhs hospitals.org/>

Comprehensive primary health care and access to specialty care. Open weekdays. Locations and hours listed below.

Sliding Scale, Medicaid, Medicare, Private insurance

Frederick Douglass Sr. High (LSU) (located behind school)

504-942-5950, 3815 Burgundy, New Orleans

M-F 8-4:30

Jackson Barracks (LSU)

504-278-7330, 6460 N Claiborne Ave, New Orleans

M-F 8:30-4

Martin Behrman Elementary (LSU)

504-361-6440, 725 Vallette St., New Orleans (Algiers)

M-F 8-4:30

Appt. preferred; Last walk-in accepted at 4 pm.

Spanish spoken? N

Murray Henderson Elementary (LSU)

504-361-6300, 1911 Hendee St., New Orleans (Algiers)

M-F 8-4

Appt. only

Spanish spoken? N

LSU Family Medical Practice - Kenner Regional Medical Center

(504) 471-2750

200 W Esplanade Ave., Ste. 412, Kenner

M-F: 8-4:30

Complete adult and pediatric primary care, including pre-natal care, adolescent care, PAP smears, STI testing, and HIV testing. Photo ID required.

Sliding Scale, Medicaid, Medicare, Private insurance; Appt Only *Spanish spoken? Y, sometimes*

LSU Healthcare Network

504-412-1366

2820 Napoleon, New Orleans

M-F: 8-5

Complete adult and pediatric primary care, including pre-natal care, adolescent care, PAP smears, STI testing, and HIV testing.

Medicaid, Medicare, Private insurance; Appt Only *Spanish spoken? Y, Se habla espanol*

Lower 9th Ward Health Clinic

(504)309-0918, www.l9whc.org

5228 St. Claude Ave., New Orleans

M, W, Th: 8-4:30, T: 10-6, F: 8-12 (special appts. only)

Primary adult health care, including PAP smears, Adolescent care (16+yrs), children's vaccinations, treatment of STI's, pregnancy testing, and HIV testing.

\$25 requested for visit & labs, no one turned away; Medicaid, Medicare, Private insurance. Photo ID required; Appts preferred. Walk-ins OK, except for Fridays. *Spanish spoken? N*

Luke's House

(504)899-3431 ext. 14, (504)444-7879 director

2700 Louisiana Ave. (Mount Zion United Methodist Church), New Orleans

T 5:30-8 PM (Salvation Army vouchers at 4:30)

Primary care for adults and children (including basic lab tests), spiritual health counseling, mental health counseling, referrals, and childhood immunizations. Rapid HIV testing is available on 2nd Tuesday of every month.

Free; Walk-in OK

Spanish spoken? Y, Se habla espanol

New Orleans Children's Health Project (aka The Blue Bus)

(504)988-0545

Mon: MLK Charter School 1617 Caffin Ave (Lower 9th Ward)

Tues: Esperanza Charter 4407 S Carrollton Ave

Wed: Andrew Jackson Elm. 201 8th St (Chalmette)

Thurs: Capdau Elm 3821 Franklin Ave, New Orleans

M-Th, 9-4

Comprehensive medical and mental health care for children and young adults, ages 0 to 24, and their families. Medical services include full exams/physicals, PAPs/pelvics, immunizations, blood work, and lead and anemia testing. Family support services inc

Free; No ID or proof of income needed; Appts. For same day
Spanish spoken? Y, call (504)858-0155 to make an appt in Spanish, Se habla espanol.

New Orleans Musicians' Clinic

(504)412-1366, www.neworleansmusiciansclinic.org

2820 Napoleon Ave., Ste. 890, New Orleans

M-F: 9-5

Members of the Musicians Mutual Protective Union Local No. 174-496, professional musicians, and their families living in the greater metro New Orleans area are eligible for the following medical services: health assessments, primary care, including OB/GYN

\$10 per person; Appt only.

Spanish spoken? Y, Call 412-1521

Odyssey House Health Clinic

(504) 378-7816 Clinic, (504) 821-9211 Odyssey House, www.ohinc.org/medical-clinic

1125 N Tonti St. (& Gov. Nichols St.), New Orleans, 70119

M, W, F: 1-5 walk-ins; M, T, Th AM by appt; Th 12:45-4 women's health by appt; Th free HIV testing

Primary adult health care, including labs, Women's Health w/ PAP smears, STI testing, vaccinations and mental health. Mental health services focus on addiction recovery for both adults and children.

Free; Walk-in OK. Must have appt. for PAP smears, STI testing, and mental health services.

Spanish spoken? Y, nurse practitioner, Se habla espanol

Orleans Parish Health Unit

(504) 826-2562, (504) 826-2560

3308 Tulane Ave., New Orleans, 70119

M-F: 7:30-4:30

Complete prenatal care, pregnancy testing, family planning, STI and HIV testing, WIC and vaccinations for children.

Fees on sliding scale, Medicaid; child vaccinations \$10; Appts. Only

Spanish spoken? N

Ozanam Inn- LSUHSC Student-Run Homeless Clinic

(504)523-1184, www.ozanaminn.org

843 Camp St., New Orleans

T & F: 9:30 AM - 1:30 PM

Primary adult healthcare via Daughters of Charity mobile unit. See listings under Basic Needs and Shelters & Housing for additional Ozanam Inn services.

Free; Walk-in

Spanish spoken? Y, Se habla espanol

St. Anna's Medical Mission

(504) 232-4403, www.stannanola.org/samm.aspx

1313 Esplanade Ave., New Orleans, 70116

W 5:30-7:45 PM at St. Anna's Church with acupuncture & massage; Mobile clinics at times & locations listed on website calendar, includes: Treme (N. Claiborne at Esplanade); Community Center of St. Bernard (1107 LeBeau St., Arabi); All Souls Church (St. Claude & Caffin); H Tompson Center.

Basic medical services, including referrals, blood pressure and glucose screenings, prescriptions when MD/NP at clinic. Counseling sessions by appt; referral for Drum Circle stress relief groups.

Free; Walk-in

Spanish spoken? N

St. Charles Kenner Community Health Center

(504)712-7800 appt line, (504)464-8346 office

200 W. Esplanade, Suite 310, Kenner

M-F 8-4:30

Complete pediatric and adult primary care services, including PAP smears, social work, and STI and HIV testing. Allergy specialist T & Th.

Sliding scale for uninsured. Medicaid, Private insurance; Appt. or Walk in

Spanish spoken? Y, Se habla espanol

St. Thomas Community Clinic

(504) 529-5558, (504) 529-8840 fax, www.stthomaschc.org

1020 St. Andrews (at Magazine St.), New Orleans

M-F: 8-4:30, Sat 8-3

Adult and pediatric primary medical care including PAP smears, STI and HIV testing, lab services and referrals. Specialty Services: LA Breast Cancer Screening M-F 8-12, 1-4:30, Sat 8-12; Optometry (Eye) M-Th 8-12, 504-529-5558 Ext. 202; Eye exams, glasses & referrals for Ophthalmology provided. Cardiology, Rheumatology & kidney specialist with referral. Diabetic classes Sat 9-12.

All forms of insurance, Medicaid, Medicare. Sliding scale for uninsured, \$20 minimum. Mammograms are free for ages 40+. Glasses, \$20; Appt Only. Call between 7:30-8:30AM for same day appt.

Spanish spoken? Y, for medical services, Se habla espanol. Monthly Sat. mammogram clinic for Spanish-speakers, 8-12.

Tulane University Community Health Center at Covenant House

(504) 988-3000, fax (504) 988-3001, www.tucovenanthealthcenter.org

611 N. Rampart St. (entrance at back of Covenant House), New Orleans, 70112

M, Th: 8-7; T, W, F: 8-5; 1st, 2nd and 4th Sat of the month 9 AM-1 PM;

Fleur de Vie Clinic (Tulane medical student-run FREE clinic) on 2nd & 4th Sat of the month.

Adult primary health care services, including behavioral & women's health. Support signing up for services such as Medicaid (call for times). TB skin tests on M, T, W & F 10-3. Specialty referrals to University Hospital and Tulane University Hospital and

No one turned away for inability to pay. \$20 fee requested for new

patients & PAP smears, \$10 for follow up appts. Medicaid, insurance; Appt. only

Spanish spoken? Y, Se habla espanol

Tulane University Community Health Center - New Orleans East

(504) 255-8665

4626 Alcee Fortier Blvd. Ste. D, New Orleans (East)

M, W, F: 8:30-4; Th 8:30-6

Adult primary health care services, including behavioral & women's health, social work on Mondays. Specialty referrals to University Hospital and Tulane University Hospital and Clinic.

No one turned away for inability to pay. Sliding scale \$10-85 fee requested for new patients & PAP smears, lower for follow up appts. Medicaid, insurance; Call for appts.

Spanish spoken? Y, Se habla espanol & Vietnamese

Veteran's Health Care System of S.E. LA

800-935-8387

1601 Perdido St., New Orleans

M-F: 7:30-3:30

Primary care M-F 7:30-3:30; Serves only veterans. Primary care, Mental care, dental services, prescriptions, pharmacy. Bring VA ID.

Fees & Rx vary according to military service; Appt. Only

Spanish spoken? N

Mental Health

Algiers-Fischer Behavioral Health Center

(504) 361-6500, www.mhsdla.org

4440 Gen. Meyers (in trailer next to JoEllen Smith building), Algiers

M-F, 8-4:30

Mental health services provided for adults & children, including medication, crisis counseling, outpatient mental health services for adults, addictive disorders counselors.

Sliding scale based on income, call for info; Walk-in or Appt.

Spanish spoken? N

American Active Rehab Inc

(504) 263-1403

401 Whitney Ave, Gretna

M-F, 9-5

Mental health care for children.

Medicaid only; Appointment Only

Spanish spoken? N

Assurance Care Provider

504-472-0068, fax 504-472-0078

300 Clay St., Kenner

M-F 9-5

Mental health services for adults and children (6+).

Medicaid; Call or Walk-in.

Spanish spoken? N

Ciara Community Services - CCANO Program

(504) 524-8394

1131 St. Andrew, New Orleans

Office 9-5, facility 24 hours

Housing options for persons with chronic mental illness, who are referred through Metro Human Services.

Flat rate; Appt. only

Spanish spoken? N

Celebration Hope Center

504-833-HOPE; www.celebrationhopecenter.org

1901-B Airline Dr., Metairie

Faith-based program offering group, individual and couple counseling sessions in several GNO locations; various support groups.

Sliding Scale, No One is turned away;

Spanish spoken? N

Central City Behavioral Health Clinic

(504) 568-6650, (504) 568-4667 fax; www.mhsdla.org

2221 Philip St., next to Edna Pillsbury, New Orleans

M-F, 8-4:30

Mental health services provided, including medication, crisis counseling, outpatient mental health services for adults, addictive disorders counselors, and developmental disorders counselors.

Preliminary screening visit required for each new patients before psychiatrist or counseling visit scheduled. Same day psychiatrist visits can sometimes be arranged for acute patients.

Insurance, Medicaid, Medicare, or otherwise free or "flex pay" for low-income individuals; no one turned away; Appt. and walk-in OK

Spanish spoken? N

Chartres-Pontchartrain Behavioral Health Center

504-942-8101; www.mhsdla.org

719 Elysian Fields, New Orleans, 70117

M-Fri, 8-4:30; M & W Medicaid applications

Mental health services provided, including medication, crisis counseling, outpatient mental health services for adults, addictive disorders counselors, and developmental disorders counselors.

Preliminary screening visit required for each new patient before psychiatrist or counseling visit scheduled. Same day psychiatrist visits can sometimes be arranged for acute patients.

Medicaid, Medicare, Private Insurance; Fees on sliding scale with proof of income; Walk-in OK, Appts. recommended *Spanish spoken? Y, Se habla espanol*

Children's Bureau

(504)525-2366

400 Lafayette St., Suite 140, New Orleans

M-F, 9-5

Provides individual counseling for children (under 18) affected by trauma, loss or disaster in Orleans and Jefferson Parishes and surrounding areas.

Free;

Spanish spoken? N

Community Care Hospital

(504) 899-2500 or 1-866-695-CARE, 24 Hour Line

1421 General Taylor St., New Orleans

24 hrs.

Inpatient psychiatric care for adult and geriatric patients. 21-bed capacity. Also outpatient 2-3 day/week and partial patient 5 day/week support and counseling.

Medicare only; Appointment Only

Spanish spoken? N

Cope Line by Via Link

(504) 269-COPE (2673) or (800) 749-COPE (2673) or 211; www.vialink.org

24 hours

Emergency social services for persons in crisis including counseling, referrals and connecting to community resources immediately.

Free;

Spanish spoken? Y, using ATT translating

Counseling and Training Center at Our Lady of Holy Cross College

504-398-2168

4123 Woodland Dr, New Orleans (Algiers)

M-Th, 11-8

Counseling services are administered by either graduate students or post-graduate students.

\$15 per session, check or cash, no Medicare; reduced cost on case by case basis; Appt. Only

Spanish spoken? Y, call to confirm

Counseling Solutions CCANO Program - New Orleans/Metairie

(504) 835-5007, 1-866-891-2210 Care line; www.ccano.org

921 Aris Ave, Metairie

Individual, marital, family, and group counseling by masters-level therapists. Medication management by psychiatrists.

Sliding scale based on income, accepts some private insurance; Call for more info

Spanish spoken? N

Enhanced Health Treatment

504-242-1577, enhancedhealthtreatment@yahoo.com

8070 Crowder Blvd., New Orleans

M-F 8-1 (office hours 8-4:30)

Community Mental Health Center offering a Partial Hospitalization Program designed as an alternative to inpatient hospitalization. Transportation, breakfast & lunch, individual & group counseling, psychiatry & medication.

Medicare only;

Spanish spoken? N

Family Services GNO

Eastbank:(504) 822-0800 Westbank: (504) 361-0926; www.fsgno.org

Eastbank: 2515 Canal St., New Orleans, 70119; Westbank: 1799 Stumpf, Suite 7, Bldg 2, Gretna,

M-F 8:30-5

Individual, couples and family counseling. Programs include anger management, substance abuse, sex offender, domestic violence, Victims of Criminal Acts (VOCA), active parenting, NO TASK (truancy) and children in crisis. Must be assessed at first visit.

Sliding Scale, no one turned away; Appt. Only

Spanish spoken? Y, call to confirm

Holistic Concepts

504-822-4054, fax 504-281-4235

1836 Bayou Rd., New Orleans, 70116

M-F, 8:30-5

Psychosocial skills groups 5 days/week, PCA, PC NOW, PC SIL (waiver programs for mental help development problems such as cerebral palsy and Down's syndrome), counseling, community support (in homes), medication management (psychiatrists, social workers & RN on staff).

Medicaid, Medicare; Call for appt. or Walk-in

Spanish spoken? N; some sign language

Integrated Family Services

(504) 822-4333

2714 Canal St., Suite 314, New Orleans, 70119

M-F, 8-4

Individual and family counseling; Children ages 6-17 with behavioral problems in school or at home.

Medicaid; Appt. Only

Spanish spoken? N

Jefferson Parish Human Services Authority

(504) 349-8833 for West Bank residents or (504) 838-5257 for East Bank residents; After hours crisis line: (504) 832-5123; www.jphsa.org

Administrative Offices: 3300 West Esplanade Ave., Ste 213, Metairie, 70002

Office hours M-F 8-4:30

Adult and child mental health, addictive disorders and developmental disability services are provided.

Services include psychiatric, psychological, counseling, case management, and crisis. Services are provided in individual and in group settings. Selected evening services are available.

JPHSA Locations:

Access Service Center West Bank, 4700 Wichers Ave., Ste 300, Marrero, 70072;

Access Service Center East Bank 2400 Edenborn Ave., Metairie, 70001;

Adult Community Behavioral Health Services, 2121 Ridgelake Ave., Ste 101, Metairie, 70001,

Community Services for Persons with Developmental Disabilities and Their Families, 3300 West Esplanade Ave., Ste 208, Metairie, 70002

Compulsive Gambling Treatment Program, 1506 Williams Blvd., Kenner, 70062;

East Bank Adult/Child & Family Services Center, 2400 Edenborn Ave., Metairie, 70001;

Kenner Adult/Child & Family Services Center, 1506 Williams Blvd., Kenner, 70062

West Bank Adult/Child & Family Services Center, 5001 West Bank Expressway, Marrero, 70072;
Sliding Scale (with paycheck stub), Medicaid, Medicare, some private insurance;
Spanish spoken? Y, at some locations, call 471-2700

Jewish Family Service

(504) 831-8475

3330 West Esplanade Ave. Suite 600, Metairie

M-F, 9-5

Social services including counseling (all ages), suicide prevention life line, support groups and services for disabled and elderly persons, including homemaking, case management.

Sliding scale;

Spanish spoken? N

Louisiana Spirit

(866) 891-2210; 24 Hour Talk Line 1-800-273-(TALK) 8255; <http://louisianaspirit.org>

M-F 8:30-5, phones answered 24/7

Crisis counseling with referrals to other mental health services.

Free; Call for info

Spanish spoken? Y, Se habla espanol

LSU Psychiatry Access to Care

(504) 412-1540, fax (504) 412-1536

3450 Chestnut St., New Orleans

M-F, 8-5

Psychiatry and counseling services for adults and children. Call to make psychiatry appointments, but counseling services are by referral only. Patient will be billed \$50 for first visit, second visit will include review of income and qualification for free or discounted care. Accepts residents of all LA parishes. Must have photo ID.

\$50 for first visit, free or sliding scale for further visits; Call for appointment. *Spanish spoken? N*

Louisiana Youth Enhanced Services

(504) 896-2636, www.layes.org, reginald.parquet@la.gov

M-F, 8-5

Program for children and youth with emotional and behavioral disorders. LA Office of Mental Health coordinates referrals to appropriate services. Website serves as resource for child/youth mental health. Call or visit website for complete info

Milestones Mental Health Agency

(504) 269-0234

3606 Magazine St., New Orleans

M-F, 9-5

In-home mental health services for children and teenagers, including skills training; also family services and parenting help. Call to confirm eligibility.

Medicaid; Appointment Only

Spanish spoken? N

National Alliance on Mental Illness

Main Number: 504-896-2345; West Bank: 504-368-1944 www.namineworleans.org

1538 Louisiana Ave., New Orleans

M-F, 8:30-4:30 Office Hours, Drop-In Center T & Th 2-6, W 2-4:30, Sat & Sun 12-6

National Alliance on Mental Illness (NAMI) - New Orleans, provides mental health day treatment, supported housing services and supportive employment services to adults with chronic mental illnesses. Drop-In Center is free; Medicaid and other insurance accepted for additional services; Walk-In or Call for Appointment

Spanish spoken? N

National Suicide Prevention Hotline

800-273-8255 (English), 888-628-9454 (Spanish), 800-799-4889 for hearing & speech impaired with TTY, www.suicidepreventionlifeline.org

24 Hours

Counseling and support.

Spanish spoken? Y, Se habla espanol

New Horizons Youth Center

(985) 345-1171

47257 River Road, PO Box 1968, Hammond, 70403

M-F, 8-5

Counseling center with programs for children/adolescents age 3-18 and their families, focusing on substance abuse or psychiatric problems; Counseling available by appointment, parenting classes. Sliding scale options for counseling (with paycheck stub), starting at \$20; Appt. Only

Spanish spoken? N

Nunez Group Home

(504)366-6259, 366-1828 office, ask for Ms. Sheila

733 Nunez Street, New Orleans (Algiers)

24 hours

Residential group home treatment for chronically mentally ill adults. Includes vocational, resource management and independent living skills training.

Medicaid, Medicare; Referral from Dr. required

Spanish spoken? N

Project Rising Sun

504-302-1872, www.projectrisingsun.net

427 Esplanade Ave, New Orleans, 70116

Onsite drum-based music therapy sessions conducted in 4 week blocs every other month. Drums & drummers available for community events, health fairs and offsite therapeutic sessions.

Free; Appt. Only

Spanish spoken? N

RTC Providers, Inc.

504-483-0415, fax 504-483-0416

330 N Jefferson Davis Pkwy., New Orleans

M-F, 8:30-5, 24 Hour Answering Service

Psychosocial skills, community support for adults and children.

Medicaid, sliding scale; Appt. Only

Spanish spoken? N

River of Hope Mental Health Resource Center

(504) 943-0207

1600 Alvar Street, New Orleans (9th Ward), across from New Salem Baptist Church

W 8:30-5:30, Th 1-9, F 9-9, Sat 8:30-5

Counseling, referral & support services to anyone in need.

Free; Walk-in

Spanish spoken? N

Trinity Counseling and Training Center

(504) 522-7557

2108 Coliseum St. behind Trinity Church (Between Jackson and Josephine), New Orleans

M 9-6, T & W 9-8, Th 10-6, F 9-1

Individual, group (groups change each semester), couple and family counseling for all ages. Please call and leave message with call back information if interested.

Sliding Scale (bring ID & proof of income), No one turned away; Appt. Only *Spanish spoken? N*

Tulane Behavioral Health Center - Tulane Medical Center

504-988-4794, 988-4677

1415 Tulane Ave, 4th Floor of Hospital, New Orleans, 70112

M-F, 8:30-5

Outpatient services for all psychiatric disorders serving children, adolescents, and adults. Services include medication management, therapy, and counseling.

Medicare accepted by faculty physicians; For residents, \$50 first visit, sliding scale after that; Appt. Only

Spanish spoken? N

Visiting Pet Program

(504) 866-2532

5831 S. Johnson St, New Orleans

M-F, 9-4

Pet Therapy at request for once a month visit to healthcare facilities. *Spanish spoken? N*

Volunteers of America (VOA) - Mental Health Services

(504)485-0147

127 S. Solomon St., New Orleans

Support for homeless persons with mental illness. Call for referrals to any service, including case management and supportive housing for Mental Health patients

Sliding scale; Call for referrals

Spanish spoken? N

West Jefferson Behavioral Medicine Center

504-391-2440

229 Bellemeade Blvd., Gretna

M-F 7:30-9

Individual therapy options as well as free, confidential referrals. Services include anger management classes, domestic violence programs, women's support group, treatment for addictive disorders, anxiety sufferers support group, grief support group, Alzheimer's day program, PHP and IOP programs, many other services.

Medicare, Private Insurance, Cash; Call for schedules

Spanish spoken? N

Youth Link

(504) 895-2550, www.vialink.org/youth.html

24 Hour Call Line

Emergency counseling, referral service and talk line for anyone feeling suicidal or depressed, geared toward teens and young adults.

Free;

Spanish spoken? Y, Se habla espanol

Dental & Eye Care

Algiers Dental Clinic

504-364-4021

1111 Newton St., Rm 207, New Orleans (Algiers)

T, Th, F 8 AM-3 PM

Dental services for adults & children at a discounted rate; Free care for children on LaChip & Medicaid recipients who are under 21, pregnant or in need of dentures. Senior services available to individuals 60 & over who are members of Council on Aging.

Free or sliding scale; Appt only

Spanish spoken? N

Crescent City Vision

504-347-9988

5128 Lapalco Blvd., Marrero

M, T, W, F: 10-5

Eye exams & glasses to individuals who are homeless; verification from a shelter required.

Free connected with homeless services agency; Appt only

Spanish spoken? Y

Dental Program for Seniors

504-520-8473, 504-658-2580

2101 Philip St., 2nd Floor, New Orleans

M, T & W 9 AM-2 PM

Dental services for adults & children at a discounted rate; Free care for children on LaChip & Medicaid recipients who are under 21, pregnant or in need of dentures. Senior services available to individuals 60 & over who are members of Council on Aging.

Free or sliding scale; Appt only

Spanish spoken? N

Homeless Dental Clinic/Healthcare for the Homeless

(504) 658-2785

2222 Simon Bolivar Ave, New Orleans

M-F, 8-4, closed holidays

Dental services including exams, x-rays, cleanings, filling, extractions, dentures, repairs, relines; for homeless population only.

Free for those connected with homeless services agency; call for info; Appt only (Walk-in for emergencies only)

Spanish spoken? N

Jefferson Community Health Care Centers Family Dental Services

504-341-4006 Marrero, 504-463-3002 River Ridge, <http://jeffersoncommunityhealthcare.com>

1855 Ames Blvd., Marrero; 11312 Jefferson Hwy, River Ridge,

Primary care clinics in various Jeff Parish locations, with dental program in addition to other services.

See listing under Primary Health Care Clinics for other services & locations.

Sliding scale based on income, Medicaid, Medicare, some insurance; Appt only

Spanish spoken? Y, Se habla espanol

Louisiana State University Dental School Clinic

Adults: 504-619-8770 (often a waiting list); Children 6 & under: 504-941-8201; Children 7-13:

504-941-8196; www.lsusd.lsuhs.edu

1100 Florida Ave, New Orleans, 70119

M-F 9-5

Dentistry at a discounted rate.

Fees are 1/3 the cost of a regular dentist; Medicaid accepted for children & pregnant women; Assistance in filing for reimbursement from private insurance accepted; Appts only. Call or check website to be referred to specialty depts. such as orthodontics or root canals.

Spanish spoken? N

LSU Mobile Dental Van

(504)903-7307

2614 Tulane Ave at Dorgenois (M,W), 4701 Dowman (NO East) (T, Th),

8:30-3:30 M-Th

Basic dental services for HIV+/AIDS infected persons or non-infected persons referred from HIV Service Agencies.

Free; Appt Only

Spanish spoken? Y, Se habla espanol

Medical Center of Louisiana Emergency Dental Clinic

(504) 903-3482

2021 Perdido St., 4th Floor, New Orleans, 70112

T-Th, 8-4

Dental work done for "medically compromised" patients (ex: HIV, heart or cancer patients).

\$15 co-pay for LA residents, \$75 co-pay for non-LA residents, billed for the rest unless qualify for Free Care; Appt. only

Spanish spoken? Y, interpreter by appointment

RiverTown Optical

(504) 461-5500

400 Williams Blvd., Kenner

M & F 9-1; Tues & Thu 9-2:45; Wed 9-4

\$20 eye exam and \$20 glasses for low income/fixed income individuals. Limited eyeglasses frame selection and bifocals cost more.

Bring proof of income to qualify; Appt. only

Spanish spoken? N

St. Charles Community Health Center Dental Services

985-785-5800, www.stcchc.org

843 Milling Ave, Luling

M-F 8-4:30, Sat 9-1

Primary care clinic, with dental program in addition to other services, including podiatry & behavioral health.

Sliding scale; Appt only

Spanish spoken? Y, Se habla espanol

The Tooth Bus

504 342-7874

200 Henry Clay, Call for bus locations, New Orleans

M-F: 8:30-5

Provides mobile pediatric dental care (21 yrs. or younger).

Free for those who qualify; Based on income, household size; if under a certain amount need to have Medicaid or can apply for Medicaid; Appt only with 2 month wait typical; emergencies seen same day or referred to Children's Hospital if bus isn't out.

Spanish spoken? Y

HIV / AIDS & STIs

AIDS Law

(504)568-1631, www.aidslaw.org
2601 Tulane Ave, 5th Floor, New Orleans
Call for hours

Legal services for people who meet the following requirements: Have HIV or AIDS; are Louisiana residents; Have an HIV-related legal problem; and receive Supplemental Security Income, Social Security Disability, or Aid to Families with Dependent Children, or otherwise meet our financial eligibility requirements.

Free; Appt Only

Spanish spoken? Y, Se habla espanol

Belle Reve

(504)945-9455, Social Work 504-942-2671, Fax 504-942-2660
3029 Royal St., New Orleans, 70117
M-F: 9-5 (office hours)

Transitional and permanent housing and full support services to adults/families living with HIV and AIDS. Recovery readiness substance abuse group, healthy lifestyles training, hospice care, mental health therapy and group therapy, safe place to live, assistance with taking medication, access to case management, home health-occupational/physical therapy. Currently open only to adults.

Fees: Sliding scale (not more than \$350) or free for no income; Referral by NO AIDS Task Force, N'R Peace or other Ryan White funded case manager required; Call for info

Spanish spoken? Y, Se habla espanol

Brotherhood Incorporated

(504) 566-7955, www.brotherhoodinc.org
4032 Canal Street, Ste. C1-A, New Orleans, 70119

M-F: 9-5 office hours; Testing T & Th 10-12, 2-4; Youth testing Sat 1-3

HIV/AIDS education for everyone, including preventative services, counseling, and testing; Housing information services for individuals with HIV and AIDS. No ID required. **My House program for male youth** (13-24 years, MSM identified) with computer access, laundry, testing, counseling and education. Capacity building training for other organizations.

Free; Walk-in for HIV testing & counseling; Appt.only for other services. *Spanish spoken? N*

Delgado Personal Care Clinic

(504) 658-2540, Fax 504-599-5874
517 N Rampart St, New Orleans, 70012
M-F 7:30-3:00

STI testing and treatment for HIV, Syphilis, Chlamydia and Gonorrhea, vaccines for Hep A & B, free medications (except herpes & scabies) & prescriptions. First come first serve.

Free; Walk-in

Spanish spoken? Y, Se habla espanol

FACES

(504) 821-4611
4640 S Carrollton, Ste 130, New Orleans
M-F:8-5

Coordinated, quality services to HIV infected/affected families, with special attention to pregnant women, children and adolescents. HIV testing available to general public on Wednesdays from 1-3, appointments required.

Free; Appt only

Spanish spoken? Y, Se habla espanol, Oscar Salinas

HIV Outpatient Program (HOP) Clinic

(504)903-6959, Fax 504-903-6842
136 Roman St., New Orleans, 70112
M-Th 7:30-4, F 7:30-2

Services for patients with HIV/AIDS, infectious diseases. No testing at this facility. Must bring test results for information on eligibility for services. No longer operating Hep-C clinic; Hep-C patients referred to GI department of hospital 903-5607.

Picture ID & Social Security card suggested; Pay stubs required to apply for free care (call 903-3178 to check eligibility). Free if qualified, otherwise accepts Medicaid, Medicare, Private Insurance; Walk-in or appt. *Spanish spoken? Y, on call. Interpreting support through hospital.*

Home Again

(504)362-7583
1409 & 1417 Nunez St., New Orleans (Algiers)
M-F, 9-5 office hours

Residential program for persons with HIV/AIDS with adult literacy program, GED prep, computer & job training.

Sliding scale: free for no income, otherwise 30% of income; Referral required

Spanish spoken? N

In This Together (ITT)

504-962-3245, www.inthistogetherinc.org
2511 Bayou Rd., Ste. B, New Orleans, 70119
M-F: 8:30-4:30

Medicaid enrollment, senior citizen case management & support coordination, Tobacco Free Living support, HIV education.

Free; Walk-in

Spanish spoken? N

N'R Peace

504-364-1950
3201 Gen Degaulle Dr, Suite 201, New Orleans (Algiers)
M 8-4, T, W, Th 8-6, F 8-3

HIV & syphilis testing, case management, prevention case management, client advocacy, referrals and primary care (in office).

Free; Walk-in or Appt

Spanish spoken? Y, in office, Se habla espanol

NO/AIDS Task Force - Main Office

504-821-2601, www.noaidstaskforce.org
2601 Tulane Ave, New Orleans
Office hours M-F, 8:30-5; HIV testing W 5-7, F 1-3

Case management, counseling, volunteer services, education, HIV testing (w/ 30 minute result) and support services, Food for Friends program and assistance with housing placement. New outpatient substance abuse treatment program for HIV+ people, M-Th 10-2 and M & W 2-3. Call for Care Van and outreach locations.

Free; Walk-in OK for testing, Appt only for referral services

Spanish spoken? Y, with appt.

NO/AIDS Task Force - CAN Office location

504-945-4000
507 Frenchmen St, New Orleans, 70116
M 1-3, T & Th 4:30-7:30, Sat 1-3
See description of services in main listing above.

Free; Walk-in OK for testing, Appt only for referral services

Spanish spoken? Y, with appt

Office of Public Health HIV/AIDS Program

504-568-7484, <http://www.dhh.louisiana.gov/offices/?ID=264>

1010 Common Street 11th Fl., New Orleans

M-F, 8-5

Referrals to other agencies for prevention & testing services

Free; Appt Only, Need Referral

Spanish spoken? Y, Se habla espanol

Project Lazarus

(504)949-3609, www.projectlazarus.net

Location confidential, PO Box 3906 70177, New Orleans

24 hrs.

Transitional housing for men and women with HIV/AIDS who cannot live independently and whose family and friends are unable to care for them. In-house case management, meals. Programs for substance abuse and homelessness prevention through UNITY, case management for non-residents.

Sliding scale; Call for more info

Spanish spoken? N

St. John #5/ Camp ACE

504-283-7376, Spanish language line 504-228-3513; www.myspace.com/campacehiv

3829 Hamburg (side door, look for sign), New Orleans (Gentilly)

M-F 10-6:30 (Testing 10:30-5:30)

Free Rapid Oral HIV Testing and Counseling (Anonymous testing available), referrals to care, HIV prevention street outreach, sexual education and harm reduction presentations, distributes free condoms and education materials.

Free; Call for Appt.

Spanish spoken? N

Sisters Informing Sisters on Topics of AIDS (SISTA's)

504-288-7818

Series of five weekly, two hour group sessions provide the skills and information needed for women to protect themselves from contracting the HIV virus. Also educational programs for youth, Ryan White & HOPA program for utilities assistance for HIV+ people.

Free; Call for schedule, ask for Ms. Chenelle Thompson

Spanish spoken? N

Reproductive Health

Adoption & Maternity Services of Volunteers of America

(504) 482-2130, 504-835-3005, www.voagno.org
320 Hammond Hwy, Ste 300, Metairie
Unplanned pregnancy counseling and adoption services.
Call for appt

Spanish spoken? N

Causeway Medical Clinic

(504) 837-1272, 800-749-7265, www.abortion-new-orleans.com
3044 Ridgelake Dr, Metairie
M-F, 8:30-5; Sat 8:30-12; 24 Hour Emergency Call Line
Abortion services, family planning, referrals
Cash, credit, debit; \$350 for terminations between 6-11 weeks, \$50 fee for required counseling, no sliding scale;

Spanish spoken? N

Exhale: After-Abortion Counseling

1-866-4 EXHALE, www.4exhale.org
SF Bay Area, CA
Central time: M-F:7PM-12AM; Sat-Sun: 2 PM-12AM
National talk-line & resources for abortion recovery
Free; *Spanish spoken? Y, Se habla espanol on Wednesday (upon request). Cantonese, Mandarin, Vietnamese and Tagalog speaking counselors also available.*

Hispanic Prenatal Helpline

800-504-7081, prenatalhelp@hispanichealth.org, www.hispanichealth.org
Call or visit website for referral to Spanish-speaking prenatal care providers and for info on prenatal health in Spanish.
Free; Call for info

Spanish spoken? Y, Se habla espanol

Institute of Women & Ethnic Studies

(504) 301-3690, fax 504-304-7781, www.iwesnola.org
650 Poydras St. Suite 2317, New Orleans
Public health organization in reproductive and sexual health (including HIV prevention education) communication, education and advocacy for women and youth of color.
Call or visit website for info

LA Breast and Cervical Health Program

1.888.599.1073
LSUHSC School of Public Health, 1615 Poydras St Ste 1400, New Orleans, 70112
M-F, 8-4:30
Referrals for free breast exams, pelvic exams, PAP smears and mammograms to qualifying low-income women age 40-64.
Free; Appointment Only

Spanish spoken? Y, Se habla espanol

Medicaid Enrollment Line (for LACHIP, LAMOMS, TAKE CHARGE)

(877) 252-2447
www.lamedicaid.com,
Enrollment for State Children's health Insurance (LACHIP), Louisiana Moms (LAMOMS), Family Planning (Take Charge).

Spanish spoken? Y, Se habla espanol & Vietnamese

Medical Center of Louisiana OB/GYN Clinic

504) 903-8412, (504) 903-7090, Fax (504)903-1547

2100 Perdido St., New Orleans

M-F 7:30-4

OB/GYN services.

\$15 with LA ID, \$75 otherwise; Call for appointment

Spanish spoken? N

Midtown Medical/NO East Women's Clinic

(504) 244-9681

3500 St. Charles Avenue, New Orleans

M-Th 9-5, F 9-2, Sat 9-12

OB/GYN, abortion services, family planning.

Cash, Medicaid, private insurance. Initial visit \$125; Walk-In or Appt.

Spanish spoken? Y, Se habla espanol

Mom & Baby Mobile Health Center

Unit 1: 504-231-7427, Unit 2: 504-906-3020

T-F: 9-4

Prenatal care at mobile clinic at various locations/days. **Unit 1, with Nurse Practitioner:** Tue Dollar General, 7210 St. Claude, Arabi, 70032; Wed Forest Park Apts., 3708 Garden Oak Dr., New Orleans,

70114; Thu Beech Grove Apts., 945 Beech Grove Blvd., Westwego, 70094; Fri Walgreens, 11297

Lake Forest Blvd., NO East, 70127. **Unit 2, with Midwife:** Tue-Fri Jeff. Davis & Canal St.

Sliding scale, \$15 minimum with proof of income required; Pregnancy tests are free; Appt. or Walk-In;

Call to confirm schedule

Spanish spoken? Y, Se habla espanol

National Network of Abortion Funds

617-524-6040, www.nnaf.org

42 Seaverns Avenue, Boston, MA 02130-2865

National network of grassroots organizations that raise money to directly help women cover the cost of abortion services. Call or visit the website to seek assistance. NNAF will connect women to independent organizations that distribute funds in their area

Free;

Spanish spoken? Y, Se habla espanol

Partners for Healthy Babies Hotline

800-251-2229 hotline, 504-988-2015 admin, www.1800251baby.org

24 hours

Helps mothers find resources and care in their area anywhere in Louisiana.

Free;

Spanish spoken? Y, Se habla espanol

Planned Parenthood

(504) 897-9200, plannedparenthoodlouisiana.org

4018 Magazine St., New Orleans

M: 11-7, T-F: 9-5, Sat 9-1

Comprehensive women's health services, including family planning, PAP smears, STI, pregnancy and HIV testing.

Medicaid (Take Charge), cash, credit, check; Walk-in OK, Appt only for exams

Spanish spoken? Y, Se habla espanol

Safe Haven Program

1-800-CHILDREN, www.dss.louisiana.gov

Crisis intervention/Parent education hotline open 8-8, 7 days a week

Under Louisiana's Safe Haven Law, parents who are unable to care for a baby can bring their baby less than 31-days old to an emergency designated facility, or Safe Haven. By leaving the baby in the care of an employee at a Safe Haven facility, parents can give up custody of a baby with no questions asked. Parents can seek to reclaim parental rights within 30 days by contacting the local parish Office of Community Services.

Free; Call or visit website for Safe Haven locations & details of parental rights under the Safe Haven Law.

St. Charles Community Health Center - Mobile Clinic

985-785-5820, http://www.gnomobileunits.org/stcharleshc_sched.html

2601 Florida Ave, Kenner

M, W 8:30-4

Mobile health care, emphasis on prenatal.

Free, Medicaid, Insurance; Call for appt

Spanish spoken? Y, Se habla espanol

St. Thomas Breast Imaging Center

504-529-5558 Main St. Thomas Clinic line, www.stthomaschc.org

1020 St. Andrew (at Magazine), New Orleans

M-Th 8-12 & 1-4; F 8-12

Mammograms for women ages 40-65. See listing under Primary Health Care Clinics for info about other services.

Free or low-cost; Walk-in OK

Spanish spoken? Y, Se habla espanol

Tulane Center for Women's Health at Lakeside

504-988-8070

4720 S.I-10 Service Rd Suite 300, Metairie

M-F, 8-4:30

OB/GYN services, including childbirth classes.

Medicaid, Medicare, Private Insurance; Self-pay, no sliding scale; Appt. Only

Spanish spoken? Y, Se habla espanol

Take Charge Family Planning Services

1-888-342-6207 to apply, 1-877-455-9955 for list of doctors; www.dhh.louisiana.gov/offices/?ID=291

P.O. Box 91278, Baton Rouge, LA 70821

Program to aid LA women ages 19-44 in accessing family planning services, including physical exams, lab tests, medications and birth control.

Spanish spoken? Y, Se habla espanol, Vietmanese

Women's Healthcare Center, Inc.

(504) 899-6010, www.womenshealthcarecenter.com

Office hours M-F 9-4:30; Clinic hours T-F by appt.

Abortion services, family planning.

Termination fees range \$395-\$850 based on # of weeks; Appt only

Spanish spoken? Y, Se habla espanol

Women's Health & Justice Initiative

504-524-8255 (also # for INCITE!), whji_info@yahoo.com

M-F 9-5

A multi-dimensional community-based organizing project centered on improving women of color access to quality, affordable and safe health care services, integrating health provision with the struggles to end gender-based violence and organizing for sexual and reproductive justice and violence-free communities. Focuses on ending gender-based violence, promoting sexual health and reproductive justice, integrating the struggles for economic justice, housing affordability and just sustainabilities.

Free;

Spanish spoken? Y, Se habla espanol

Women With a Vision, Inc.

(504)301-0428, www.myspace.com/womenwithavisionnola

1515 S. Salcedo St, Ste 212, New Orleans

M,W,F 10-5 T, Th 10-7

Health promotion agency specializing in reproductive health: Birth control, STI'S HIV/AIDS, Breast & Cervical Cancer, Women's Rights to health care, helping women find their voice and their right to reproductive & social justice. New Program: Our Space targeting Women and Girls in the Sex Work Industry. By providing a safe space we will focus on Self Care, Empowerment, Harm Reduction, Social Justice and Popular Education.

Free; Appt Only

Spanish spoken? N

Hospitals

Emergency 911

24hrs

Pre-hospital emergency healthcare.

Medicaid, Medicare, Private Insurance, Private pay;

Spanish spoken? N

EMS Phone Center

504-671-3969

24hrs

Non-urgent ER transport. Follow up diagnostic services offered.

Medicaid, Medicare, Private Insurance, Private pay;

Spanish spoken? Y, language line

Children's Hospital

504-899-9511

200 Henry Clay, New Orleans

24hours/day

Inpatient and outpatient services for children; General and specialty pediatric. ER is pediatrics only, up to age 21.

No one refused care; Medicaid, Private Insurance; Walk-in Only

Spanish spoken? N

East Jefferson General Hospital

(504) 454-4000

4200 Houma Blvd, Metairie

24 hrs.

Emergency and inpatient services for adults: ER, adult medicine, general and orthopedic surgery, obstetrics and other specialty care. No pediatric services.

No one refused care; Medicaid, Medicare, Private Insurance; Walk-in OK

Spanish spoken? N

Kindred Hospital

(504) 899-1555

LA TDD/TTY# 800-947-5277

Fax: (504) 894-7679

3601 Coliseum St., New Orleans

Long-term acute care.

Medicare, Medicaid, Private pay, Managed care, insurance; appt only

Spanish spoken? N

Medical Center of Louisiana NO (University Hospital)

504-903-3000 main line, 504-903-2373 Clinic Appointments

2021 Perdido St., New Orleans, 70112

Trauma Center, 24 Hr. ER, adult medicine, general and orthopedic surgery, obstetrics, psychiatry. Orleans Parish rape assessments. Inpatient psychiatry referred to De Paul (1040 Calhoun St., New Orleans, 70018). No pediatrics.

LA residents, \$15 co-pay; out-of-state, \$150 co-pay; Medicare, no co-pay; Medicaid, \$15 co-pay; private insurance; Walk-in OK

Spanish spoken? Y, for walk-in emergency services

Ochsner Baptist Medical Center (formerly Memorial)

504-899-9311

2700 Napoleon Ave, New Orleans

M-F: 9-5; ER 24 hrs.

Non-emergency surgical and medical care; ER, Urgent Care.

Insurance only; Appt only

Spanish spoken? N

Ochsner Hospital - Main Campus

1-866-OCHSNER (504) 736-4600
1221 South Clearview Pkwy, New Orleans
ER 24 hrs.

Internal Medicine, Physical Medicine & Rehabilitation, Psychiatry & Psychology, Skilled Nursing Facility

Insurance Only; Appt only

Spanish spoken? N

Ochsner Medical Center - Metairie

(504) 836-9820
2005 Veteran's Memorial Blvd, Metairie
M-S 7-5

Adult medicine, general and orthopedic surgery, obstetrics, pediatrics and other specialty care. No inpatient psychiatry beds, no ER.

Medicare, Medicaid (for OB/GYN only), private insurance; some sliding scale available; Appt. recommended.

Spanish spoken? N, sign language interpreting available.

Ochsner Medical Center - Kenner (formerly Kenner Regional)

1-866-OCHSNER (504) 468-8600
180 W Esplanade Ave, Kenner
24 Hour ER

Emergency and adult medicine, general surgery, obstetrics, family medicine. No inpatient psychiatry, pediatrics or specialty care.

Insurance Only;

Spanish spoken? Y, Se habla espanol

Ochsner Westbank (formerly Meadowcrest)

(504) 392-3131
2500 Belle Chasse Hwy, Gretna
24 Hour ER

Adult medicine, general surgery, obstetrics, family medicine. No inpatient psychiatry or pediatrics.

Medicaid, Medicare, Private Insurance; Walk-in or Appt *Spanish spoken? Y, Se habla espanol*

Touro Infirmery Hospital

504-897-7011, ER 897-8250
1401 Foucher St, New Orleans
24 hrs.

ER, adult medicine, general and orthopedic surgery, obstetrics. No inpatient psychiatry, no pediatrics.

Medicaid, Medicare, private; Walk-in for emergencies

Spanish spoken? N

Tulane-Lakeside Hospital

(504) 780-8282
4700 S I-10 Service Rd W, Metairie
24 hrs.

Urgent care, primary care, Jefferson Parish rape assessments, women's health, including OB/GYN and mammograms; M-F specialty clinics, call for appointment. NICU, Well Baby Nursery. Inpatient psychiatry as of April 2008. No general pediatrics.

Medicaid, Medicare, Private Insurance; Walk-in for emergencies

Spanish spoken? N

Tulane University Hospital Downtown

Main line 504-988-5263, Clinic Appointments 504-988-5800

1415 Tulane Ave, New Orleans, 70112

24 hrs.

ER, adult medicine, pediatrics, general and orthopedic surgery, psychiatry, transplants and other specialty care. No inpatient psychiatry or obstetrics: See Tulane-Lakeside.

Medicare, private pay, Medicaid OK for established patients, won't be turned away at ER; Walk-in OK

Spanish spoken? Y, Se habla espanol

West Jefferson Medical Center

(504) 347-5511

1101 Medical Center Blvd, Marrero

24 hrs.

Emergency Room, lab work, urgent care, pediatric, adult, psychiatric, women's health, neurosurgery, cardiology, rheumatology, respiratory disorder treatment and STDs. No inpatient psychiatry.

Medicaid, Medicare, Private Insurance, some sliding scale; Walk-in OK *Spanish spoken? N*

Prescription Assistance

Lantern Light (at Rebuild Center)

504-273-5573

1803 Gravier St. (behind St. Joseph's Church), New Orleans, 70112

M-F 8-2:30

Prescription assistance weekdays at 1:30; see listing under Basic Needs Assistance for other services.

Louisiana Answers Aging & Disability Resource Center

504-827-7843, 888-922-8522

2475 Canal St., Ste. 3400, New Orleans

M-F 8-4

Prescription assistance for people aged 21+. One day filings for some prescriptions and emergency equipment (wheelchairs, etc.). Must have basic contact info available; see listing under Special Needs for other services.

Spanish spoken? N

The Partnership for Prescription Assistance

(504)897-6110 or (888)477-2669, Fax 504-897-0778; www.pparxla.org

M-Th: 9-5, F 9-12

Referral service to assist eligible applicants (mostly low income or people with extenuating circumstances) find low-cost or free prescription medication. Services take 2-3 weeks. Prescriptions are set up for one year.

Fees based on out of pocket cost to patient, regardless of insurance or employment status.

Spanish spoken? Y, Se habla espanol, also Vietnamese & Portuguese, Call 888-477-2669

St. Vincent Depaul Discount Pharmacy

(504) 940-1904

1995 Gentilly Blvd., New Orleans

M, W 8 am-1 PM (for filling prescriptions, arrive before 10 AM)

New patients need to be screened between 8 and 10AM. Pharmacy offers FREE medicines for uninsured people who bring picture ID, original prescription, proof of income, and proof of expenses (i.e. bills for utilities, medical, rent/mortgage, telephone, and car if in your name). Have medicine for diabetes, hypertension, and antibiotics. Very limited supply of the very expensive medicines are carried (no narcotic pain meds). Can only fill 5 prescriptions per person at a time. Services also available to homeless.

Free

Spanish spoken? N

Wal-Mart & Target \$4 Formulary

www.target.com, www.walmart.com,

Wal-Mart & Target pharmacies offer \$4 per 30 day supply for certain medications. Go to a location in person or see website for complete medication listings and information.

N.O. area Target pharmacy locations: 1731 Manhattan Blvd, Harvey 70058, (504) 227-2014; 4500 Veterans Memorial Blvd, Metairie, 70006, (504) 888-2184

N. O. area Wal-Mart pharmacy locations: 1501 Manhattan Blvd, Harvey 70058; 4001 Behrman, NO 70114, 4810 Lapalco Blvd., Marrero (Bell Prom) 70072; 3265 Manhattan Blvd, Harvey 70058; 1901 Tchoupitoulas Street, NO 70130; 5110 Jefferson Hwy, Harahan, 70123; 8843 Veterans Memorial Blvd, Metairie, 70003; 3520 Williams Blvd, Kenner, 70065; 300 West Esplanade, Kenner, 70065

Spanish spoken? N

Addiction Services

Addiction Helpline

1-877-947-5900

24 hours

Counseling help with all kinds of substance addictions.

Spanish spoken? N

Addiction Recovery Resources of New Orleans

504-780-2766; www.arrno.org

4836 Wabash St., Suite 202, Metairie

M-F: 9-5

Intensive outpatient and residential addiction programs, as well as Ambulatory Detox (through Dr. Roy); no referrals necessary.

Private Pay, Private Insurance; Appt Only

Spanish spoken? N

Addictive Disorders Program at West Jefferson Behavioral Medicine Center

(504) 391-2440

229 Bellemeade Blvd., Gretna

M-F 7:30 AM -9 PM (most days; call for schedule)

Group classes to deal with and end addictions, as well as other issues: mental health partial hospitalization, services for chronic mental illness, after care program, senior program.

Medicaid for inpatient services, Medicare, Private Insurance, Cash;

Spanish spoken? Y, by appointment

Alcoholics Anonymous

504-838-3399; www.aa-neworleans.org

Call or check website for information on times and places for daily, free meetings throughout NO area.

Spanish spoken? Y, call 504-444-2677, Se habla espanol

Bridge House

504-522-4475, www.bridgehouse.org

1160 Camp St., New Orleans

Intake M-Th: 9-3

Substance abuse treatment center for males only. Addiction and relapse services for unaccompanied adults, includes vocational training, resume training, job search assistance; lyr program

Free; Appt. only

Spanish spoken? N

Cocaine Anonymous

(504) 391-2440

232 Bellemeade Blvd. (W Jeff Behavioral Medicine Center), Gretna

W, 7:45 PM

Group classes to deal with and end addiction to cocaine.

Free; Call ahead

Spanish spoken? N

Council on Alcohol and Drug Abuse for Greater New Orleans

(504) 362-4272

3520 General DeGaulle Dr., Ste. 5010, New Orleans

M-F: 8-4:30

Confidential, call-in referrals for drug and alcohol abuse, DWI. Drug education classes and assessments; call 1-800-749-7444 for appointment.

Free, assessment service-\$75-125 for report, on sliding scale; free for those who qualify for state funding, income under \$21,000 per year; Appt Only for assessment service
Spanish spoken? Y, Se habla espanol

Gamblers Anonymous

(504) 391-2440

233 Bellemeade Blvd. (W Jeff Behavioral Medicine Center), Gretna

M, Tu, F, 7 PM

Group classes to deal with and end addiction to gambling.

Free; Call ahead

Spanish spoken? N

Gateway Recovery System

(504)368-9935

4103 LaCouture, Harvey

Residential program; Provides treatment for male veterans (6 month program) or civilian males (100 day program) with substance abuse issues.

Free for indigent patients;

Spanish spoken? N

God's Kingdom Builders (Timothy House/ Mary Magdalene House)

504-821-1151, fax 504-821-9238

2231 Ursulines Ave. (office), New Orleans, 70119

Faith-based, 15 month recovery & housing program for adults. Also GED prep and job training.

Free; Call for info

Spanish spoken? Y, Se habla espanol

Grace House

(504)899-2423, ext. 16

1401 Delachaise St., New Orleans

M-F 8-4:30 office hours

1year substance abuse treatment program. Females only. Substance abuse treatment, mental health referrals. Call for interview. Residential program. Need to make appt with Intake Coordinator T-W-F 1-5 PM.

Free if qualified; Call for info

Spanish spoken? N

Jesus Miracle Power

(504)931-5179

8309 Apple St., New Orleans

24 hours

One year faith-based, residential substance abuse and mental health treatment program. No smoking on site, No facilities for disabled people. People on psychotropic drugs or pain killers not accepted.

Free; Call for interview

Spanish spoken? N

Living Witness Church of God in Christ, Inc. - Nehemiah Restoration Program

(504)524-2959

1528 Oretha Castle Haley Blvd., New Orleans

Faith-based, 6 month, boot-camp style substance abuse treatment program with transitional housing component.

Free or sliding scale, based on income; Call for info

Spanish spoken? N

The Louisiana Tobacco Quitline

1-800-QUIT NOW; www.tobaccofreeliving.org

24 hour call line that provides smoking cessation counseling and referrals to other services in LA.

Free;

Spanish spoken? Y, Se habla espanol

Narcotics Anonymous

(504) 899-6262 (helpline), (504) 883-8228 (Freedom helpline), (504) 889-8840 (Unity helpline), 504-391-2440 (W. Jeff), 877-554-8308 (Northshore); www.neworleansareaofna.org

P.O. Box 13801 (meeting locations all over NOLA), New Orleans

Group classes to deal with and end addiction to narcotics held 7 days a week. Call helplines or check website for current schedule of meetings held through out GNO area.

Free;

Spanish spoken? N

NO/AIDS Task Force Outpatient Substance Abuse Treatment

504-821-2601, www.noaidstaskforce.org

2601 Tulane Ave, New Orleans

Office hours M-F, 8:30-5; HIV testing W 5-7, F 1-3

Outpatient substance abuse treatment program for HIV+ people, M-Th 10-2 and M & W 2-3. See listing under HIV/AIDS & STIs for other services.

Free; Walk-in or referral

Spanish spoken? Y, Se habla espanol

New Orleans Narcotic Treatment Center

(504) 347-1120

7606 W Bank Expressway, Marrero

M-F, 5 AM -noon; Sat, 5-10 AM

Mental health services for prescription drugs, pain killer and heroin addiction.

\$80 co-pay weekly; Appt Only

Spanish spoken? N

Odyssey House

(504) 821-9211; www.ohlinc.org

1125 N Tonti St. @ Gov. Nichols St., New Orleans, 70119

M-F: 9-5

Long-term (up to 6 months) substance abuse residential program for adult males and females (with children OK). Includes job skill training, health care and aftercare. Day care available. Adolescent outpatient program, inpatient to begin Dec. '09. Transitional housing program for HIV+ people.

Free; Call to set up an assessment.

Spanish spoken? N

Responsibility House

Social Detox Program 504-371-0206, Residential Treatment Program 504-324-6265,

www.responsibilityhouse.org

5001 Westbank Expwy Suite B, Marrero

24 hours, call between 8-12 PM for status of application

Social Detoxification Program: 7-10 day social detox program-no medical staff on hand, no medication administered for withdrawal symptoms, 2 meals a day, education about addiction, introductions to 12 step programs (AA, NA, CA, etc.), counselors available., need TB test or chest x-ray to get in.

Referrals to longer term programs. Residential Treatment Program: 28 day men's recovery program for substance abuse, co-recurring disorders or dual diagnosis.

Client fee of \$100; cash or money order for Social Detox; Residential Treatment Program is free for those who qualify for food stamps, \$200 otherwise.; Call for info

Spanish spoken? N

RHD Family House

(504) 367-7600

112 Holmes Blvd, Terrytown

Residential treatment program for women with substance abuse & children under the age of 12.

Fee 30% of income; Call for assessment

Spanish spoken? N

Smoking Cessation with the Cancer Association of Greater New Orleans

504-733-5539, www.cagno.org

824 Elmwood Park Blvd, Suite 240, New Orleans

M-F 9-4

Provides 8 week smoking cessation classes at various locations in the Greater New Orleans area.

Free; Call for schedules

Spanish spoken? N

Anti-Violence Resources

Crescent House Healing & Empowerment Center

Crisis Line 504-866-9554, www.ccano.org

Call 24 hours a day

Safe space. Services for women survivors of domestic abuse and their children, including counseling & legal assistance. Also provides empowerment counseling, comprehensive case management services, and intervention services for children including music, art and play therapy to break the cycle of abuse. Sexual assault crisis counseling program serves women, men, children and caregivers, and includes individual and group counseling, medical advocacy, referrals, outreach and education. Not a shelter, but can provide emergency room in case of serious violence/imminent danger.

Free; Call for info *Spanish spoken? Y, ask for Rosio or Sister Leah, Se habla espanol*

INCITE! Women of Color Against Violence New Orleans

504-524-8255 (also # for New Orleans Women's Health & Justice Initiative)

www.incite-national.org

PO Box 70151, New Orleans, 70151

M-F, 9-5

Community-based volunteer collective of radical women of color feminists, survivors, mothers, organizers, workers and activists organizing to end violence in the lives and on the bodies of women and girls of color in the New Orleans area. Currently working to establish The New Orleans Women of Color Resource Organizing Center, which will serve as a resource and organizing hub for INCITE's work. Ask for Shana or leave a message for info.

Spanish spoken? Y, Se habla espanol

Louisiana Foundation Against Sexual Assault

985-345-5995, Toll Free 888-995-7273, Fax 985-345-5592; www.lafasa.org

1250 SW Railroad Ave, Ste. 170, Hammond, LA 70403

Information about sexual assault crisis centers in LA, as well as other agencies concerned with sexual violence, including maps of services by area.

Free; Call for more info

Spanish spoken? Y, Se habla espanol

Metropolitan Center for Women and Children

504 837 5400, statewide rape crisis 1-888-995-7273, LA state wide hotline 1-888-411-1333 (call goes directly to them), www.metrobatteredwomen.com

Location confidential,

Call 24 hours a day

Emergency shelter for women and children who are survivors of domestic violence, provides legal advocacy, medical advocacy, services for victims of sexual assault, residential and nonresidential counseling for domestic violence, human trafficking or sexual assault.

Free; Call for more info

Spanish spoken? Y, Se habla espanol

New Orleans Family Justice Center

504-592-4005, 24 Hour Crisis Line 504-866-9554

830 Julia St., New Orleans, 70113

Provides centralized services for survivors of domestic violence: Onsite childcare services. Assistance for survivors in navigating the court system through the incorporation of court advocacy services. Data collection and information sharing system to improve survivor safety and batterer accountability including safety precautions to protect data and insure client confidentiality; protocols, policies and procedures for FJC partners on domestic violence and best practices training.

Free; Call for more info

Spanish spoken? N

Project Save (CCANO)

(504)310-6872, www.ccano.org

1000 Howard Ave Suite 200, New Orleans, 70113

Emergency legal representation to survivors of domestic violence in Orleans Parish. Staff attorneys help with legal orders to keep survivors safe and to protect their legal rights. Services may include temporary restraining and protection orders, temporary child support, custody, and use of property.

Free;

Spanish spoken? Y, through Hispanic Apostolate

Tulane Law School Domestic Violence Clinic

(504)865-5153

6329 Freret St. Ste 130, New Orleans

M-F 8:30-5

Provides civil legal services to survivors of domestic violence in the New Orleans Area.

Free;

Spanish spoken? N

Shelters & Housing

Baptist Friendship House

(504) 949-4469, www.bfh.lifewaylink.com

813 Elysian Fields Ave., New Orleans, 70117

Transitional housing program for women with children. Call to check for space. GED classes, literacy classes, computer classes by appt. T & Th.

Free

Spanish spoken? N

Baronne Street Transitional Housing (CCANO-Orleans Parish CARE Center)

(504)269-9311, www.ccano.org/homeless.htm

2407 Baronne St., New Orleans

Transitional housing program (up to a year and half - two years) for working homeless families. Many services and meals provided. Case management for residents.

Fee is 20% of income.

Spanish spoken? N

Boystown, LA

(504)949-9248, www.boystown.org

700 Frenchmen St., New Orleans, 70116

Long term residential treatment for youth with emotional/behavioral problems. Teaches social, academic, and self-help skills. For boys and girls, ages 12-17. Must be referred from courts or parent/guardian.

Spanish spoken? Y, Se habla espanol

Christopher Inn

(504) 949-0312

2110 Royal Street, New Orleans, 70116

M-F 8:30-5

Subsidized, independent housing for persons 62 or older. Strictly housing, no nursing care provided.

1-2 yr. wait list as of 11/1/09.

Cost is 30% of income.

Spanish spoken? Y, Se habla espanol

Covenant House

504-584-1111, www.covenanthouseno.org

611 N. Rampart St., New Orleans, 70112

Open 24 Hours

Shelter for homeless youth 16-21. Education, case management, drop-in medical clinic, job readiness program, gardening and restaurant work programs, daycare/nursery, food and clothing in structured environment, GED programs, Rites of Passage program. Rent required on sliding scale. Services on an individual basis but will take families if necessary. No facilities for couples.

Free, sliding scale, Medicaid, Insurance.

Spanish spoken? N

Family Transitional Housing Program at Hope House

(504)522-4235, 525-2561, www.hopehouseneworleans.org

916 Saint Andrew St., New Orleans (Irish Channel)

M:9-1; T-F9-4:30

Apartments, utilities, case management, supportive services to families for up to 9 months.

Free

Spanish spoken? N

The Greater New Orleans Fair Housing Action Center (GNOFHAC)

(504) 596-2100, <http://www.gnofairhousing.org>

228 St. Charles Ave., Ste 1035, New Orleans

M-F 9-5

Investigations of discrimination complaints, legal support to survivors of discrimination based on race, color, religion, sex, national origin, familial status and disability in rental, sales, mortgage lending and homeowner's insurance transactions. Post-purchase housing counseling to homeowners who are behind on their mortgage payments, facing foreclosure, struggling with predatory loans, and dealing with Road Home appeals and insurance claims. Fair housing education to service providers and first-time homebuyers.

Free

Spanish spoken? Y, Se habla espanol

Hagar's House for Women

(504) 210-5064

M-F 8-6 office hours

Long term transitional housing and 24 hour emergency shelter for single women (Transgender inclusive) who are 18 or older, and women with children (male children must be 8 or younger), not using drugs, and not suffering from any serious mental illnesses. Programs include art & yoga, capacity building partnership empowerment model. Call between 9AM-4PM to set up an intake appointment.

Free

Spanish spoken? N

Housing Authority of New Orleans (HANO)

(504)670-3333 info hotline, www.hano.org

501 N Galvez St., New Orleans

M-F 8:30-5

Administers Sect 8 housing choice voucher program (3630 MacArthur Blvd., 504-708-2800) and the FEMA HUD vouchers- DHP programs; Section 8 Program currently on hold, call for info: lottery in January for vouchers.

Free

Spanish spoken? N

Housing Program at Way Maker Ministries

(504)-328-8794

804 1st Ave, Harvey

Shelter for homeless women and children.

Free

Spanish spoken? N

HUD Housing

800 225-5342 single family applicants (National Resource Center 8-8), 504-671-3791 multi-family applicants (8-4:30), www.hud.gov

500 Poydras Street, 9th Floor, New Orleans, 70130

M-F 8-4:30

Assistance and advice on home buying or renting, section 8/public housing, community development, fair housing, protecting lender against foreclosure. Call for eligibility info.

Free

Spanish spoken? Y, Se habla espanol

Jefferson Parish CARE Center (CCANO)

504-347-0772, www.ccano.org/homeless.htm

1108 Baratavia Blvd., Marrero

24 hours; office hours 8-5

Emergency shelter to families and female individuals; unaccompanied women can stay for up to 15 days & families can stay for up to 30 days.

Free

Spanish spoken? N

Last Hope/the Abstract Bookstore

(504) 522-2665; (504) 524-6805

1302 Magazine St., New Orleans

Open every day; evenings around 6 best to drop in

Transitional housing for chronically homeless men with dual diagnosed mental illness or substance abuse issues.

\$540 month for apartment or sliding scale

Spanish spoken? Y, Se habla espanol

Liberty House

504-412-3914

2020 S. Liberty St., New Orleans

Transitional housing program for homeless women ages 15-27 who are pregnant and/or have children.

Referrals contact Demetra Phoenix at 504-899-4589 x104.

Fee is 30% of income

Spanish spoken? N

Lindy's Place

5042690184, www.lindysplace.org

2407 Baronne St., New Orleans

M-F, 8-5 office hours; staffed 24 hours

Transitional shelter for single, unaccompanied homeless women age 21 or older in need of a structured environment; meals included, daily chores. Referrals for mental health and physical medical care . 1 year maximum stay.

Pay \$5 per day at beginning of month; Must be willing to save 70% of income

Spanish spoken? N

New Orleans Mission

(504)523-2116, www.neworleansmission.org

1130 Oretha Castle Haley Blvd., New Orleans

M-F 9-6

Transitional housing for men (shelter only in evening 10PM-7AM) who have gone through medical detox and women (do not accept women with drug, alcohol or mental issues), both can stay for up to 4 months while trying to get home, rehab program for men. New family housing program available: Children must be between ages 5-10, attending school, 3 child maximum, parents must be onsite & employed full time. Learning center inside of Mission.

Free

Spanish spoken? N

New Orleans Women's Shelter

(504) 442-1683, www.NOLAwomenshelter.org

PO Box 3520, New Orleans, LA 70117

Transitional housing for homeless single women 22 & older, and women with children (boys under 12, girls of any age); programs for residents include case management, parenting classes, employment program. Working toward Transgender-inclusive policy, call to check status.

Free

Spanish spoken? N

New Orleans Womanspace

504-895-6600, www.rhd.org

3801 Pitt St., New Orleans

Intake M-F 9-4

Residential treatment for single, unaccompanied women 18 and older who are chronically homeless with mental illness or substance-abuse issues, no emergency housing, more permanent housing- no limit on length of stay. Veterans accepted.

Sliding scale: 30% of income, free for those with no income.

Spanish spoken? N

Ozanam Inn

504-523-1184, www.ozanaminn.org

843 Camp St., New Orleans

Intake 8-4, bed requests end at 4PM

Emergency shelter for males. Priority for long term stays for those in rehab program . Short term stays:

Arrive between 8 & 4 to fill out intake form, check-in starts at 4:45. Must leave in morning by 5:30

AM. 10 day limit, no guaranteed beds after 10 nights. 3 meals served daily.

Free

Spanish spoken? Y, sometimes

Responsibility Supportive Housing

504-366-6217

401 Whitney Ave., Suite 205, Gretna

Case management, Supportive housing for chronically homeless because of mental illness, substance abuse, or HIV+ (been on streets or in shelter for a year or 4 times in 3 years), lease in their name, they pay rent but client responsible for all other costs.

30% of income

Spanish spoken? N

Salvation Army

504-899-4569

4500 S. Claiborne Ave, New Orleans

Intake 4:30-6 PM & 8-9 PM daily; morning departure by 6:30 AM

Emergency shelter for men, women & children. First 7 nights free, \$8 thereafter, or voucher.

Emergency shelter & case management for women with children for up to 3 months.

Free for first 7 nights

Spanish spoken? Y, Se habla espanol

7th Ward Neighborhood Center/Neighborhood Housing Services

504-373-5117

1941 Pauger (around the side on Urquhardt), New Orleans, 70116

Referral services to Neighborhood Housing Services' first time home buyer & financial literacy programs. Hosts events for women & youth at the center. Contact director Stephanie McKee:

stephaniemckee@nhsnola.org

Free

Spanish spoken? N

Traveler's Aid Society of Greater New Orleans (in Covenant House)

(504) 584-1111 (Covenant House line, open at 8AM), 504-584-1107

611 N Rampart St, New Orleans

M,T,W,F 7:30-3:30; Th 8:30-3:30

Assists homeless or displaced individuals in crisis.

Spanish spoken? N, access to telephone interpreting service

Unity of Greater New Orleans

504-899-4589, hotline 1-888-821-4542, www.unitygno.org

2407 Baronne St., New Orleans

M-F 8-4, outreach Sat 8-4, Sun 10-5

Assists in finding housing for the homeless, refers people to housing assistance programs.

Free

Spanish spoken? N

Voyage House (CCANO)

504-269-3969, 504-347-5581, www.ccano.org

2407 Baronne St., 3rd Floor, New Orleans

Permanent housing for homeless women 39+ with substance abuse and/or mental health issues. Includes counseling, case management.

Sliding scale: Free if there is no income; Otherwise, 30% of income. If SSI, 30% of back pay since moving in must be paid.

Spanish spoken? Y, Se habla espanol

Special Needs

ACE (Alzheimer's Care and Enrichment Program) at the Jewish Community Center

(504)897-0143, www.nojcc.org/specialinterests/ace.php

5342 St. Charles Ave., New Orleans

M,W, F 10-2

Exercise, meal preparation, and interaction with nursery school children for persons with Alzheimer's Disease. Support groups for family members.

\$20 per day; Call & leave message for Alison Freeman

Spanish spoken? N

ARC of Greater New Orleans

504-837-5140, www.arcgno.org

925 LaBarre Rd., Metairie

M-F, 8-4

Services for people with intellectual disabilities; provides employment for mentally handicapped citizens & provides daycare facility for children and adults at four New Orleans area locations.

Private pay or state waiver program;

Spanish spoken? Y, Se habla espanol

Cancer Association of Greater New Orleans

(504)733-5539 or (800) 624-2039; www.cagno.org

824 Elmwood Park Blvd., Suite 240, Harahan

M-F 9-4

Helps cancer patients pay for prescriptions; Provides education.

Free; Call for appointment or walk-in to pick application for assistance, which must be signed by a doctor.

Spanish spoken? N

Cancer Care

800-813-4673, 1-800-813-HOPE; www.cancercare.org

M-Th 9-7 EST, F 9-5 EST

National nonprofit organization that provides free, professional support services for anyone affected by cancer. Provides average grant of \$125 to aid transportation, homecare, and childcare for low income patients in cancer treatment. All interviews and applications are done through phone & mail. No ID, social security # or proof of income required.

Spanish spoken? N

Early Childhood Support Services (ECSS)

(504)568-2111; www.ecssla.org

2222 Simon Bolivar Ave., 2nd Fl. (in Central City Clinic building), New Orleans

M-F, 8:30-4

Community-based infant mental health intervention program that identifies and provides support services to young children age 0-5 and their families who are at risk of developing cognitive, behavioral and relationship problems. Participation in Medicaid, Food Stamps, SS, or low income status required. Average wait for call-back is 24hrs.

Easter Seal Foundation

504-523-7325, 1-800-695-7325; www.easterseals.com

1010 Common St., Suite 2000, New Orleans

M-F 9-4

Medical supplies for low-income people, based on supply availability. Requires forms to be filled out by healthcare provider.

Free; Call for appt. and to review application over the phone.

Spanish spoken? N

Epilepsy Foundation of Louisiana

1-800-960-0587; www.epilepsylouisiana.org

3701 Canal St. Suite H, New Orleans

Services for people with epilepsy and seizure disorder including support groups, counseling for the newly diagnosed, community education, Epilepsy Clinic at Lord & Taylor, assistance with medical support, information and referrals, medication assistance for indigent persons and a Hope mentoring program.

Free;

Spanish spoken? N

Equipment Distribution to Deaf Persons/Deaf Action Center

504-756-2999

1000 Howard Ave, New Orleans

Sign language interpreters, distribution of state equipment, TTY machines, loud ringers, special phones available. Requires LA state ID, social security card and doctor's note or audiogram.

Call for appointment

Spanish spoken? N

Families Helping Families

Orleans 504- 943-0343, Jefferson 504-888-9111, www.fhfla.org/fhfcenters.php

4118 Franklin Ave, New Orleans, 70112

M-F 9-4

Education resources for children with disabilities, provides workshops for families with disabilities & assistance, education and support to young (up to age 26) mothers with newborns.

Free;

Spanish spoken? N in New Orleans office, Y in Jefferson office

Goodwill of Southeast Louisiana

(504) 456.2622; www.goodwillno.org

3400 Tulane Ave, Ste 1000, New Orleans

Career Development services for people with disabilities, skills training, GED prep, job placement and job retention, supported employment and Ticket to Work. 8-12 week culinary arts program for people who are homeless or have a disability. New youth mentoring program.

Free;

Spanish spoken? N

Jefferson Council on Aging/Louisiana Answers Aging & Disability Information Station

(504)888-5880, (800)635-1437, <http://jcoa.net>

6640 Riverside Dr., Ste 140, Metairie

M-F 8:30-4:30

Assistance for Jefferson Parish residents ages 60+ or disabled, including utility assistance, job training/placement, meal delivery, referrals for equipment and homemaker services. Social Security number required. Application process done over the phone.

Free; Fee for meals; Call for appt.

Spanish spoken? Y, Se habla espanol

LATAN (Louisiana Assistive Technology Access Network)

225.925.9500, 800.270.6185, 225.925.9560 Fax; www.latan.org

3042 Old Forge Drive, Baton Rouge

M-F 8-5

Helps LA residents access devices, technology and aids that allow a person to be more independent, through reduced-interest, fixed-rate, extended-term loan program.

Spanish spoken? N

Lighthouse for the Blind

504.899.4501 Toll-Free: 888.792.0163, www.lhb.org

123 State Street, New Orleans

M-F 8:00-4:30

Serves people in the region who are blind or visually impaired by providing job training, competitive employment, and services.

Most services are free; Walk-in or by appt

Spanish spoken? N

Louisiana Answers Aging & Disability Resource Center

504-827-7843, 888-922-8522, www.louisianaanswers.com

2475 Canal St., Ste. 3400, New Orleans

M-F 8-4

Prescription assistance for people aged 21+. One day filings for some prescriptions and emergency equipment (wheelchairs, etc.). Referrals to utility & rental assistance. Help applying for and managing Medicare & Medicaid. Must have basic contact info available.

Free; Walk-In

Spanish spoken? N

LA Office of Disability Determinations

(504) 838-5000, fax 1-866-444-2216

PO Box 5916, Metairie, 70009

M-F 8-4:30

Processes SSI/Disability Claims. It takes approx. 120days to process a claim and an average of 3 attempts to receive benefits. Go to local SS office for assistance with signing up - call for locations.

Free;

Spanish spoken? N

Medicare

8006334227. www.medicare.gov

Health Insurance program for citizens of 65+ years or those receiving SSI or disability benefits for 2+ years. Individuals with Lou Gehrig's disease (ALS) or end-stage renal disease also qualify. Enrollment through Social Security Office 800-772-1213, which also has a "Low SS Program" that qualifies individuals who need extra help paying for medicine.

Free;

Spanish spoken? Y, Se habla espanol

New Directions Adult Day Health Care Center

504-943-9418

123 N Dorgenois St., New Orleans, 70119

M-F 7-4:30

For mentally impaired who need daytime care. Includes care and supervision; health screenings and preventative care; group, individual and social activities; nutritious meals and snacks; information and referrals; medical and social evaluation; recreation and exercise; personal care training; education; counseling and reality orientation; community based transportation.

\$45/day; Call for info

Spanish spoken? N

Stroke Support Group at East Jefferson General Hospital

(504) 454-4901

4200 Houma Blvd., Metairie

Last Wednesday of each month, 6:30 PM

Monthly support group for stroke survivors and/or their loved ones.

Free; Call & leave a message for schedule

Spanish spoken? N

Support Groups at West Jefferson Behavioral Medical Center

(504) 391-2440

236 Bellemeade Blvd. (W Jeff Behavioral Medicine Center), Gretna

Call for general information, times and locations: Alcoholics Anonymous, and Al-Anon; Toughlove; Overeaters Anonymous; Gamblers Anonymous; Gam-Anon; Women's Support Group; Alzheimer's Caregivers Support Group. AICD Support Group for AICD recipients and their loved ones to help them better understand specific concerns which are unique to having an AICD. If you or a loved one has an AICD, you can receive further information on the support group activities by contacting Jackie Owen at 349-3840.

Free;

Spanish spoken? N

Touro Diabetes Management Center

(504) 897-8813

3600 Prytania, Ste. 18, New Orleans

M-F 8:30-4:30

Outpatient diabetes education and training w/ MD order. Physician's order needs to be completed, signed and faxed to 504-894-8586.

Medicare, Medicaid, private insurance, sliding scale for uninsured (60% off); Appt. only, or call for schedule

Spanish spoken? Y, language line

Employment

Café Reconcile Youth Workforce Development Program

(504) 568-1157, Fax: (504) 568-9599, www.cafereconcile.com

1631 Oretha Castle Haley Blvd., New Orleans

Program for youth ages 16-22, includes assessment, life skills training, literacy & numeracy skills, onsite work training, case management and post-training placement, in the areas of culinary & construction work.

Free; Call for info

Spanish spoken? N

Jefferson Parish LA Works Business & Career Solution Center/Jefferson Workforce Connection

(504) 227-1283

1900 Lafayette St., Gretna

M,T,W,F 8:30-4:30; Th 8:30-2:30

Job training, computer access for job search and resume creation, unemployment registration and connections with vocational schools. Some classes through Delgado. Louisiana ID required.

Free; Walk-in

Spanish spoken? Y, Se habla espanol

New Orleans Job Corps

(504) 484-3501, 484-3520, (800) 733-JOBS

8825 Airline Dr., New Orleans

Academic, vocational, social skills training program for low-income young people ages 16-24.

Free;

Spanish spoken? N

Liberty's Kitchen

504-822-4011, www.libertyskitchen.org

P.O. Box 19293, New Orleans

On the job training program for youth ages 16-20, includes case management, education & job placement services.

Call for info

Spanish spoken? N

Limitless Vistas, Inc.

(504) 529-4301 office; (504) 529-4303 fax

1215 Prytania St., Ste 370, New Orleans

M-F 8-4:30

Environmental Technician training program for young people ages 17-24; GED help, paid job training (living stipend). Apply at office, bring SS card, birth certificate & state ID.

Walk-in

Spanish spoken? N

Unemployment Insurance

866-783-5567

www.laworks.net,

Info about and help applying for unemployment insurance benefits. Need to be (1) out of work due to no fault of your own (2) able to work (3) available to work (4) actively seeking work. Amount awarded depends on previous wages earned. Takes at least 3wks to receive benefits. Information about job service, employer tax info, labor and employment law also available.

Free;

Spanish spoken? N

Community Support & Education

ACORN

1-800-239-7379, Fax 504-617-6215, www.neworleans.acorn.org
627 Tupelo, New Orleans, 70117
M-F 9-9, Sat 10-2

Membership-based neighborhood organization designed to help low to mid income families in New Orleans. Services include community organizing, housing assistance, financial literacy, tax services.
Free; *Spanish spoken? N*

Agenda for Children

504-586-8509, 800-486-1712, 877-543-7411 (Spanish), www.agendaforchildren.org
1720 St. Charles Ave., New Orleans, 70130
M-F 9-5

Child care resource & referral program helps families find and choose quality care. Also programs and counselors to assist parents with child care referrals for their specific needs and training workshops for child care providers.

Free; Call for appt. or Walk-in

Spanish spoken? Y, Se habla espanol, ask for Maria at 877-543-7411, or leave a message

Algiers Senior Center

(504) 393-0709

6400 General Meyer Ave., Algiers

Public space for seniors to gather and socialize, offering exercise programs, arts & crafts classes and field trips.

Free; Call for schedule

Spanish spoken? N

American Cancer Society

(504) 469-0021

2605 River Rd, New Orleans

M-F, 8-5

Support groups throughout New Orleans area; Call for times and locations.

Free;

Spanish spoken? Sometimes, call to inquire about specific groups

BlackStar Educational Cooperative

(504) 710-7398, Baakirt72@yahoo.com; BlackStarAcademy.wordpress.com

3400 River Oaks Dr., New Orleans (Algiers)

Days & Hours vary; contact Baakir for details

Tutoring and cultural education programs for middle & high school students emphasizing youth empowerment and African American culture.

Free; Call or email

Spanish spoken? N

Broad Street Mission

504-822-1342

138 N. Broad St., New Orleans, 70119

M-Sat

Mon. Basketball 5 PM; Sat learning center 1-3 (for ages 4-12, math/English/reading); Shelter for women who have recently gotten out of prison.

Free; Walk in

Spanish spoken? Y, Se habla espanol, ask for Shirley

Craige Cultural Center

504-366-1997, 434-760-3786

1800 Newton St. (Newton & Hendee), New Orleans (Algiers)

Hours vary

GED tutoring program, computer lab, regular spoken word evenings, African American cultural events; space available for event rental.

Free; Call or Walk-in

Spanish spoken? N

Drop-In Center

504-948-6701, Clinic: 504-584-1112, www.tulane.edu/~dropin/

1428 N. Rampart, New Orleans, 70116

M-F, hours change seasonally, most days 9:30-5; Call or drop in for current schedule.

Serving homeless and at-risk youth ages 13-23. Harm reduction philosophy. Day center with food & clothing closets, daily counseling & mental health services, case management, mail, laundry, internet access, sports groups, crisis management. Therapy groups and individual counseling available (social worker on site). Elizabeth Jones, Director; Frank Lockett, Outreach Coordinator.

Free; Walk-in

Spanish spoken? N

Educational Program at Hispanic Apostolate and Catholic Charities

(504) 457-3462 ext. 221

4309 Williams Blvd., Kenner

ESL and citizenship classes throughout greater New Orleans area. GNO 722-5692; Tulane 862-3420; Slidell/Mandeville 355-7007

Call for schedule

Spanish spoken? Y, Se habla espanol

Excite All-Stars After School Program

504-717-0085, www.bbcneworleans.org

10555 Lake Forest Blvd., Ste.9J (in Deer Park Office Condominiums), New Orleans (East)

M-F 9-5

Monthly day camp - call for dates. Day camp during summer, 7 AM-6 PM, \$75 per week.

Call or visit website to register

Spanish spoken? N

Faith Health Alliance

504-486-8585, www.nofha.org

3401 Canal St. (Grace United Methodist Church), Ste. 200NE, New Orleans, 70119

Office hours M-F 9-5; Health Center hours W 2-6, F 8-12, Sat 10-2

Faith-based low cost healthcare program for employed, uninsured people between the ages of 18-64.

One hour orientation session is part of application process.

Call or visit website for details

Spanish spoken? N

GNO Community Data Center

www.gnocdc.org

Online system wide maps of New Orleans schools, child care centers, afterschool programs, regional hospitals and community clinics; geared toward non-profit organizations but available to anyone with internet access.

Spanish spoken? N

GNO Community Healthcare Centers

504-872-0750, www.gnocommunity.org

Database of detailed info on quality, affordable healthcare centers in Orleans, Jefferson, St. Bernard & Plaquemines parishes, searchable by zip code, parish and service type.

Spanish spoken? N

Harahan Senior Center

(504) 737-3810

100 Elodie St, Harahan

M-F 8:30-3:30

Activity Center & Meals, including exercise program and games for self-sufficient seniors; Center for citizens 60 yrs and older for River Ridge/Harahan residents.

Free;

Spanish spoken? N

Harmony House Senior Center

504-343-1052, 504-267-3333, Fax 504-267-3340

2201 Barracks St, New Orleans, 70119

M-F 9-2

Program for seniors (aged 60+). One hot meal served. Activities include field trips, arts and crafts, birthday parties – call Pat for more details 504-343-1052. For a ride, you must live between Canal, Moss, Franklin, and Decatur streets. Call John at 504-756-5973 between 8 and 8:30 to be picked up.

Call or walk in

Spanish spoken? N

Head Start New Orleans

Jeff Parish 5047366850, Orleans Parish 504-529-2557

List of Head Start locations is available online at: <http://eclkc.ohs.acf.hhs.gov/hslc/>

HeadStartOffices#center-list,

Preschool program for children age 3-5 who come from low-income or disadvantaged homes and need enrichment, life-skills and school readiness training to prepare them for entry into kindergarten.

Children with disabilities included. Referral by self/family or social service agency, application.

Free if qualified; Call for info

Spanish spoken? Y, Se habla espanol

Hispanic Business Resources and Technology Center

504-324-6522, Fax: 504-324-8926; <http://www.hccl.biz/HispanicBusinessCenter.aspx>

Louisiana Technical College 5200 Blair Drive, Building 1, Room 22, Metairie

Assistance for Spanish speakers with workforce development program, ESL, job search.

Spanish spoken? Y, Se habla espanol

Hispanic Family Health Helpline

1-866-SU-FAMILIA (783-2645), sufamilia@hispanichealth.org, www.hispanichealth.org

Health info in Spanish and English, assistance in finding low cost Spanish speaking services.

Spanish spoken? Y, Se habla espanol

Iberville Resident's Council

504-914-7393

1425 Iberville St., New Orleans, 70112

Non-profit organization created to support residents of Iberville. Services include after-school tutoring, senior outreach, karate classes, summer camp. For information, call Kim Piper at above number.

Spanish spoken? N

Immigration & Refugee Services at Hispanic Apostolate Community Services/Archdiocese of New Orleans

(504) 310-6909, 504-464-5478; www.ccano.org/immigration.htm

4309 Williams Blvd., Kenner

Serves mainly low-income persons through consultation, assistance in filling out forms for citizenship, visa extension, green card renewals, work authorization, and application for family visas. They also

translate legal documents like birth and marriage certificate, divorce and school documents. Includes worker's rights initiative and Latino Health Access Network.

Call for appt.

Spanish spoken? Y, Se habla espanol

Kingsley House

(504) 523-6221

1600 Constance St., New Orleans

M-F 8-5

Daycare for children (11 months to 18 years old) and the elderly, Counseling (first 3 sessions free, fees charged after), Afterschool program, Summer camps, Medicaid/food stamp enrollment. **Additional location in NO East:** 5640 Read Blvd, 6th Fl., Ste 610, 240-2264.

Free; Walk-in or call

Spanish spoken? Y, Se habla espanol

Latino Resource Guide

www.lahap.org

Comprehensive, online resource guide for Spanish speakers in the greater New Orleans area.

Free;

Spanish spoken? Y, Se habla espanol

LGBT Community Center of New Orleans

(504) 945-1103 Fax: (504)945-1102, www.lgbtccno.org

2114 Decatur St., New Orleans, 70116

Information, advocacy, resources, referrals & support for lesbian, gay, bisexual and transgendered people in New Orleans. Regular support groups and events.

Free; Call or visit website for schedule

Spanish spoken? N

Louisiana Rebuilds

www.louisianarebuilds.info

Website with comprehensive resource listings on rebuilding lives in post-Katrina LA (childcare, jobs, healthcare, etc.) including calendar of events.

Free;

Spanish spoken? N

LA SPCA

5043685191, www.la-sPCA.org

1700 Mardi Gras Blvd, New Orleans (Algiers)

M-F, 10-5

Society for the Prevention of Cruelty to Animals, help with finding lost pets, pet care, pet adoption, low cost vet services.

Spanish spoken? N

Mary Amelia Douglas-Whited Community Women's Health Education Center

504-988-6269, www.womenshealth.tulane.edu

143 S. Liberty St. TW-19, New Orleans, 70112

M-F 8-5

Health education seminars for community members and groups in a range of topics and Community Women's Health Advocate training for health promotion and social support.

Free; Call to inquire about services and programs

Spanish spoken? Y, limited interpreting available

Mary Queen of Vietnam Community Center

504-255-9170

4626 Alcee Fortier Blvd (with Tulane Community Health Center), New Orleans (East)

M-W 8:30-4:30, Th 8:30-6, F 8:30-4:30

Supports small business owners with education, better business tools, workshops.

Free;

Spanish spoken? N, Vietnamese spoken

Mercy Endeavors Senior Center

(504) 568-0607, Fax: (504) 568-0699

1017 St. Andrew, New Orleans

Socialization, recreation, health programs, spiritual programs, retreats, crafts, computer classes and various other activities to approximately 90 seniors. The program stresses independence and strives to keep older adults active and out of nursing homes. The on-site parish nurse makes referrals, translates medications and medical instructions, as well as encourages weight loss and healthy diets.

\$30 donation per year requested; Call for schedule

Spanish spoken? Y, sometimes

New Orleans Council On Aging

504-821-4121 ext. 120 for questions about services; www.nocoa.org

2475 Canal St., Ste 400, New Orleans, 70119

M-F 8-4

Non-profit corporation responsible for seeing that a comprehensive and coordinated assortment of social, recreational, educational, employment and nutritional services are made available for all persons aged 60 and over in the City of N.O. Programs include direct information, advocacy and referrals, low-cost comprehensive dental services, legal services, mental health support services, caregiver support groups, Meals on Wheels, personal care assistance, light home maintenance assistance, utility assistance, minor home repairs, retired & senior volunteer programs, senior companion program & more.

Free; Call for info

Spanish spoken? N

NOLA Free Health Care Guide

www.nolafreehealthcare.com

Searchable database of free healthcare resources in New Orleans, emphasizing access for homeless people.

Free;

Spanish spoken? Y, Se habla espanol, Portuguese spoken.

New Orleans Parents Organizing Network

(504) 684-4512, www.nolaparentsguide.org

2115 Carondelet St., New Orleans, 70130

M-F 8-4:30

Publishes NO Parents Guide to Public Schools, comprehensive & frequently updated information to assist parents in researching New Orleans area public schools.

Free;

Spanish spoken? N

NOPLAY (New Orleans Providing Literacy to All Youth)

(504) 522.1316, (504)638-1950, www.youthempowermentproject.org/noplay.htm

1604 Oretha Castle Haley Blvd. (classes held at Tulane Tower Learning Center), New Orleans

M-Th 10-7, F 10-2

GED and basic literacy instruction to out-of-school youth and young adults between the ages of 16-24 from the Greater New Orleans region.

Free;

Spanish spoken? N

New Orleans Public Library

(504) 596-2570, www.nutrias.org

219 Loyola Ave., New Orleans, 70112 (Main Branch)

Public library system of New Orleans. Access to all kinds of media (books, movies, etc.), computer use, classes and tutoring programs at 12 locations around GNO. Call or see website for full listing of locations, hours & programs.

Free;

Spanish spoken? N

New Orleans Women's Health & Justice Initiative

504-524-8255 (also # for INCITE!), whji_info@yahoo.com

M-F 9-5

A multi-dimensional community-based organizing project centered on improving women of color access to quality, affordable and safe health care services, integrating health provision with the struggles to end gender-based violence and organizing for sexual and reproductive justice and violence-free communities. Focuses on ending gender-based violence, promoting sexual health and reproductive justice, integrating the struggles for economic justice, housing affordability and just sustainabilities.

Free;

Spanish spoken? Y, Se habla espanol

New Orleans Worker Center for Racial Justice

504-309-5165, www.NOWCRJ.org, workerscenter@gmail.com

217 N Prieur, New Orleans (6th Ward)

M-F 9-5

Defends the rights of immigrant and African American workers. Organizes and defends the rights of Guest Workers who arrive on the H2B and H2A visa programs. Organizes and defends the rights of day laborers, working with Congress of Day Laborers, STAND for Dignity and Alliance of Guest Workers for Dignity.

Free;

Spanish spoken? Y, Se habla espanol, Hindi spoken

North Rampart Community Center at St. Mark's

504-529-1681

1130 N Rampart, New Orleans, 70116

M-F 3-6:30

After-school program for K-12. Includes African American art, fitness, homework help, computer literacy. Daily snacks & hot meals W & F. Annual summer camp.

Free or low cost (summer camp is \$100); Call or Walk-in, ask for Coach Parker.

Spanish spoken? N

The Porch 7th Ward Cultural Center

504-401-1836

1941 Pauger, New Orleans, 70116

10-2 or by appt.

Community-based cultural organization committed to the 7th Ward and seeking to promote the cultures of the neighborhood, city, region and exchange between cultural groups. Programs include Little Seven Players Youth Theater, film nights, 7th Ward Arts Alive summer camp, Original Big 7 Brass Band, "7th Ward Speaks" oral history project, annual 7th Ward festival, 7th Ward Heroes art project, run/walk & exercise class and community garden activities.

Free; Drop in or call for appt., ask for Director Ed Buckner

Spanish spoken? Y, ask for Joanna Roberts

Start the Adventure in Reading Child Literacy Program (STAIR)

(504) 899-0820, www.stairnola.org

1545 State Street, New Orleans

M-F, 9-5

Twice weekly tutoring for 2nd grade students in Orleans & Jefferson parishes below the poverty level who have been identified by their teachers as in need of assistance in reading.

Free;

Spanish spoken? N

Treme Community Center

504-658-3160

900 N Villere (at St. Philip), New Orleans, 70116

After school & evening activities. Currently hosting adult free-play basketball & weights M-F 9 AM-3PM, 8:30-10 Pm (busier time). T 1-9 Pm sewing lessons every hour, W/Th 1-6 PM piano practice rooms available by sign-up, F 1-6 PM youth choir. Youth basketball 3-8:30 PM daily. 12-8:30 PM. T 1-9 PM sewing, W/Th 1-6 PM piano, F 1-6 PM choir. Also youth basketball.

Free; Walk-in or call for info

Spanish spoken? N

Uptown Shepherd Center (Senior Center)

(504) 314-0300

921 S. Carrollton Ave, New Orleans

M-F 8:30-2

Various activities for its members including congregate meals, leisure activities, transportation assistance and information services.

\$40 per year suggested donation, no one turned away; Call for schedule

Spanish spoken? Y, Se habla espanol

Resources for the Formerly Incarcerated

Community Service Center- Dolores Henley

504-897-6277

4000 Magazine St., New Orleans

M-F 9-4

Case management services for adult ex-offenders, offers assistance with attaining identification, job certification programs.

Free; Walk-in OK, Appointment preferred

Spanish spoken? N

Critical Resistance New Orleans

504-304-3784, www.criticalresistance.org

930 N. Broad St., New Orleans

T-F 2-7, Sat 10-3

Resources and support for prisoners, former prisoners, their friends & family. Assistance in clearing criminal records and free criminal legal advice, one Saturday a month.

Free; Walk-in or Appt

Spanish spoken? N

Innocence Project New Orleans

504-943-1902 (also # for Resurrection After Exoneration)

3301 Chartres St., New Orleans

Represents innocent prisoners serving life sentences in LA & MS and assists them with transitioning into the free world after their release. Assists with casework, policy & reform, exoneree advocacy.

Free, only represents applicants who cannot pay for representation; Call for info

Louisiana Community Prisoner Restoration

504-270-7388, Fax 504-371-5372

1125 N. Tonti @ Gov. Nicholls, New Orleans, 70119

Office hours M-F 8-5

Employment assistance for adults on probation or parole (if non-violent, non-sex offenses). Job developers help with job placement. Strong mentoring component. Must have been released at least 6 months prior.

Spanish spoken? Y, Se habla espanol

Resurrection After Exoneration

504-943-1902 (also # for Innocence Project), www.r-a-e.org

3301 Chartres St., New Orleans

Comprehensive re-entry program for exonerees and other formerly incarcerated individuals, partnering with local businesses, nonprofits, professionals, and volunteers; Advocacy training/skill-building.

Call for info

VOTE (Voice of the Ex-Offender)

504-894-8099, 800-552-VOTE, www.vote-nola.org

3301 Chartres St., New Orleans

Advocacy and education by/with/for formerly incarcerated people, with a focus on: Voter mobilization, Economic empowerment, Legal education, Community education, and Leadership Development.

Call for schedule of events

Spanish spoken? Y, Se habla espanol

Justice & Legal Aid

Advocacy Center

(504)522-2337; Spanish speaking 1-800-960-7705, ext. 152; Vietnamese speaking 1-800-960-7705, ext. 153; www.advocacyla.org

1010 Common Street. Suite 2600, New Orleans

M-F, 9-5

Legal aid advocacy services to persons living in Louisiana that are ages sixty and older, or are living with disabilities. Provides legal representation, counseling, information & referral.

Free; Call for more info *Spanish spoken? Y, Se habla espanol, Vietnamese spoken*

Anti-Public Corruption

(504)524-7000

1615 Poydras, Suite 1060, New Orleans

Program seeks to hold public officials accountable. Accepts reports of corruption, mismanagement, and unethical behavior by government. Call hotline to make reports or for more info.

Spanish spoken? N

CASA (Court Appointed Special Advocate) New Orleans

(504)522-1962

1340 Poydras #2120, New Orleans

Trains & provides court-appointed advocates for abused and neglected children in Orleans Parish who have already been removed and are in the foster care system. Accepting volunteers.

Free; *Spanish spoken? N*

Common Ground Free Legal Clinic

(504)717-7324, www.commongroundrelief.org

1800 Deslonde Ave. (Anita Roddick Advocacy Center), New Orleans

24 hour call-line; W 9-3, Sat 12-3

Legal help related to real estate, reconstruction consultation, Katrina claims or FEMA. Legal advice given in the areas of criminal legal defense, police abuse, and illegal incarceration. Exit interviews conducted with individuals formerly incarcerated in OPP. Notary services.

Free; Call ahead to confirm services *Spanish spoken? N*

Community Justice Clinic

504-861-5600, www.law.loyno.edu/clinic

Loyola law student legal clinic providing legal services to the indigent of New Orleans.

Free; Call for appt. *Spanish spoken? Y, Se habla espanol*

Critical Resistance Community Legal Clinic

504-304-3784, www.criticalresistance.org

930 N. Broad St., New Orleans

T-F 2-7, Sat 11-4

Assistance in clearing criminal records and free criminal legal advice, one Saturday a month. To volunteer, participate, or otherwise support the CR-NOLA Community Legal Clinic, please contact the office. Meetings held each Th at 4. Also takes complaints of police misconduct.

Free; Walk-in or Appt *Spanish spoken? N*

Friends & Families of Louisiana's Incarcerated Children

(504) 522-5437, (504) 522-5430 fax, www.fflic.org

1600 Oretha C. Haley Blvd, New Orleans

Advocacy and education for families & friends of children involved in or targeted by the juvenile justice system, working to eliminate the "school-to-prison pipeline." New Orleans Chapter Meetings are held monthly in the office. For dates and times, please call Damekia at 504/522-5437.
Call for more info *Spanish spoken? N*

Innocence Project New Orleans

504-943-1902 (also # for Resurrection After Exoneration)
3301 Chartres St., New Orleans

Represents innocent prisoners serving life sentences in LA & MS and assists them with transitioning into the free world after their release. Assists with casework, policy & reform, exoneree advocacy.
Free, only represents applicants who cannot pay; Call for info *Spanish spoken? N*

Juvenile Justice Project of Louisiana

504.522.5437, Fax: 504.522.5430, <http://jjpl.org/>
1600 Oretha Castle Haley Blvd., New Orleans

Resources for supporting & organizing young people and transforming the juvenile justice system. Advocacy for youth in prisons and detention (including LGBT youth in the juvenile justice system), and youth in New Orleans public schools facing expulsion, suspension and school arrest.
Call for info *Spanish spoken? N*

Juvenile Regional Services

(504) 207-4JRS (4577), At Court: (504) 658-9586, Fax: (504) 267-4789, <http://jrsla.org/home/>
1820 St. Charles Avenue, Suite 205, New Orleans

Orleans Parish Juvenile Court public defenders. Services include Trial Representation, Dispositional Planning, Appellate Representation, Social Work, Employment Referrals, Advocacy, Service Referrals.
Call for info *Spanish spoken? Y, Se habla espanol*

Louisiana Civil Justice Center

(800) 310-7029
M-Th 9-5, F 9-12

Legal service hotline, referrals, counseling on civil cases. Applications must be filled out over the phone to determine eligibility.
Free; *Spanish spoken? Y, Se habla espanol*

Louisiana OJAT (Orleans Jefferson Advocate & Tracking) Program/Youth Advocacy Program

504.362.5041, 504-210-9437, 985-449-1266, fax 504.362.5078, www.yapinc.org
3501 Holiday Drive

Suite 409, New Orleans (Algiers)

Advocacy programs & services for children & youth in the juvenile justice system and their families.
Free; *Spanish spoken? N*

New Orleans Legal Assistance - Orleans Parish

(504) 529-1000, www.lawhelp.org/la
1010 Common Street, Suite 1400-A, New Orleans

Legal information and referrals for civil matters, no criminal law.

Free; *Spanish spoken? Y, Se habla espanol, Vietnamese spoken*

New Orleans Legal Assistance - West Bank Jefferson, St. Charles & Plaquemines Office

5043401381, www.lawhelp.org/la

4051 Westbank Expressway, Marerro

M-F, 8:30-5

Legal aid in civil matters (no criminal law) to residents of the West Bank regions of the St Charles and Jefferson Parishes. Divorce cases only when no custody issues are involved. Evictions, food stamps, welfare, unemployment compensation, Medicaid, social security.

Free if qualified; Appt Only

Spanish spoken? N

Orleans Public Defenders

(504)821-8101

2601 Tulane Ave, Ste. 700, New Orleans, 70119

Independent legal office which provides legal representation to indigent defendants accused of committing crimes in the Orleans Parish.

Call for info

Spanish spoken? Y

Patient Advocate Foundation

800-532-5274; www.patientadvocate.org

M-Th 8-8, F 8:30-7 (EST)

Assistance to patients with specific issues they are facing with their insurer, employer and/or creditor regarding insurance, job retention and/or debt crisis matters relative to their diagnosis of life threatening, chronic or debilitating diseases. Mediation on behalf of patient. Case management, assistance with transportation, housing and other costs.

Free;

Spanish spoken? Y, upon request

Pro Bono Project Program

(504)581-4043

615 Baronne Street, Suite 203, New Orleans

M-F 8:30-4:30

Civil legal services for indigent persons in the greater NO area.

Free; Call for appt

Spanish spoken? Y, Se habla espanol

Safe Streets Strong Communities

(504) 522-3949, www.safestreetsnola.org

1600 Oretha Castle Haley Blvd, New Orleans

Mission is to transform the New Orleans Criminal Justice System into one that creates safe streets and strong communities for everyone, regardless of race or economic status.

Free; Call for mtg days and times.

Spanish spoken? N

Southeast Louisiana Legal Services

504-529-1000, 504-529-1008, www.nolac.org

Legal aid for people with low incomes. On-site at Treme Under the Bridge Market (3rd Sat of every month, 11-3) and Tulane Community Health Center at Covenant House (Mon mornings).

Free; Call for appt.

Spanish spoken? Y, interpreters available at Covenant House

Southern Poverty Law Center - Immigrant Justice Project

(800)591-3656, 404-521-6700; www.splcenter.org/legal/ijp.jsp

M-Th, 8-8; F, 8-5; Sat, Sun, 2-6 pm; Leave a message 24 Hours a Day

Manages migrant-worker cases, dealing with wages, health and safety, sexual harassment.

Free; Call for consultation

Spanish spoken? Y, Se habla espanol

Tulane Law School Clinic

(504)865-5153

6329 Freret St. Suite 130, New Orleans

M-F 8:30-5

Department of the Tulane Law School. Provides legal services to indigent people when appointed by a judge/court.

Free;

Spanish spoken? N

Youth Empowerment Project

(504)522-5437, (504)638-1950, www.youthempowermentproject.org

1600 Oretha Castle Haley Blvd., New Orleans

M-F, 9-5

Advocacy, intensive aftercare, and case management services to New Orleans youth involved in the juvenile justice system. Mainly taking court referrals, call or see website for further resources.

Free;

Spanish spoken? N

Recovery & Rebuilding

Castle Rock Church

985-893-0218, <http://www.urbanimpact.org/castlerockchurch.html>

1529 Oretha Castle Haley Blvd., New Orleans

M-F 9-5

Volunteer labor to rebuild homes in Central City area. Materials must be provided by homeowner. No proof of income required. Wait list. Ask for Crisis Response.

Free;

Spanish spoken? Y, Se habla espanol

Common Ground Relief

(504) 942-3737, www.commongroundrelief.org

1800 Deslonde St., New Orleans

M-Sat 9-5

Variety of assistance including home repair and reconstruction, also new home construction. Everyone qualifies, but amount of assistance is determined on a case-by-case basis.

Free; Walk-in better.

Spanish spoken? Y, Se habla espanol

FEMA General Information

(800) 621-FEMA, www.fema.gov

M-F 6:30-1 AM (for calling helpline & registration)

To apply for federal aid or check on the status of your application related to disaster assistance-tornado, hurricane, flooding. Provides assistance to those who are eligible-- rental assistance, personal property, small business administration-low interest loan.

Free;

Spanish spoken? Y, Se habla espanol, support for Vietnamese & Portuguese

The Green Project

(504)945-0240, www.thegreenproject.org

2831 Marais St (and Press St), New Orleans

Mon-Sat 9-5

Sells & accepts donations of used building materials. No consignment. Recycles mixed paper, newspaper, cardboard, aluminum, steel and electronic equipment. Workshops on alternative building and drawing given bi-weekly, call for schedule.

Spanish spoken? N

Habitat for Humanity

(504)861-2059, hotline; 504-861-2077, Family Services Office; www.habitat-nola.org

7100 St Charles Ave. (and Broadway Ave) 2nd fl of St Charles Baptist Church, New Orleans

M-F 8:15-5

Home building at low cost for qualifying New Orleans residents- who demonstrate (1) a need for shelter, (2) willingness to partner, i.e. work on the construction of the home (3) repay loan (4) earn 35-50% of median income (5) have good or no credit. More info about who qualifies can be found on website or by calling to request application packet. Process can take one to two years.

Fee based on income; Call family services

Spanish spoken? N

Lower 9th Sustainability Center

504-324-9955, www.helpholycross.org

5130 Chartres St., New Orleans, 70117

Assistance for Lower 9th Ward residents with rebuilding, weatherization, access to green building materials.

Fee for materials, call for range; Walk-in or call for application

Spanish spoken? N

Neighborhood Housing Services of New Orleans

(504)899-5900, www.nhsnola.org

4528 Freret St., New Orleans

M-F 9-5

Estimates with construction management, mortgage lending for either purchasing, credit counseling, first time home buyer training and financial fitness-12 hr class, assist with interactions with contractor. The Property Management Dept. provides estimates on repair costs, can sometimes be the construction manager, offer some low-interest loans and credit improving assistance. Financial Assistance Programs for qualified first time and current homeowners

Mostly free, but small fee for inspection, classes, and estimates; Walk-in or call for application

Spanish spoken? Y, Se habla espanol

NENA (Neighborhood Empowerment Network Association)

504-373-6483, www.9thwardnena.org

1120 Lamanche St., New Orleans

M-F 9-5

Recovery center in the Lower 9th Ward that offers assistance to displaced residents. Case managers help residents with rebuilding needs, Road Home issues, small business development needs, and more.

Free;

Spanish spoken? N

Operation Helping Hands (CCANO)

(504)895-5439 hotline, (504) 286-1570 office

3738 Paris Ave (inside St. Raven's School), New Orleans

M-F 8-4

Exterior painting, weatherization (no insulation in attics) and rebuilding. Volunteer labor and contract labor. Resident must be primary homeowner and below certain income. Preference given to elderly, disabled, and poor people. Several month long waiting lists for the different services.

Homeowner is expected pay for portion of cost; painting is free (limit of colors); Call and leave message to receive application.

Spanish spoken? Y, Se habla espanol

Phoenix of New Orleans (PNOLA)

(504)322-3327, www.pnola.org

310 S Broad, New Orleans, 70119

M-F 9-5

Volunteer labor on Katrina-affected homes between Claiborne-Broad, St. Louis- Poydras (Lower Mid-City). Homeowners need to provide supplies and disclose any funds received from insurance or Road Home. Homeowners cover cost of all materials and skilled labor (electrical, plumbing, etc.).

Free; Call for info

Spanish spoken? N

Rebuilding Together/ PRC

(504) 636-3061 to apply, (504)636-3060 program manager, www.rtno.org

923 Tchoupitoulas St., New Orleans, 70130

M-F 9-5

Volunteer and contract labor for home rebuilding in the following neighborhoods: Holy Cross, St. Roch, Esplanade Ridge/Treme, Holly Grove, Broadmoor, Gentilly & MidCity. Must be low income and either 62+yrs, disabled, single guardian with custody of minors or a first responder in order to qualify. Salvaged materials available at their low-cost warehouse, 2801 Marais St.

Free; Call for info

Spanish spoken? Y, Se habla espanol

St. Bernard Project

(504)277-6831, www.stbernardproject.org

8324 Parc Pl., Chalmette

M-F 8-5

Rebuilding work includes: exterior and roofing work, framing repair, rough and finish electric, plumbing, insulation and drywall, interior texturing and painting, flooring and cabinets, interior doors, baseboards and trim work. To address other client needs, tool co-op, a small community center, and activity groups are provided for the residents; mental health clinic coming soon.

Free; Call or walk-in

Spanish spoken? N

United Church of Christ

(504)258-7306

135 Sauve Rd, River Ridge

M-F 8-5

Volunteer and contract labor for rebuilding Katrina-affected homes. Limited building supplies are available for those in extreme need. 4-6 month wait list as of 12/09.

Free; Call to start application process

Spanish spoken? N

United Methodist Relief

(504)248-7558, fax 504-248-7586, www.laumcstormrelief.com

7100 Read Blvd., New Orleans East

M-F 9-4 or by appointment

Volunteer and contract labor for homeowners affected by Katrina and Rita in GNO area and throughout the Gulf Coast. Applicants must prove homeownership and share info about any insurance, FEMA, or Road Home money they are receiving, as well as any fraud reports. Many locations throughout GNO. Long wait list, priority depends on situation.

Free; Call or walk-in

Spanish spoken? Y, ask for Curtis, Se habla espanol

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